Executive Summary

FY 2019 Community Impact Report

Travis County Health and Human Services

Research & Planning Division

JANUARY 2020

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Research & Planning Division

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TRAVIS COUNTY
HEALTH and HUMAN SERVICES

PURPOSE

Who we are:

A Department of Travis County that serves the community under the guidance of the Commissioner's Court

What we do:

Address community needs through internal and external investments and services

What we strive to accomplish:

Maximize quality of life for all people in Travis County

- Protect vulnerable populations
- Invest in social and economic well-being
- Promote healthy living: physical, behavioral, and environmental
- Build a shared understanding of our community

VALUES

We value helping people.

- We provide accessible, person-centered services with respect and care.
- We work to empower people through our service to them, always honoring the strengths and differences of the individuals and families of Travis County.

We value the accountability and integrity of our staff.

- We value the diversity of our staff and the experience each of us brings to HHS.
- We honor our collective service to the public, including the careful stewardship of public funds.
- We value the quality services we provide to the community in a spirit of shared responsibility.

We value cooperation and collaboration in the community at large and within HHS.

- We are interdependent and connected.
- We treat one another with respect and value effective communication and teamwork.
- We honor our partners in the community and engage with them to more efficiently and effectively serve our clients.

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Executive Summary

The Travis County Commissioners Court, through the Travis County Health and Human Services Department (HHS), annually invests nearly $22 million in community-based social service programs using one-time and ongoing funding structures. These Department investments align with and supplement our direct services to meet the needs of local residents. Community-based organizations are frequently geographically and culturally embedded in the communities they serve and are often best positioned to provide needed services.

Poverty Overview

Travis County Health and Human Services aims to implement social service investments that are strategic, targeted and responsive to community needs. Poverty is the touchstone for nearly all of the County's social service investments: *Poverty is a root cause of the social problems that the department's purchased services seek to alleviate; poverty often compounds the access barriers and negative outcomes experienced by residents who are impacted by these social problems; and poverty is frequently the lens for who is targeted for services.* Given that there are multiple measures of poverty, below is a brief description of the various measures, some of their limitations, and how Travis County frames poverty within its social service investments.

The Poverty Threshold

The U.S. Census Bureau annually sets poverty thresholds to determine who is in poverty, which are used for statistical purposes. If a person/family's total before-tax income is below a certain threshold (three times the cost of a minimum food diet) for their household size and type, then they are estimated to be living in poverty. The thresholds vary by age and number of adults and number of children under 18 in the family unit. There are no geographic variations for poverty thresholds.[1] This methodology was developed in the early 1960s.

The Federal Poverty Income Guidelines

The Department of Health and Human Services releases Federal Poverty Income Guidelines (FPIG) in January of each year. The guidelines are updated from the most recently published poverty thresholds from the Census Bureau. These are used for administrative purposes, such as determining financial eligibility for certain programs.[2] The FPIG varies by family/household size and geographically only for

Alaska and Hawaii, however the guidelines do not vary by the age of adults or number of children in a family/household, or account for regional differences in cost of living.

The U.S. Census Bureau also developed a Supplemental Poverty Measure (SPM) in 2011. The SPM was created because the official poverty measure is arguably not the best measure of economic well-being of American families.[3] The SPM considers additional family resources, geography and non-cash resources that are excluded from the official poverty measure methodology.[4] For more information about the difference between the SPM and the official poverty measure, see this helpful infographic: https://www.census.gov/library/visualizations/2017/demo/poverty_measure-how.html.

Limitations of Poverty Measures

The official poverty thresholds and the FPIG likely underestimate the number of people who face economic hardship. Although both measures are adjusted for inflation using the Consumer Price Index, shifting household expenses, such as childcare and newer technologies since the development of these measures likely miscalculate the number of people struggling to meet their basic needs. The measures also fail to take into account geographical differences in costs such as food and housing prices. Though the Supplemental Poverty Measure appears to correct for some of these shortcomings, it was not designed to determine program eligibility and has not replaced the official poverty measure, but can provide additional understanding of economic factors and trends.[5]

Travis County HHS Approach to Poverty

Because the national measures of poverty have significant limitations, Travis County HHS draws on local sources for a more comprehensive approach. The Center for Public Policy Priorities Family Budget Estimator calculates that households in the Austin-Round Rock Metro Area need an income more than double the federal poverty income guidelines to make ends meet. A single working adult would need an annual income of at least $25,630 to cover expenses, and a family of four with two children and two working adults would need an annual income of at least $55,981.[6] This tool addresses local costs of living more holistically[a] where other poverty measures fall short.

For these reasons, Travis County Health and Human Services fulfills its mandate of serving "indigent" populations by adopting a wider lens for what constitutes poverty and risk of poverty, interpreted here as those at or below 200% of FPIG. Travis County HHS focuses on individuals and families both in poverty and at risk of poverty, because they often encounter difficulties meeting their basic needs and experience

a Using data from the U.S. Census Bureau and other government sources, the tool calculates family budgets based on housing and utilities, food, health care, childcare, transportation, and other necessities such as clothing and telephone services. Figures vary according to family size and composition, number of adults working, employer based benefits, and savings goals.

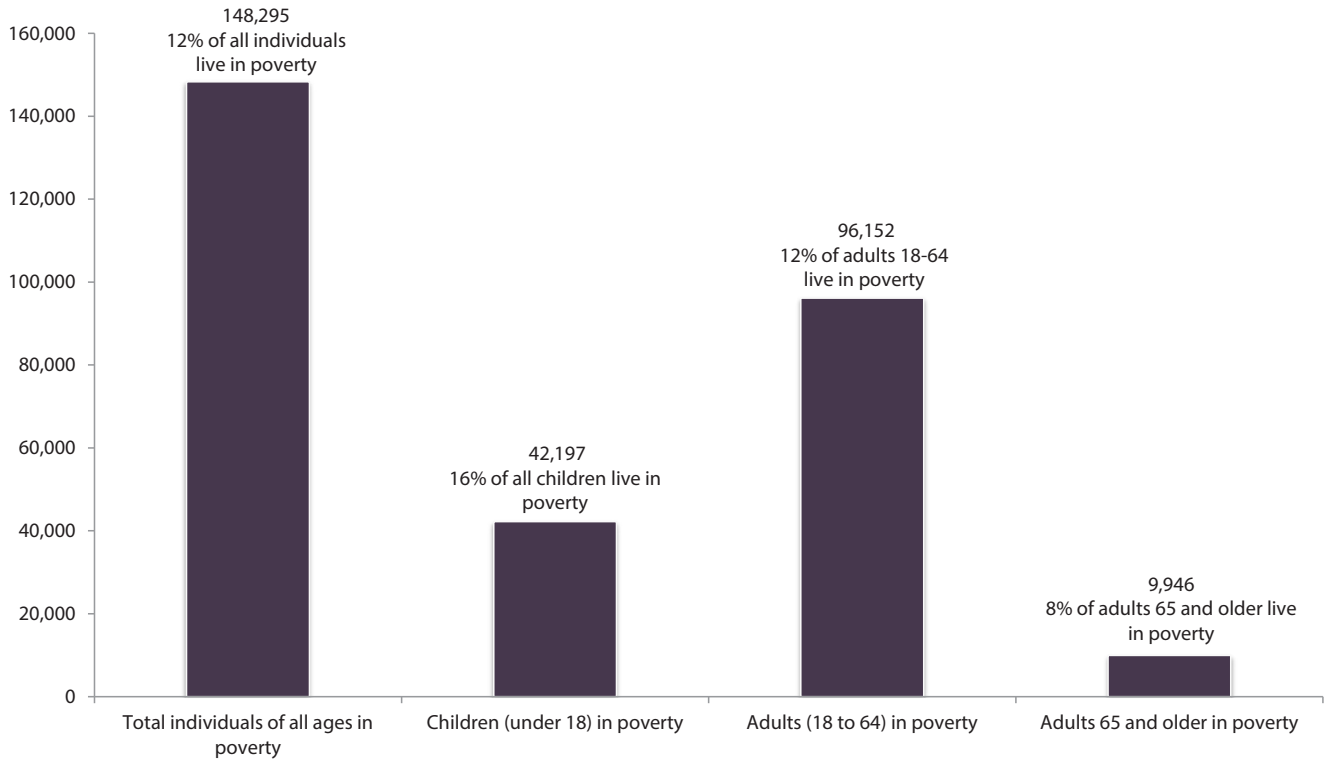
reduced well-being due to the economic hardships they face. Some Travis County purchased programs assist vulnerable populations irrespective of income, such as those experiencing abuse and neglect while a select few programs are grant required to use Median Family Income (see Appendix for specific income guideline levels).

Poverty in Travis County

According to 2018 data, 148,295 (12%) Travis County residents live below the official poverty threshold. The chart below highlights the number and percent by age group in poverty. Among children, 16% live in poverty, while 8% of adults age 65 and over live in poverty.

Poverty Status by Age

Population for whom poverty status is determined with income below poverty level, Travis County, 2018



*Poverty status is determined for all people except institutionalized people, people in military group quarters, people in college dormitories, and unrelated individuals under 15 years old.
Created by: Travis County HHS, Research & Planning Division, 2019
Source data: 2018 American Community Survey 1-Year Estimates, C17001

The table below shows poverty statistics over time in Travis County. The overall poverty number and rate has declined, from 17% in 2014 to 12% in 2018. The child poverty number and rate has declined sharply, from 24% in 2014 to 16% in 2018. While the poverty rate for older adults (65+) has remained relatively flat since 2014, the number of older adults in poverty has increased by 2,283 individuals.

Poverty Status by Age Population for Whom Poverty Status is Determined, Travis County, 2014-2018					
	2014	*2015*	*2016*	*2017*	*2018*
Individuals in Poverty	193,753	153,579	144,605	140,724†	148,295†
Individual Poverty Rate	17%	13%	12%	12%†	12%†
Children (under 18) in Poverty	63,659	48,676	44,289	40,402†	42,197†
Child Poverty Rate	24%	18%	17%	15%†	16%†
Adults 65 and older in Poverty	7,663	9,187	8,326	11,582†	9,946†
Adults 65 and older Poverty Rate	8%	9%	8%	10%†	8%†

† The difference between the 2017 and 2018 data is not statistically significant.
Created by: Travis County HHS Research & Planning Division, 2019.
Source data: 2014-2018 American Community Survey 1–Year Estimates, C17001

There is an overall declining trend in the number and rate of those living in poverty in Travis County which can likely be explained by various reasons. With a strong economy and low unemployment some may have increased their incomes above the poverty thresholds and are no longer counted in poverty. However, given the issue of housing affordability and displacement in Austin/Travis County it is also possible that many people in poverty may have been pushed out of Travis County to more affordable areas.

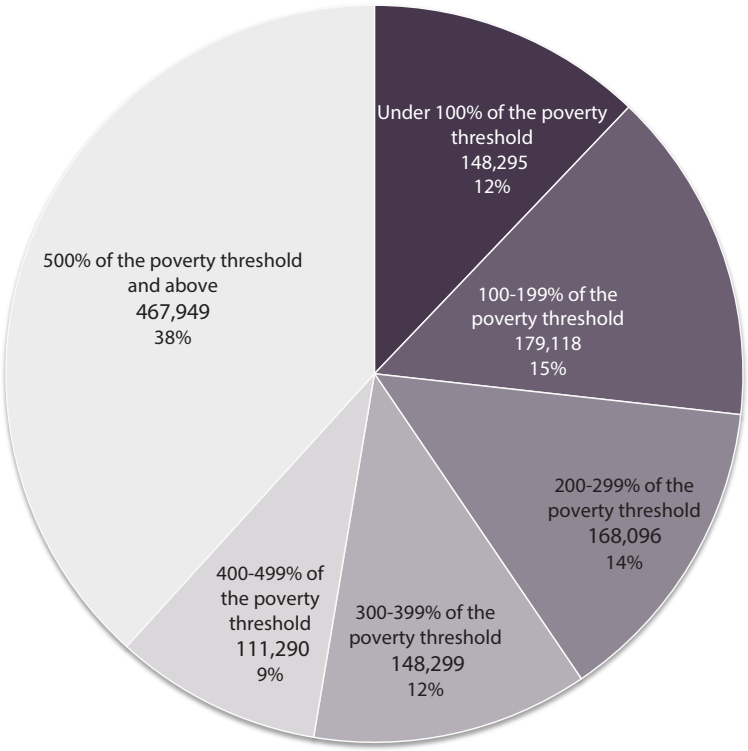
For those in or at risk of poverty over one-quarter (27%, or 327,413 individuals) of the Travis County population lives below 200% of poverty. This means that over one-quarter of Travis County residents may struggle to meet basic needs due to their income.

Ratio of Income to Poverty Threshold in the Past 12 Months

Population for whom poverty status is determined*, Travis County, 2018
(n = 1,223,047)

2018 Poverty Threshold for:
One person household
100%: $12,784
200%: $25,568
300%: $38,352
400%: $51,136
500%: $63,920

Family of four, including two related children under 18
100%: $25,465
200%: $50,930
300%: $76,395
400%: $101,860
500%: $127,325



*Poverty status was determined for all people except institutionalized people, people in military group quarters, people in college dormitories, and unrelated individuals under 15 years old.
Created by: Travis County HHS, Research & Planning Division, 2019
Source data: 2018 American Community Survey 1-Year Estimates, B17002

Despite the declining official poverty rate, significant needs still exist in Travis County that warrant continued social service investment: there is an estimated 327,413 individuals in Travis County living below 200% of the FPIG. This population can benefit from Travis County purchased programs that aim to mitigate the impacts of poverty and increase resident well being.

Community Context Highlights

Community conditions impact social service providers and the individuals they serve. Economics, demographics, as well as social structures and systems, all influence the level of need within a community and the resources available to successfully address community needs. Community conditions help determine service delivery approaches that are most effective in addressing community needs and issues. These conditions also inform stakeholders of progress toward community goals and a particular program's contributions in advancing those goals. Most social service programs described in this report serve Travis County residents who are in or near poverty. Some programs assist vulnerable populations, such as those experiencing abuse and neglect, irrespective of their income. Current conditions support the need for social services for Travis County residents:

- The Travis County population continues to grow rapidly. According to the most recent U.S. Census Bureau population estimates available, 1,248,743 people lived in Travis County in 2018. The county has grown by 24% over the past 10 years (since 2009), reflecting the addition of 242,240 residents. This is faster than the rate of growth in the state overall (Texas grew 16% between 2009 and 2018). The county population in areas outside the City of Austin has grown even more rapidly, up 29% since 2009. In 2018, more than one-quarter of county residents (27% or 337,975 people) lived in a city or village other than Austin or in an unincorporated area, slightly higher than the 26% of residents (261,011 people) in 2009. The residential split has been stable, with 74% of the county population inside of Austin and 26% of the county population outside of Austin from 2009 to 2016. For the most recent two years (2017 and 2018), there has been a small increase in the percent of the county population living outside of Austin; this may signal an emerging trend and is worth watching.[7]
- Of the total population, 23% or 267,205 are children under 18 years old. Children under 5 make up the largest group at 29%. Between 2008-2012 and 2013-2017 the total Travis County population increased by 14% and the child population increased by 8%.[8]
- An estimated 14.6% of Travis County residents overall, including 20.2% of Travis County children, are food insecure.[9] During fiscal year 2019, Travis County averaged 42,311 SNAP cases monthly with 91,956 people (about 7.4% of all Travis County residents) receiving benefits.[10],[11] However, a full 42% of Travis County residents who are income eligible for SNAP have not enrolled.[12]
- In 2018, Travis County's reported median home value for owner-occupied housing units was $355,200, an increase of $94,365 since 2014 when adjusted for inflation. That median home value was higher than Texas ($186,000) and the U.S. ($229,700). The median home values also rose at a faster pace in Travis County (36%) when compared to Texas (25%) and the U.S. (19%).[13]
- Many renters and owners experience a housing cost burden, which is defined as spending 30% or more of household income on housing costs. However, the percent of households that are cost burdened is higher among renters at 47% compared to 23% of owners. Twenty-two percent (52,473 units) of renters spend 50% or more of their income on housing costs compared to 9% (23,679 units) of owners.[14]

- The 2019 Austin/Travis County Point-In-Time Count, conducted on January 26, 2019, provided a point-in-time snapshot of the Austin area homeless population, at a total of 2,255 homeless individuals, a 5% increase from last year.[15] Fifty-two percent (1,169) of these individuals were sheltered at the time of the count and 48% (1,086) were unsheltered.[16]
- The unemployment rate in Travis County remains near historical lows, 2.4% as of October 2019 (the most recent monthly report available), as job growth continues to outpace population growth.[17] This creates a great opportunity for low-income residents to acquire skills, through education and workforce development services, that will allow them to advance in the labor market.
- In 2018, the number of known cases of HIV/AIDS in Travis County was slightly higher than the previous year, (5,075[18] compared to 4,926[19] in 2017), but many programs aimed at eliminating this epidemic are targeted toward getting undiagnosed HIV-positive individuals tested so that they are aware of their status, connected to life-saving healthcare services, and provided knowledge to prevent the spread of the disease.[20] Travis County has a higher overall rate of people living with HIV than Texas[21] (401.6 and 320.6 per 100,000 people, respectively).
- Travis County has a lower teen birth rate than Texas (28 and 37 teen births per 1,000 births, respectively)[22]. In Travis County, teen birth rates are higher for Black (32) and Hispanic (51) females compared to White (7) females.[23]
- National figures estimate that around 19% of adults aged 18 or older have some type of mental, behavioral, or emotional disorder/any mental illness while over 14% of youth ages 12 to 17 had a major depressive episode in the past year.[24] Applying these rates to the Travis County population,[25] an estimated 12,683 youth had a major depressive episode and 186,838 adults were living with any mental illness in 2018.
- The older adult population in Travis County continues to increase in number and share and is projected to comprise a growing percentage of the total population in the coming decades. In 2018, there were 123,434 older adults (aged 65 and older) living in Travis County, comprising 9.9% of the population;[26] by 2030, a projected 213,407 older adults will make up 13.9% of the county population.[27]
- In 2018, Child Protective Services confirmed 2,286 cases of child abuse and/or neglect stemming from 12,227 allegations. This represents a 17% decrease in child abuse/neglect allegations (14,706) and a 2% decrease in confirmed cases (2,336) from 2017.[28],[29]
- Known incidents of family violence in Travis County decreased by 5% from 7,464 in 2017 to 7,072 in 2018.[30]
- Known incidents of sexual assault in Travis County increased by 7% from 18,584 in 2017 to 19,899 in 2018. Females make up 88% of victims of sexual assault in Travis County.[31]

Client Demographics

Service providers collected client demographic data, when possible.[b] The table below summarizes the demographics for clients served.[c]

Gender	Num.	Pct.
Female	48,976	55%
Male	39,277	44%
Other	169	0.2%
Unknown	615	1%
Total	*89,037*	*100%*

Ethnicity*		
Hispanic or Latino	35,203	40%
Not Hispanic or Latino	47,942	54%
Unknown	5,892	7%
Total	*89,037*	*100%*

Race		
American Indian and Alaska Native	992	1%
Asian	1,880	2%
Black or African American	16,234	18%
Native Hawaiian and Other Pacific Islander	141	0.2%
White	51,250	58%
Some other race	10,464	12%
Two or more races	2,140	2%
Unknown	5,936	7%
Total	*89,037*	*100%*

Age	Num.	Pct.
Under 5	7,449	8%
5 to 11	10,695	12%
12 to 14	7,166	8%
15 to 17	5,993	7%
18 to 24	8,361	9%
25 to 39	19,951	22%
40 to 54	13,147	15%
55 to 64	6,625	7%
65 to 74	3,743	4%
75 and over	3,127	4%
Unknown	2,780	3%
Total	*89,037*	*100%*

Income**		
<50% of FPIG	22,489	29%
50% to 100%	15,130	19%
101% to 150%	7,634	10%
151% to 200%	5,548	7%
>200%	4,178	5%
Unknown	22,905	29%
Total	*77,885*	*100%*

*For the purposes of tracking client data, HHS has adopted demographic categories used by the U.S. Census Bureau. The U.S. Census Bureau considers race and Hispanic origin to be two separate and distinct concepts. Hispanics and Latinos may be of any race. Therefore, clients reporting their race, such as White or Black or African American, may also be Hispanic or Latino. Programs that collect race and ethnicity data in a single demographic category are encouraged to report Hispanic or Latino clients as "Some other race" in the race category.
**See Appendix for specific income guideline levels.

b Client demographic data may be unreported for reasons such as protection of client privacy and difficulty obtaining data (e.g., due to services delivered via outreach or at large-scale events). Clients enrolled in programs that do not collect specific demographic information, such as income level, were classified as "unknown" in their respective demographic category.

c Note that clients participating in more than one program are counted multiple times in the summary of contracted service providers' data. The lower number of clients reflected in the income level category is due to one program reporting income by household rather than by client and another program only reporting income for a subset of its clients.

Client Location by ZIP Code

When possible, the contracted service providers also documented the ZIP code where clients resided when they entered the program.[d] Service providers collected residential information for 98% (108,896 of a total 111,103 clients)[e] of all clients, including clients with ZIP codes within Travis County (91%), clients with ZIP codes outside of Travis County (2%), and clients who were homeless at entry into the program (5%)[f]; the remainder (2%) represent clients with unknown ZIP codes. The map included later in this overview shows the distribution of clients living in Travis County.

Investment by Issue Area

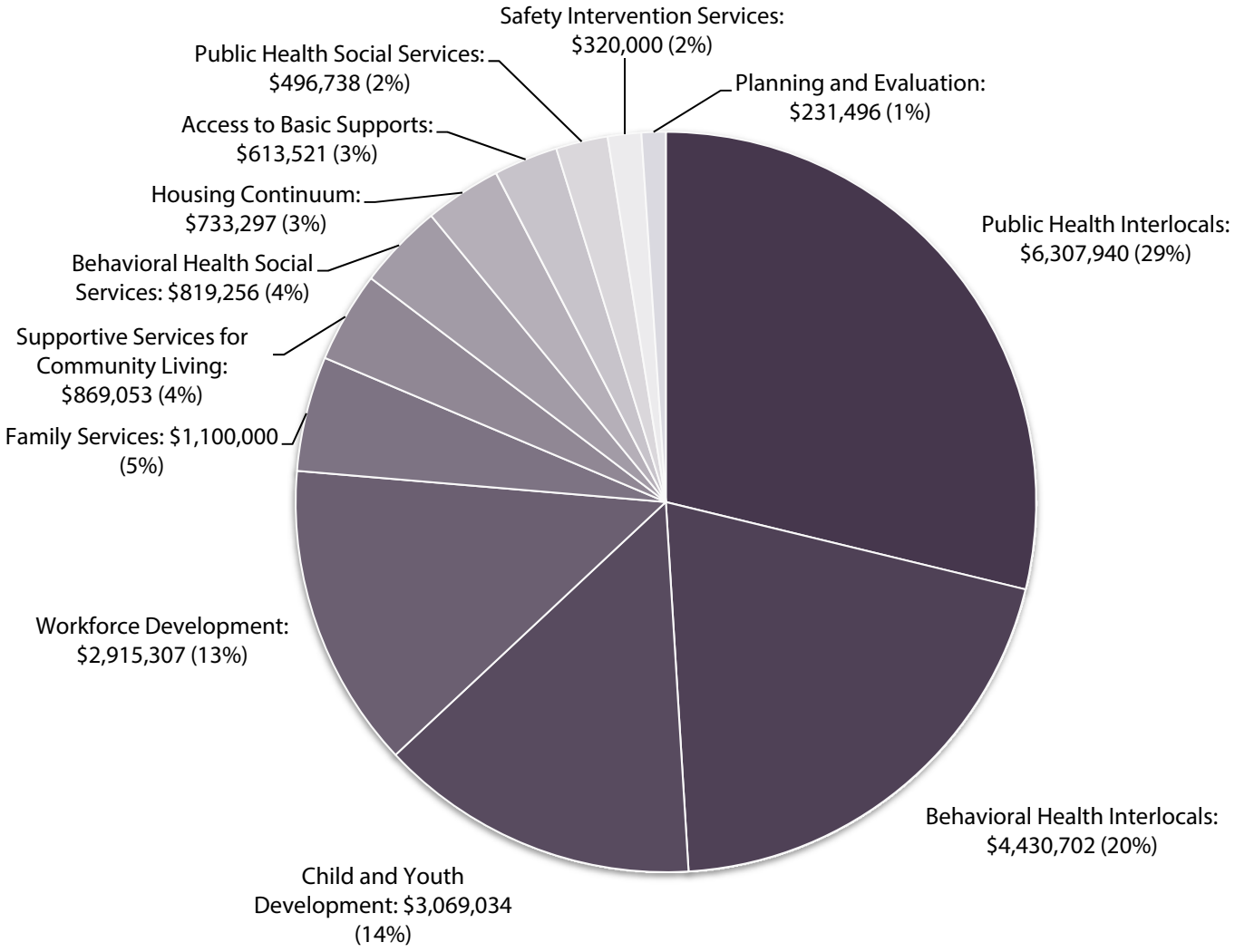
The following chart shows the percent of funding devoted to each issue area for the social service contracts included in this report. Public Health Interlocals accounted for the greatest share of the HHS investment reflected in this report, at 29% of the total investment, followed by Behavioral Health Interlocals (20%). Child and Youth Development (14%) and Workforce Development (13%) contracts also comprised sizeable shares of the total investment.

d Client ZIP code data may be unreported for reasons such as protection of client privacy and difficulty obtaining data (e.g., due to services delivered via outreach or at large-scale events).

e Client demographic and client ZIP code totals do not match, as there were a number of programs that collected either demographic or ZIP code data but not both.

f The number of homeless clients served is likely underrepresented as some agencies reported the last known permanent ZIP code of the client, rather than noting that the client was homeless at entry into the program.

Investment in Issue Areas for Social Service Contracts, FY 2019



The Department's investments represented varying percentages of each contracted program's total budget. Investment percentages ranged from 0.3% to 100.0%, constituting an average of 28% of a program's total budget. Actual investment percentages for each social service contract are provided on each program's page.

Please note that the chart does not represent total HHS investments and services. The social service contracts included in this report are a subset of the Department's broader investments of general funds in both purchased and direct services. The Department also makes grant-funded program investments.

Funding Summary

Agency Name	Program Name	FY 2019 Funding Amount
Access to Basic Supports		***$613,521***
Capital Area Rural Transportation System	Rural Access	$205,755
Caritas of Austin	Community Kitchen	$84,000
Catholic Charities of Central Texas	Immigration Legal Services	$90,000
Central Texas Food Bank, Inc.	Food Bank Core Services	$57,766
Central Texas Food Bank, Inc.	Mobile Food Pantry	$60,000
Sustainable Food Center	Grow Local	$56,000
Texas RioGrande Legal Aid, Inc.	Public Benefits Advocacy Project	$60,000
Behavioral Health		***$5,249,958***
Any Baby Can of Austin, Inc.	No Estás Solo Program	$54,495
Austin Child Guidance Center	Children's Outpatient Mental Health & Evaluation Services	$50,000
Communities In Schools of Central Texas	CIS Care Coordination for Youth and Family Assessment Center	$455,030
Integral Care	Expanded Mobile Crisis Outreach Team	$764,819
Integral Care	Main Mental Health Interlocal	$1,411,054
Integral Care	Main Mental Health Interlocal: IDD Care Coordinator	$65,000
Integral Care	Main Mental Health Interlocal: ThriveCare of Travis County	$125,000
Integral Care	Parenting In Recovery/Family Drug Treatment Court	$155,600
Integral Care	Substance Abuse Managed Services Organization	$1,073,799
Integral Care	Substance Abuse Managed Services Organization: MAT	$75,000

Agency Name	Program Name	FY 2019 Funding Amount
Integral Care	System of Care Managed Services Organization	$760,430
LifeWorks	LifeWorks Youth and Adult Counseling and Community-Based Peer Support and Counseling	$126,681
YWCA Greater Austin	YW Counseling and Referral Center	$133,050
Child and Youth Development		***$3,069,034***
Any Baby Can of Austin, Inc.	Professional Early Childhood Services	$154,000
Austin Child Guidance Center	Infant and Early Childhood Mental Health Project	$58,000
Austin Community College District	Teacher and Director TRAC	$52,000
Austin Independent School District	AISD MBK Success Mentor Program	$15,000
AVANCE-Austin, Inc.	Parent-Child Education Program	$95,000
Big Brothers Big Sisters of Central Texas	One-To-One Mentoring	$140,000
Boys & Girls Clubs of the Austin Area	Great Futures Start Here	$389,000
Child Inc.	Early Education and Care	$208,780
Communities In Schools of Central Texas	ASPIRE	$98,000
Communities In Schools of Central Texas	Travis County XY-Zone Program	$354,065
Foundation Communities	Afterschool and Summer Youth Programs	$344,100
GENaustin	Long Term Program for Girls (clubGEN and 180)	$78,590
Goodwill Industries of Central Texas	Goodwill Career Launch	$145,000
Workforce Solutions Capital Area Workforce Board	Continuity of Child Care System Services	$744,499
Workforce Solutions Capital Area Workforce Board	Quality Child Care Collaborative	$193,000

Agency Name	Program Name	FY 2019 Funding Amount
Family Services		***$1,100,000***
Austin Independent School District	School-based Family Resource Centers	$100,000[i]
Integral Care	Families With Voices/Familias Con Voces Collaborative	$1,000,000
Housing Continuum		***$733,297***
Austin Tenants' Council	Tenants' Rights Telephone Counseling and Mediation	$212,295
Casa Marianella	Emergency Shelter and Transitional Housing	$181,002
Foundation Communities	Children's HOME Initiative	$198,000
Saint Louise House	Supportive Housing for Homeless Women and their Children	$142,000
Planning and Evaluation		***$231,496***
Children's Optimal Health	Collaboration and Spatial Analysis Information Opportunities in Conjunction with COH Board Membership	$35,000
Ending Community Homelessness Coalition, Inc.	ECHO	$50,000
Integral Care	Community Advancement Network	$68,096
Ray Marshall Center for the Study of Human Resources	Evaluation Services	$78,400
Public Health		***$6,804,678***
AIDS Services of Austin, Inc.	HIV Case Management Program	$343,255
AIDS Services of Austin, Inc.	The Helping Hands Food Bank Program	$123,882
Austin Public Health	Public Health Interlocal	$4,490,200
City of Austin Animal Services Office	Animal Services Interlocal	$1,817,740
Planned Parenthood of Greater Texas	Teen Health Program	$29,601
Safety Intervention Services		***$320,000***
Court Appointed Special Advocates of Travis County	Child Advocacy	$85,000
The SAFE Alliance	Domestic Violence and Sexual Assault Services	$185,000

Agency Name	Program Name	FY 2019 Funding Amount
The SAFE Alliance	Emergency Care Program	$50,000
Supportive Services for Community Living		***$869,053***
Any Baby Can of Austin, Inc.	CARE	$50,000
Any Baby Can of Austin, Inc.	Early Childhood Intervention Services	$51,170
Easter Seals Central Texas, Inc.	Clinical Services	$81,306
Easter Seals Central Texas, Inc.	Day Habilitation Program at Vaughn House	$50,000
Easter Seals Central Texas, Inc.	Early Childhood Intervention	$11,747
Family Eldercare	Money Management	$50,000
Goodwill Industries of Central Texas	Goodwill Supported Training & Employment Program	$75,097
Helping the Aging, Needy and Disabled	In-Home Care	$54,198
Meals on Wheels Central Texas	Congregate Senior Centers Meal Program	$143,059
Meals on Wheels Central Texas	Meals on Wheels	$167,376
The Arc of the Capital Area	Case Management and Advocacy Services	$120,100
The Arc of the Capital Area	Guardianship Case Management Services	$15,000
Workforce Development		***$2,915,307***
American YouthWorks	Travis County Metro Parks Program	$100,000
American YouthWorks	YouthBuild Workforce Development	$145,000
Capital IDEA	Long-Term Training	$760,800
LifeWorks	Workforce Development	$241,196
Literacy Coalition of Central Texas	Career Development	$241,196
Literacy Coalition of Central Texas	Literacy Illuminates	$30,000[ii]

Agency Name	Program Name	FY 2019 Funding Amount
Skillpoint Alliance	Gateway	$270,800
Workforce Solutions Capital Area Workforce Board	Workforce and Education Readiness Continuum – Travis County	$1,126,315

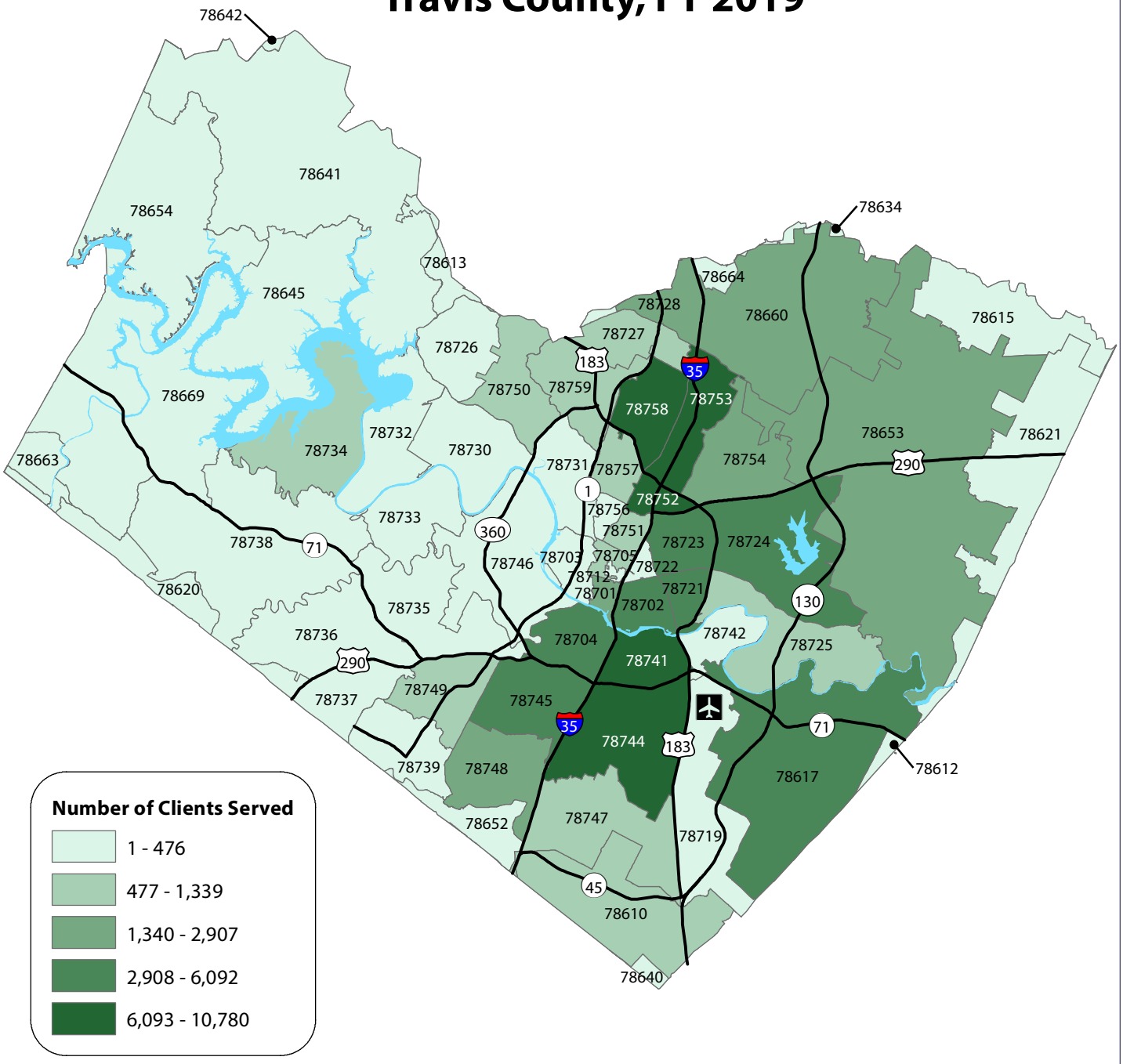
i. Funding from December 1, 2018 through September 30, 2019
ii. Funding from January 17 through September 30, 2019

Performance

The social service contracts included in this report have a wide range of goals, objectives, services, and performance measures. In FY 2019, most programs met the targeted range of performance across both output and outcome measures. Meeting the targeted range of performance means that the performance measure meets or exceeds at least 90% of the contractual performance goal.

Programs falling short of performance goals were often the result of basic operational issues, such as staffing shortages and turnover or funding cuts. Some programs experienced lower than expected referrals. Performance measure and methodology changes and difficulties in establishing performance targets also contributed to unexpected performance variance. Some programs reported that the current political climate negatively impacted their ability to do outreach and serve clients. Also, for programs serving smaller numbers of clients, even minor differences in actual versus expected performance can significantly impact performance results. Please note that performance measures reflect the entire program's performance, and not the share of the program funded by HHS.

Total Clients Served by HHS Contracted Service Providers
Travis County, FY 2019



Number of Clients Served

- 1 - 476
- 477 - 1,339
- 1,340 - 2,907
- 2,908 - 6,092
- 6,093 - 10,780

N

0 5 10 Miles

Note: This map shows 100,641 clients by ZIP code. 10,462 clients (9% of the total) from all service providers were not included because their ZIP codes were unknown or outside of Travis County boundaries or they were homeless.

Source data: Contracted service providers, FY 2019.
This map was created using ArcGIS Online shapefiles.
Created by: Travis County HHS,
Research & Planning Division, 2019.

Clients participating in more than one program are counted multiple times in this summary of contracted service providers' data. Some programs did not collect client ZIP code data; therefore, this map does not represent all clients served.

Appendix

2019 Federal Poverty Income Guidelines

Most HHS contracts require programs to serve participants with household incomes at or below 200% of the Federal Poverty Income Guideline (FPIG) level. Some programs have chosen to follow a more stringent threshold. The following table presents the federal poverty thresholds by household size and income.

Household Size	Income Limits by Household Size				
	50%	100%	125%	150%	200%
1 person	$6,245	$12,490	$15,613	$18,735	$24,980
2 persons	$8,455	$16,910	$21,138	$25,365	$33,820
3 persons	$10,665	$21,330	$26,663	$31,995	$42,660
4 persons	$12,875	$25,750	$32,188	$38,625	$51,500
5 persons	$15,085	$30,170	$37,713	$45,255	$60,340
6 persons	$17,295	$34,590	$43,238	$51,885	$69,180
7 persons	$19,505	$39,010	$48,763	$58,515	$78,020
8 persons	$21,715	$43,430	$54,288	$65,145	$86,860
For families/households with more than 8 persons, add $4,420 for each additional person.					

Data source: "2019 Poverty Guidelines for the 48 Contiguous States and the District of Columbia," Office of The Assistant Secretary for Planning and Evaluation, U.S. Department of Health & Human Services, January 11, 2019, https://aspe.hhs.gov/poverty-guidelines.

2019 Austin Median Family Income Guidelines

Some programs may also use Austin MFI guidelines when measuring client incomes. The following table presents the median family income limits established by the U.S. Department of Housing and Urban Development (HUD) for the Austin-Round Rock, TX Metropolitan Statistical Area (MSA).

Household Size	Income Limits by Household Size		
	Extremely Low*	Very Low (50%)	Low (80%)
1 person	$19,900	$33,150	$52,850
2 persons	$22,750	$37,850	$60,400
3 persons	$25,600	$42,600	$67,950
4 persons	$28,400	$47,300	$75,500
5 persons	$30,700	$51,100	$81,550
6 persons	$34,590	$54,900	$87,600
7 persons	$39,010	$58,700	$93,650
8 persons	$43,430	$62,450	$99,700

*The FY 2014 Consolidated Appropriations Act changed the definition of extremely low-income to be the greater of 30/50^{ths} (60%) of the Section 8 very low-income limit or the poverty guideline as established by the Department of Health and Human Services, provided that this amount is not greater than the Section 8 50% very low-income limit.

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