



# TRAVIS COUNTY CRIMINAL JUSTICE DIVERSION ASSET MAP

Updated May 2021

## [Abstract](#)

First created in 2018, this asset map is a living document cataloguing criminal justice diversion programs under the sole or shared purview of Travis County government.

Travis County Justice Planning Data, Research, and Planning Staff

# Travis County's Jail Diversion Asset Map Update – May 2021

## List of Programs by Intercept

*Note: Some programs cross multiple intercepts in the Sequential Intercept Model (SIM). Placement below reflects each program's location in this document and is not intended as a final determination of where each program fits best.*

### Intercept 0-1: Initial Contact and Detention Decision

- Cite & Release
- Crisis Intervention Team (CIT): APD
- Crisis Intervention Team (CIT): TCSO
- Driving While License Invalid
- Expanded Mobile Crisis Outreach Team (EMCOT)
- Homeless Outreach Street Team (HOST)
- Mobile Crisis Outreach Team (MCOT)
- Judge Guy Herman Center for Mental Health Crisis Care
- Possession of Marijuana
- Psychiatric Emergency Services
- 24/7 Crisis Helpline
- Sobering Center

### Intercept 2: Jail/Pretrial

- Bond Review Docket
- Community Competency Restoration Program
- Drug Court
- Mental Health Bond Program (Mental Health Jail Diversion Program)
- Mental Health Public Defender
- Personal Bonds
- Pretrial Diversion Program – County Attorney
- Pretrial Diversion Program – District Attorney
- Youthful Offenders Diversion Program – District Attorney
- Pretrial DWI Diversion Program

### Intercept 3: Courts

- Felony Mental Health Docket (Specialty Docket)
- Magistrate's Appearance Docket (MD Docket)
- Misdemeanor Mental Health Diversion Docket
- Special Reduction Docket

### Intercept 4: Reentry

- Justice Reinvestment Initiative (JRI) Permanent Supportive Housing
- Road To Recovery
- SB292 Forensic Assertive Community Treatment Team

- Workforce Development Task Force

### **Intercept 5: Community Corrections**

- ANEW
- Batterer's Intervention and Prevention Program
- DWI Court
- Oak Springs Treatment Alternatives to Incarceration (TAIP)
- Phoenix Court
- Project Engage
- Veterans Court
- 4 Hour Marijuana Diversion Class
- 6-Hr TDLR Minor In Possession Class (Ages 18-21)
- 8-Hr Alcohol/Drug Education Class - "SPANISH ONLY"
- 8-Hr Check Writing Class
- 8 Hour Marijuana Diversion Class
- 8-Hr Misdemeanor Assault/Anger Management Class
- 8-Hr Public Intoxication Class
- 8-Hr Shoplifting/Petty Theft Class
- 12-Hr Alcohol/ Drug Education Class
- 12-Hr Cognitive Life Skills I
- 20-Hr Cognitive Life Skills II
- 12-Hr TDLR (TX Department of Licensing and Regulation) DWI Education Program
- 15-Hr TDLR Drug Education Program
- 30-Hr TDLR DWI Intervention Education Program
- 40-Hr Cognitive Change Program

## Contents

List of Programs by Intercept.....	2
Intercept 0/1: Initial Contact and Detention Decision.....	6
Intercept 0/1: Cite & Release.....	6
Intercept 0/1: Crisis Intervention Team – APD .....	9
Intercept 0/1: Crisis Intervention Team – TCSO .....	10
Intercept 0/1: Driving While License Invalid.....	12
Intercept 0/1: Expanded Mobile Crisis Outreach Team (EMCOT) .....	14
Intercept 0/1: Homeless Outreach Street Team (HOST) .....	16
Intercept 0/1: Mobile Crisis Outreach Team (MCOT) .....	18
Intercept 0/1: Judge Guy Herman Center for Mental Health Crisis Care .....	20
Intercept 0/1: Possession of Marijuana .....	22
Intercept 0/1: Psychiatric Emergency Services .....	24
Intercept 0/1: 24/7 Crisis Helpline.....	26
Intercept 0/1: Sobering Center .....	28
Intercept 0/1: 15th Street Hospital and Jail Diversion Program.....	31
Intercept 2: Jail/Pretrial .....	33
Intercept 2: Bond Review Docket .....	33
Intercept 2: Community Competency Restoration Program.....	35
Intercept 2: Drug Court.....	37
Intercept 2: Mental Health Bond Program (Mental Health Jail Diversion Program).....	39
Intercept 2: Mental Health Public Defender.....	42
Intercept 2: Personal Bonds.....	46
Intercept 2: Pretrial Diversion Program – County Attorney .....	49
Intercept 2: Pretrial Diversion Program – District Attorney .....	52
Intercept 2: Youthful Offenders Diversion Program – District Attorney .....	55
Intercept 2: Pretrial DWI Diversion Program .....	58
Intercept 3: Courts.....	61
Intercept 3: Felony Mental Health Docket (Specialty Docket) .....	61
Intercept 3: Magistrate’s Appearance Docket.....	63
Intercept 3: Misdemeanor Mental Health Diversion Docket .....	65
Intercept 3: Special Reduction Docket.....	67
Intercept 4: Reentry.....	69

Intercept 4: Justice Reinvestment Initiative (JRI) Permanent Supportive Housing .....	69
Intercept 4: Road to Recovery .....	71
Intercept 4: SB 292 Forensic Assertive Community Treatment Teams .....	73
Intercept 4: Workforce Development Task Force.....	75
Intercept 5: Community Corrections .....	79
Intercept 5: ANEW .....	79
Intercept 5: Batterer’s Intervention and Prevention Program (BIPP).....	81
Intercept 5: DWI Court.....	84
Intercept 5: Oak Springs – T.A.I.P. (Treatment Alternatives to Incarceration Program) .....	86
Intercept 5: Phoenix Court.....	88
Intercept 5: Project Engage.....	92
Intercept 5: Veteran’s Court .....	94
Intercept 5: 4-Hour Marijuana Class.....	97
Intercept 5: 6-Hour TDLR Minor In Possession Class (Ages 18-21).....	102
Intercept 5: 8-Hr Alcohol/ Drug Education Class - “SPANISH ONLY” .....	106
Intercept 5: 8-Hr Check Writing Class .....	110
Intercept 5: 8-Hour Marijuana Diversion Class.....	114
Intercept 5: 8-Hr Misdemeanor Assault/Anger Management Class.....	118
Intercept 5: 8-Hr Public Intoxication Class.....	122
Intercept 5: 8- Shoplifting/Petty Theft Class.....	126
Intercept 5: 12-Hr Alcohol/ Drug Education Class .....	130
Intercept 5: 12-Hr Cognitive Life Skills I Class .....	134
Intercept 5: 20-Hr Cognitive Life Skills II Class .....	138
Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program .....	142
Intercept 5: 15-Hr TDLR Drug Education Program.....	148
Intercept 5: 30-Hr TDLR DWI Intervention Education Program.....	153
Intercept 5: 40-Hr Cognitive Change Program.....	159
Diversion Programs in Development.....	163
Health and Human Services Asset Map Addendum .....	164

## Intercept 0/1: Initial Contact and Detention Decision

Intercept 0/1: Cite & Release	
Agency	Justice of the Peace, Pct. 5
Program Description	Cite & Release provides an alternative to arresting a defendant in the field to initiate a criminal case where a defendant is given a field release and that defendant then shows up to Justice of the Peace, Pct. 5 (JP5) to be magisterated in order to begin the criminal case without spending a moment in Travis County Jail. The cases involved are usually low level, non-violent misdemeanor cases.
Eligibility and Referrals	<p>Offenses are categorized by Texas Code of Criminal Procedure (CCP) Article 14.06(c) &amp; (d). Eligible misdemeanors (Class) include:</p> <ul style="list-style-type: none"> <li>➤ Possession of marijuana (POM) &lt;2 oz. (B)</li> <li>➤ POM 2+ oz but &lt;4 oz (A)</li> <li>➤ Criminal mischief, damage \$50-\$500 (B)</li> <li>➤ Graffiti, damage &lt;\$500 (B)</li> <li>➤ Theft of property \$100-750 (B)</li> <li>➤ Theft of service \$100-750 (B)</li> <li>➤ Driving while license invalid (B)</li> </ul> <p>The following agencies have participated in JP5's Cite &amp; Release program. JP5 is not aware of department's standard operating procedures for issuance of a field release; some agencies have different operating procedures for field releases.</p> <ul style="list-style-type: none"> <li>➤ Austin Community College</li> <li>➤ Austin Fire Department</li> <li>➤ Austin Independent School District</li> <li>➤ Austin Police Department</li> <li>➤ Bee Caves Police Department</li> <li>➤ Department of Public Safety</li> <li>➤ Jonestown Police Department</li> <li>➤ Lower Colorado River Authority</li> <li>➤ Lakeway Police Department</li> <li>➤ Manor Police Department</li> <li>➤ Pflugerville Police Department</li> <li>➤ Rollingwood Police Department</li> <li>➤ Round Rock Police Department</li> <li>➤ St. Edwards Police Department</li> <li>➤ Sunset Valley Police Department</li> <li>➤ Texas Alcohol and Beverage Commission</li> <li>➤ Texas Parks and Wildlife</li> <li>➤ Travis County Constable Pct. 1</li> <li>➤ Travis County Constable Pct. 2</li> <li>➤ Travis County Constable Pct. 3</li> <li>➤ Travis County Constable Pct. 4</li> <li>➤ Travis County Constable Pct. 5</li> </ul>

<b>Intercept 0/1: Cite &amp; Release</b>	
	<ul style="list-style-type: none"> <li>➤ Travis County Sheriff's Office</li> <li>➤ University of Texas Police Department</li> <li>➤ Westlake Hills Police Department</li> </ul> <p>Situational factors specified by statute that <i>may</i> affect Cite &amp; Release determination by law enforcement agencies include:</p> <ul style="list-style-type: none"> <li>➤ Person has sufficient ID</li> <li>➤ Officer has no substantial reason to believe the person will fail to appear</li> <li>➤ Officer has reason to believe that release by citation will result in termination of the violation</li> <li>➤ Person did not resist detention, assault anyone during the offense, or appear to be combative or violent</li> </ul>
Completion Requirements	Completion requirements include defendant appearing for his/her magistration and completing the booking process with Travis County Sheriff's Office. Defendant is given a personal bond so that the criminal case may begin without the defendant spending time in the Travis County jail.
Costs to Participants	None.
Capacity	As far as magistrations are concerned, JP5 processes all defendants who appear. Prior to the COVID-19 pandemic, JP5 did not control appearance dates provided by law enforcement officers. However, if an appearance date fell on a weekend or holiday, JP5 would issue a "summons" to appear.
Capacity Relative to Needs	NA
Number Screened/ Referred	<p><b>Cite &amp; Release Cases Filed</b></p> <ul style="list-style-type: none"> <li>➤ FY2018: 3,774</li> <li>➤ FY2019: 2,582</li> <li>➤ FY2020: 1,164</li> <li>➤ FY2021 (Year to Date): 178</li> </ul> <p>It is important to note that JP5 suspended in-person magistrations for Cite &amp; Release citations mid-March 2020 – mid-November 2020 and law enforcement issued a lower number of field release during that time due to COVID-19. Hearings have gradually reintegrated into the court's docket.</p> <p>Of cases filed in FY2020 and FY2021, there are over 930 cases pending review for pre-charge diversion programs. JP5 facilitates Possession of Marijuana, Driving While License Invalid, and Theft diversion (effective 2021) programs alongside the County Attorney's office.</p>

<b>Intercept 0/1: Cite &amp; Release</b>	
Outputs	<b>Cite &amp; Release Cases Filed</b> <ul style="list-style-type: none"> <li>➤ FY2018: 3,774</li> <li>➤ FY2019: 2,582</li> <li>➤ FY2020: 1,164</li> <li>➤ FY2021 (YTD): 178</li> </ul>
Outcomes	Outcome data varies depending on the individual law enforcement agencies participating in Cite & Release.
Recidivism	Data is not readily available.
Demographics	Justice Planning will work with JP5 to develop a process to identify and report demographic data and will include it in future revisions of the Asset Map. Demographic data varies depending on the individual law enforcement agencies participating in Cite & Release.
Budget	JP5 has two special project workers dedicated to Cite & Release and related pre-charge diversion programs.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	JP5 suspended in-person magistrations for Cite & Release citations mid-March 2020 – mid-November 2020 and law enforcement issued a lower number of field release during that time due to COVID-19. Hearings have gradually reintegrated into the court's docket.
Contract Providers	NA

<b>Intercept 0/1: Crisis Intervention Team – APD</b>	
Agency	Austin Police Department
Program Description	<p>The Crisis Intervention Team (CIT) Unit was created for the sole purpose of addressing and responding to any calls for police assistance related to the mental health community.</p> <p>CIT certified patrol officers have 40+ hours of CIT training; provide 24/7 coverage for MH incidents and can conduct POEDs. The APD CIT Unit reviews all MH incidents, does follow-up if needed, conducts training and acts as liaisons.</p> <p>Emphasis is on de-escalation, least restrictive outcomes.</p>
Eligibility and Referrals	Every case that includes an Emotionally Disturbed Person (EDP) title code gets routed to the CIT unit for follow-up. This unit specifically addresses these cases, follows up, and refers the individuals involved to mental health resources.
Completion Requirements	There isn't defined 'success' criteria. The effort is to connect people with resources if they are necessary.
Costs to Participants	No fees to client
Capacity	<p>Capacity:</p> <ul style="list-style-type: none"> <li>➤ 162 certified patrol officers</li> <li>➤ CIT unit includes 1 sergeant, 1 detective (new FTE), 7 officers (2 of the officer positions in CIT are full-time HOST members).</li> </ul>
Capacity vs. Need (Gaps)	No known capacity gap when the unit is at full strength.
Number Screened/ Referred	Current data unavailable.
Outputs	There is no available data that correlates to the number of contacts versus the number of clients enrolled in services. APD makes referrals to services and does not get follow-up data on how many referrals resulted in services/treatment sought based on the contact.
Outcomes	There is not a reliable way to gather this data or determine if the outcome of the call was a true diversion or if the alleged offense was an arrestable one.
Recidivism	There's no way to accurately get this data, as CIT has no knowledge of what happens to the client after referral.
Demographics	Demographic data is not available at this time.
Budget	Current data unavailable.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Not applicable.
Contract Providers	No.

<b>Intercept 0/1: Crisis Intervention Team – TCSO</b>			
<b>Agency</b>	Travis County Sheriff's Office		
<b>Program Description</b>	<p>The TCSO CIT, Austin Police Department CIT, and the Mobile Crisis Outreach Team are co-located in order to work as a multidisciplinary investigatory team in conjunction with the Travis County Mental Health Probate Court all with the same goal: get the mental health consumer the help they need along with assisting the families of the mental health consumer with resources.</p> <p>TCSO CIT may respond to any location within Travis County, including the city of Austin. TCSO in fact responds daily to hospitals in the City of Austin to conduct mental health assessments, serve Order or Protective Custody's and conduct transports. TCSO CIT also provides a bailiff to the Austin State Hospital Mental Health Court. This request and service is provided solely based on the specific training on how to interact and handle persons suffering from a mental illness and suffering a mental health crisis.</p>		
<b>Eligibility and Referrals</b>	<p>TCSO CIT may receive calls for or requesting service in numerous ways, which include: TCSO dispatch, direct community request, federal agencies, local hospitals or mental health facilities, Travis County Jail, or other partnering agencies.</p> <p>TCSO CIT's primary responsibility is to respond to calls for service when a subject is suffering a mental health crisis. If there is a call for service from a citizen, TCSO Dispatch will place the call on the Mobile Data Computer and the nearest or first available deputy will respond. Once the deputy arrives on scene and they will request a CIT Deputy respond if they are suffering from a mental health crisis and/or require a CIT assessment for services. In some cases, if there has been CIT involvement at the specified address in the past, dispatch will notify CIT and a CIT deputy will respond in addition to patrol.</p>		
<b>Completion Requirements</b>	NA- This is not a program. TCSO CIT responds to calls for service.		
<b>Costs to Participants</b>	None. This is a call for service and the Sheriff's Office does not charge citizens who need services.		
<b>Capacity</b>	11 deputies and 1 sergeant assigned to the TCSO CIT, available 24/7 (full shift coverage)		
<b>Capacity Relative to Needs</b>	Not available		
<b>Number Screened/ Referred</b>	<p># of MH calls initiated by the County</p> <ul style="list-style-type: none"> <li>➤ FY2019: 2,147</li> <li>➤ FY2020: 2,664</li> </ul>		
<b>Outputs</b>	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b># Ordered into Protective Custody:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 962</li> <li>➤ FY2020: 1,016</li> </ul> <p><b># of Emergency Detentions (POEDs):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 448</li> <li>➤ FY2020: 594</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <p><b># of Follow-up Reports non MCOT:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 94</li> <li>➤ FY2020: 78</li> </ul> <p><b># of Follow-up MCOT (Team Response):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 50</li> <li>➤ FY2020: 9</li> </ul> </td> </tr> </table>	<p><b># Ordered into Protective Custody:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 962</li> <li>➤ FY2020: 1,016</li> </ul> <p><b># of Emergency Detentions (POEDs):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 448</li> <li>➤ FY2020: 594</li> </ul>	<p><b># of Follow-up Reports non MCOT:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 94</li> <li>➤ FY2020: 78</li> </ul> <p><b># of Follow-up MCOT (Team Response):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 50</li> <li>➤ FY2020: 9</li> </ul>
<p><b># Ordered into Protective Custody:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 962</li> <li>➤ FY2020: 1,016</li> </ul> <p><b># of Emergency Detentions (POEDs):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 448</li> <li>➤ FY2020: 594</li> </ul>	<p><b># of Follow-up Reports non MCOT:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 94</li> <li>➤ FY2020: 78</li> </ul> <p><b># of Follow-up MCOT (Team Response):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 50</li> <li>➤ FY2020: 9</li> </ul>		

<b>Intercept 0/1: Crisis Intervention Team – TCSO</b>	
	<p># of Emergency Detentions (EPDs):</p> <ul style="list-style-type: none"> <li>➤ FY2019: 376</li> <li>➤ FY2020: 477</li> </ul>
Outcomes	<p># of People Deferred from Jail:</p> <ul style="list-style-type: none"> <li>➤ FY2019: 14</li> <li>➤ FY2020: 10</li> </ul> <p>In January of 2017, TCSO changed the way these diversions are recorded. Due to the change in calculation there was a significant decrease in reported jail diversions. This does not mean that there has been a change in services, but rather that it may have been over reported prior to January 2017.</p>
Recidivism	Not available. This is a call for service when an individual is in crisis. TCSO does not provide programming.
Demographics	Not available. TCSO responds to calls for service.
Budget	\$1,020,857, which is 99.9% personnel costs. Most other operating costs are in the larger law enforcement budget for the Sheriff's Office.
Estimated Program Cost Per Client; Cost-Benefit Analysis	TCSO does not capture this.
COVID-19 Changes	Not applicable.
Contract Providers	Not applicable.

<b>Intercept 0/1: Driving While License Invalid</b>																									
Agency	Justice of the Peace, Pct. 5, and County Attorney																								
Program Description	<p>The Driving While License Invalid diversion program is a channel within JP5's Cite &amp; Release program. The pre-charge diversion program serves as alternative solutions for low level, non-violent offenders who were cited and released by local law enforcement for Driving While License Invalid.</p> <p>The program was implemented August 2018 by JP5 and the Travis County Attorney's office.</p>																								
Eligibility and Referrals	Driving While License Invalid offenses as defined by Texas Transportation Code Section 521.457. Charges filed with JP5 are independently reviewed by Travis County Attorney prosecutors.																								
Completion Requirements	Case specific, as determined by the Travis County Attorney's office.																								
Costs to Participants	None																								
Capacity	Unlimited																								
Capacity Relative to Needs	NA																								
Number Screened/ Referred	<table border="1"> <thead> <tr> <th>Fiscal Year</th> <th>Driving While License Invalid – Class B</th> </tr> </thead> <tbody> <tr> <td><b>FY2021 (YTD)</b></td> <td>49</td> </tr> <tr> <td><b>FY2020</b></td> <td>180</td> </tr> <tr> <td><b>FY2019</b></td> <td>953</td> </tr> </tbody> </table> <p>*The number of cases filed in FY2020 and FY2021 reflect a lower number compared to FY19. As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.</p>					Fiscal Year	Driving While License Invalid – Class B	<b>FY2021 (YTD)</b>	49	<b>FY2020</b>	180	<b>FY2019</b>	953												
Fiscal Year	Driving While License Invalid – Class B																								
<b>FY2021 (YTD)</b>	49																								
<b>FY2020</b>	180																								
<b>FY2019</b>	953																								
Outputs	See outcomes data below.																								
Outcomes	<table border="1"> <thead> <tr> <th>Fiscal Year</th> <th>Charges Rejected</th> <th>Class C Reductions</th> <th>Class B Determination</th> <th>Pending Determination</th> </tr> </thead> <tbody> <tr> <td><b>FY2021 (YTD)</b></td> <td>0</td> <td>0</td> <td>0</td> <td>49</td> </tr> <tr> <td><b>FY2020</b></td> <td>47</td> <td>95</td> <td>38</td> <td>0</td> </tr> <tr> <td><b>FY2019</b></td> <td>95</td> <td>619</td> <td>239</td> <td>0</td> </tr> </tbody> </table> <p>*The number of cases filed in FY2020 and FY2021 reflect a lower number compared to FY19. As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.</p>					Fiscal Year	Charges Rejected	Class C Reductions	Class B Determination	Pending Determination	<b>FY2021 (YTD)</b>	0	0	0	49	<b>FY2020</b>	47	95	38	0	<b>FY2019</b>	95	619	239	0
Fiscal Year	Charges Rejected	Class C Reductions	Class B Determination	Pending Determination																					
<b>FY2021 (YTD)</b>	0	0	0	49																					
<b>FY2020</b>	47	95	38	0																					
<b>FY2019</b>	95	619	239	0																					
Recidivism	NA																								

<b>Intercept 0/1: Driving While License Invalid</b>	
Demographics	Justice Planning will work with JP5 to develop a process to identify and report demographic data and will include it in future revisions of the Asset Map.
Budget	JP5 has two special project workers dedicated to Cite & Release and related pre-charge diversion programs.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.
Contract Providers	NA

Intercept 0/1: Expanded Mobile Crisis Outreach Team (EMCOT)	
Agency	Integral Care
Program Description	The Expanded Mobile Crisis Team (EMCOT) is a group of mental health professionals who are available to respond to calls for service at the request of first responders and jail personnel. EMCOT's goal is to divert people experiencing a mental health crisis from unnecessary jail bookings and/ or emergency rooms. These crisis workers are skilled at helping to stabilize encounters and assume responsibility for securing mental health services for people—including those in crisis who may need further evaluation and treatment. Clinicians are also integrated in APD's 911 Call Center and EMS's 911 Call Center.
Eligibility and Referrals	Referrals are received through formal collaborations with law enforcement, Travis County EMS, Travis County Central Booking, and Travis County Correctional Complex when first responders and jail staff have identified that a person in the community may be experiencing a psychiatric crisis.
Completion Requirements	Stabilization through crisis episode and linkage to care.
Costs to Participants	Sliding scale but individuals served regardless of their ability to pay and/or insurance status
Capacity	<p>No set capacity designated as a crisis support resource for first responders and jail staff in the community. A team of 2 full time medical providers and 39 licensed mental health professionals and qualified mental health professionals.</p> <p>Hours of field operations are Monday- Friday 6am-10pm and Saturday and Sundays 10a-8pm. This will move to 24/7 at some point in FY2021.</p> <p>Hours of 911 Call Center operations are Monday—Friday 8 am to 12 am, and Saturday 10 am to 8 pm. This will move to 24/7 at some point in FY2021.</p> <p>Coverage 365 days a year.</p>
Capacity vs. Need (Gaps)	Response times may vary depending on traffic patterns and geographic location in the county.
Number Screened/ Referred	Not available.
Outputs	FY2020: 2,428 unduplicated individuals
Outcomes	<p>FY2020:</p> <ul style="list-style-type: none"> <li>➤ 99% of referrals received from law enforcement were diverted from arrest</li> <li>➤ 81% of referrals received from EMS were diverted from emergency departments</li> <li>➤ 86% of referrals received from law enforcement were diverted from emergency detentions</li> </ul>
Recidivism	No data available at this time.
Demographics	<p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ 44.9% Female</li> <li>➤ 54.3% Male</li> </ul>

## Intercept 0/1: Expanded Mobile Crisis Outreach Team (EMCOT)

	<ul style="list-style-type: none"> <li>➤ .7% Unknown</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ Under 5: .12%</li> <li>➤ 5—11: .9%</li> <li>➤ 12—14: 2%</li> <li>➤ 15—17: 3%</li> <li>➤ 18—24: 11.36%</li> <li>➤ 25—39: 39.45%</li> <li>➤ 40—54: 23.72%</li> <li>➤ 55—64: 12.72%</li> <li>➤ 65—74: 4.61%</li> <li>➤ 75+: 1.85%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 19.81%</li> <li>➤ White: 43%</li> <li>➤ Hispanic: 21.33%</li> <li>➤ Asian: 1.36%</li> <li>➤ Alaskan Native/American Indian: .29%</li> <li>➤ Native Hawaiian/Pacific Islander: .08%</li> <li>➤ More than one: 1.15%</li> <li>➤ Unknown: 12.97%</li> </ul>
Budget	FY2020: \$2,573,142
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	No.

Intercept 0/1: Homeless Outreach Street Team (HOST)					
Agency	Austin Police Department, Emergency Medical Services, Downtown Austin Community, Court, and Integral Care (Mental Health Authority for Travis County)				
Program Description	The mission on the Homeless Outreach Street Team (HOST) is to help bridge the gaps between social services and safety where hard-to-reach populations get stuck in the revolving door of emergency shelters, justice systems, and emergency services. Modeled after similar successful programs in other cities across the U.S, HOST pro-actively engages individuals experiencing homelessness and addresses their needs with appropriate resources before they reach a state of crisis and before they violate laws or ordinances that typically result in admission to a hospital emergency room or emergency psychiatric facility, an arrest or issuance of a citation. HOST has been successful in linking clients to substance abuse treatment facilities, psychiatric facilities, housing, emergency shelters, prescriptions/doctor appointments, and other resources that benefit their well-being.				
Eligibility and Referrals	Entrance is by officer contact only or referral from other officers. There are no entry exclusion criteria.				
Completion Requirements	There isn't defined 'success' criteria. The effort is to connect people with resources if they are necessary.				
Costs to Participants	No fees to client				
Capacity	The team includes two Austin police officers, three licensed clinical social workers, two outreach and engagement specialists, one peer support specialist, and one Austin/Travis County EMS paramedic.				
Capacity vs. Need (Gaps)	Ideal scaling of HOST should consist of a plan to increase staff in each discipline in order to ensure the pairing of expertise remains constant. At minimum, increase in the number of case managers (LCSW and Outreach/Engagement Specialist) to assist officers in outlying areas and coordinate with CHP team members.				
Number Screened/ Referred	<ul style="list-style-type: none"> <li>➤ FY2017: 784 unique individuals</li> <li>➤ FY2018: 798 unique individuals</li> <li>➤ FY2019: 1197 unique individuals</li> <li>➤ FY2020: 913 unique individuals</li> </ul>				
Outputs		FY2017	FY2018	FY2019	FY2020
	Coordinated Assessment	95	248	413	198
	Shelter/linkage to housing	56	246	332	233
	Mental Health Evaluation and Treatment Linkage	90	194	164	170
	Substance Abuse Services Linkage	37	34	68	26
	Medical Support Linkage	161	133	391	665
	Basic Needs	22	156	356	599
	Transportation	18	110	426	318
	Identification Documents	62	147	252	109
	Diversion from Hospital ER	69	66	101	212
	Diversion from Jail	26	51	84	26
	Diversion from Psychiatric Hospital	30	35	57	34

<b>Intercept 0/1: Homeless Outreach Street Team (HOST)</b>	
Outcomes	Not available.
Recidivism	This data is not tracked.
Demographics	Demographic data is not available at this time.
Budget	No consolidated budget information available; unit is sourced from multiple areas and organizations.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Not applicable.
Contract Providers	No.

Intercept 0/1: Mobile Crisis Outreach Team (MCOT)	
Agency	Integral Care
Program Description	The Mobile Crisis Outreach Team (MCOT) is a group of mental health professionals who are available to respond to calls for service received through the 24/7 Crisis Helpline. The MCOT's goal is supporting clients through the crisis episode in the least restrictive level of care. These crisis workers are skilled at helping to stabilize encounters and assume responsibility for securing mental health services for people—including those in crisis who may need further evaluation and treatment.
Eligibility and Referrals	Referrals are received from community members, schools, and businesses who contact Integral Care's 24/7 Crisis Helpline (512-472-HELP).
Completion Requirements	Stabilization through crisis episode and linkage to care.
Costs to Participants	Sliding scale, but see individuals regardless of their ability to pay and/or insurance status
Capacity	No set capacity. Designated as a crisis support resource for individuals in the community calling Integral Care's 24/7 Crisis Helpline. A team of one part-time medical provider and 12 licensed and qualified mental health professionals.  Hours of operation are Monday-Friday, 8am-10pm and Saturday and Sunday 10am-8pm. On-call staff provide coverage 24/7. Coverage 365 days a year.
Capacity vs. Need (Gaps)	Response times may vary depending on traffic patterns and geographic location in the county.
Number Screened/ Referred	Not available.
Outputs	FY2020: 1,681 unduplicated individuals
Outcomes	The fastest average response time was MCOT's response to schools for children/teens experiencing a mental health crisis.  Referrals for children/teens have increased over the last four fiscal years; FY2020 was trending to be the highest number of children/teens referred to MCOT in a four-year period, but this trajectory declined some in the midst of the pandemic. However, this number is increasing steadily in FY2021—just this October, MCOT had the highest number of children/teens referred in a one-month time period in a three-year period.
Recidivism	No data available at this time.
Demographics	FY2020: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ 48.12% Female</li> <li>➤ 51.75% Male</li> <li>➤ .11% Unknown</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ Under 5: 0%</li> <li>➤ 5—11: 5.47%</li> <li>➤ 12—14: 8.44%</li> <li>➤ 15—17: 9.45%</li> <li>➤ 18—24: 12.49%</li> </ul>

<b>Intercept 0/1: Mobile Crisis Outreach Team (MCOT)</b>	
	<ul style="list-style-type: none"> <li>➤ 25—39: 28.07%</li> <li>➤ 40—54: 21.47%</li> <li>➤ 55—64: 10.52%</li> <li>➤ 65—74: 2.85 %</li> <li>➤ 75+: 1.18 %</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 15.23%</li> <li>➤ White: 32.54%</li> <li>➤ Hispanic: 24.15%</li> <li>➤ Asian: 1.37%</li> <li>➤ Alaskan Native/American Indian: .48%</li> <li>➤ Native Hawaiian/Pacific Islander: .12%</li> <li>➤ More than one: .95%</li> <li>➤ Unknown: 25.16%</li> </ul>
Budget	FY2020: \$1,055,062
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	Not applicable.

Intercept 0/1: Judge Guy Herman Center for Mental Health Crisis Care	
Agency	Integral Care
Program Description	The Judge Herman Center for Mental Health Crisis Care provides short-term emergency psychiatric crisis care in Travis County. Services include stabilization, assessment, and treatment in a secure, protected residential environment for adults experiencing mental health crises. Individuals can be treated voluntarily, or involuntarily on an Emergency Detention. Admissions are facilitated through law enforcement, emergency departments, and Integral Care’s EMCOT, MCOT, and PES teams.
Eligibility and Referrals	Adults age 18+, Travis County residents.  Must meet medical necessity for this level of care and must meet admission medical criteria.
Completion Requirements	Stabilization of crisis and referral to ongoing services.
Costs to Participants	Sliding scale, but see individuals regardless of their ability to pay and/or insurance status
Capacity	16 total beds; four involuntary, 12 voluntaries  Staff include three medical providers, one nurse supervisor, one authorization specialist, eight nurses, nine licensed mental health professionals and qualified mental health professionals, and one peer support specialist.
Capacity vs. Need (Gaps)	No waitlist. On occasions, the Herman Center has met bed capacity. However, Utilization Management, which oversees crisis beds and HD funding, will look for alternatives if placement at the Herman Center is unavailable.
Number Screened/ Referred	Not available.
Outputs	FY2020: 734 unduplicated individuals
Outcomes	FY2020: The average time a law enforcement officers spends at Herman Center, from drop-off to leaving the facility, is 10.4 minutes
Recidivism	Not available.
Demographics	FY2020: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 35.55% Male: 64.30%</li> <li>➤ Unknown: .13%</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ Under 5: 0%</li> <li>➤ 5—11: 0%</li> <li>➤ 12—14: 0%</li> <li>➤ 15—17: 0%</li> <li>➤ 18—24: 11.71%</li> <li>➤ 25—39: 46.18%</li> <li>➤ 40—54: 31.88%</li> <li>➤ 55—64: 9.4%</li> <li>➤ 65—74: .81%</li> <li>➤ 75+: 0%</li> </ul>

Intercept 0/1: Judge Guy Herman Center for Mental Health Crisis Care	
	<p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 17.85%</li> <li>➤ White: 42.92%</li> <li>➤ Hispanic: 22.62%</li> <li>➤ Asian: 1.36%</li> <li>➤ Alaskan Native/American Indian: .54%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: 1.23%</li> <li>➤ Unknown: 13.49%</li> </ul>
Budget	FY2020: \$3,601,267
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	Increased capacity for telehealth services, although most services are still in-person.
Contract Providers	No

<b>Intercept 0/1: Possession of Marijuana</b>									
Agency	Justice of the Peace, Pct. 5, and County Attorney								
Program Description	<p>The Possession of Marijuana pre-charge diversion program is a channel within JP5's Cite &amp; Release program. The program serves as alternative solution for low level, non-violent offenders who were cited and released by local law enforcement.</p> <p>The program was implemented November 2017 by JP5 and the Travis County Attorney's office.</p>								
Eligibility and Referrals	<p>Possession of Marijuana offenses as defined by Texas Health and Safety Code Subsections (b)(1) and (2).</p> <p>Charges filed and processed by JP5 are independently reviewed by Travis County Attorney prosecutors.</p>								
Completion Requirements	NA								
Costs to Participants	None								
Capacity	Unlimited								
Capacity Relative to Needs	NA								
Number Screened/ Referred	<table border="1"> <thead> <tr> <th>Fiscal Year</th> <th>Possession of Marijuana</th> </tr> </thead> <tbody> <tr> <td><b>FY2021 (YTD)</b></td> <td>51</td> </tr> <tr> <td><b>FY2020</b></td> <td>602</td> </tr> <tr> <td><b>FY2019</b></td> <td>1180</td> </tr> </tbody> </table> <p>*The number of cases filed in FY2020 and FY2021 reflect a lower number compared to FY2019. As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.</p>	Fiscal Year	Possession of Marijuana	<b>FY2021 (YTD)</b>	51	<b>FY2020</b>	602	<b>FY2019</b>	1180
Fiscal Year	Possession of Marijuana								
<b>FY2021 (YTD)</b>	51								
<b>FY2020</b>	602								
<b>FY2019</b>	1180								
Outputs	See number of rejected charges below.								
Outcomes	<table border="1"> <thead> <tr> <th>Fiscal Year</th> <th>Possession of Marijuana Rejected Charges</th> </tr> </thead> <tbody> <tr> <td><b>FY2021 (YTD)</b></td> <td>51</td> </tr> <tr> <td><b>FY2020</b></td> <td>602</td> </tr> <tr> <td><b>FY2019</b></td> <td>672</td> </tr> </tbody> </table> <p>* The number of charges rejected in FY2020 and FY2021 reflect a lower number compared to FY2019 due to a decrease in cases filed. As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.</p>	Fiscal Year	Possession of Marijuana Rejected Charges	<b>FY2021 (YTD)</b>	51	<b>FY2020</b>	602	<b>FY2019</b>	672
Fiscal Year	Possession of Marijuana Rejected Charges								
<b>FY2021 (YTD)</b>	51								
<b>FY2020</b>	602								
<b>FY2019</b>	672								

<b>Intercept 0/1: Possession of Marijuana</b>	
Recidivism	NA
Demographics	Justice Planning will work with JP5 to develop a process to identify and report demographic data and will include it in future revisions of the Asset Map.
Budget	JP5 has two special project workers dedicated to Cite & Release and related pre-charge diversion programs.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	As a result of directives, officers are focusing on high-level crimes rather than low-level crimes. As we get closer to the end of the COVID-19 pandemic measures will reflect a busier JP5 in terms of the number of cases.
Contract Providers	NA

Intercept 0/1: Psychiatric Emergency Services	
Agency	Integral Care
Program Description	Psychiatric Emergency Services (PES) is a walk-in clinic for adults and children experiencing a mental health crisis. Mental health professionals are there to help seven days a week. Services include psychiatric assessment, crisis intervention safety care plans, treatment, and support for up to 90 days, prescriptions for medications and referrals to other services. A core goal of the clinic is to reduce the overuse of emergency departments and law enforcement interventions for consumers experiencing a mental health crisis.
Eligibility and Referrals	PES is designated to serve any walk-in clients presenting in a psychiatric crisis. Clients who present with non-crisis needs will be provided with services or resource recommendations to meet their needs.
Completion Requirements	Successful client encounters are measured based on resolution of a psychiatric crisis episodes and/or completion of a community re-entry safety plan.
Costs to Participants	Sliding scale. Will see individuals regardless of their ability to pay and/or insurance status.
Capacity	No set capacity; designated as a walk-in service. A team of 2.5 medical providers, 2 nurses, 1 authorization specialist, and 12 licensed mental health professionals and qualified mental health professionals.  Hours of operation are Monday—Friday 8 am to 10 pm, and Saturdays/Sundays 10 am to 8 pm. Coverage 365 days a year.
Capacity vs. Need (Gaps)	PES standards are for clients to have a safety screening within 15 minutes of arrival and a crisis assessment within one hour on average.
Number Screened/ Referred	Not available.
Outputs	FY2020: 4,161 unduplicated individuals
Outcomes	FY2020: The average time from presentation to first clinical service is 14 minutes.
Recidivism	No data available at this time.
Demographics	FY2020: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 43.16%</li> <li>➤ Male: 56.62%</li> <li>➤ Unknown: .21%</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ Under 5: .07%</li> <li>➤ 5—11: 2.13%</li> <li>➤ 12—14: 3.1%</li> <li>➤ 15—17: 3.82%</li> <li>➤ 18—24: 11.94%</li> <li>➤ 25—39: 42.32%</li> <li>➤ 40—54: 25.09%</li> <li>➤ 55—64: 9.49%</li> <li>➤ 65—74: 1.99%</li> <li>➤ 75+: .16%</li> </ul>

Intercept 0/1: Psychiatric Emergency Services	
	<p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 19.23%</li> <li>➤ White: 36.91%</li> <li>➤ Hispanic: 25.23%</li> <li>➤ Asian: 1.25%</li> <li>➤ Alaskan Native/American Indian: .41%</li> <li>➤ Native Hawaiian/Pacific Islander: .07%</li> <li>➤ More than one: 1.11%</li> <li>➤ Unknown: 15.79%</li> </ul>
Budget	FY2020: \$2,220,928
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	SUD (substance use disorder) treatment integrated in service delivery.

Intercept 0/1: 24/7 Crisis Helpline	
Agency	Integral Care
Program Description	The Crisis Helpline/Hotline provides immediate crisis support for individuals and families who are in active crisis or concerned about someone who is in crisis. This service is free to anyone that calls. Callers are connected to a myriad of services, such as our Mobile Crisis Outreach Team (MCOT), Psychiatric Emergency Services (PES), crisis call back supports, appointments for new and existing clients, and to relay information to their current team (if they are open to services). The Crisis Hotline receives calls from the National Suicide Prevention Lifeline.
Eligibility and Referrals	Any person may call the Crisis Helpline regardless of age or location.
Completion Requirements	No formal completion requirements.
Costs to Participants	No cost to client.
Capacity	No capacity. Team of 33.5 licensed mental health professionals and qualified mental health professionals.
Capacity vs. Need (Gaps)	Calls may queue if during a busy call time.
Number Screened/ Referred	Not available.
Outputs	FY2020: 18,664 unduplicated clients served
Outcomes	Not available.
Recidivism	Not applicable.
Demographics	<p>FY2020</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 49.51%</li> <li>➤ Male: 50.3%</li> <li>➤ Unknown: .18%</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ Under 5: .005%</li> <li>➤ 5—11: 4.17%</li> <li>➤ 12—14: 3.85%</li> <li>➤ 15—17: 5.2%</li> <li>➤ 18—24: 12.77%</li> <li>➤ 25—39: 34.79%</li> <li>➤ 40—54: 22.52%</li> <li>➤ 55—64: 12.21%</li> <li>➤ 65—74: 3.46%</li> <li>➤ 75+: .71%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 18.54%</li> <li>➤ White: 36.43%</li> <li>➤ Hispanic: 26.77%</li> </ul>

Intercept 0/1: 24/7 Crisis Helpline	
	<ul style="list-style-type: none"> <li>➤ Asian: 1.46%</li> <li>➤ Alaskan Native/American Indian: .41%</li> <li>➤ Native Hawaiian/Pacific Islander: .09%</li> <li>➤ More than one: 1.31%</li> <li>➤ Unknown: 14.99%</li> </ul>
Budget	Not available.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	No changes.
Contract Providers	No.

Intercept 0/1: Sobering Center	
Agency	Standalone
Program Description	The Sobering Center serves to sober individuals up safely as an alternative to the emergency room or jail, and to provide a bridge to recovery when appropriate. The agency is a non-profit local government corporation with 25 full time employees.
Eligibility and Referrals	18 years and older, suspected intoxication, no major medical or psychiatric presenting issues. Referred by EMS, APD or approved agency referral partners.
Completion Requirements	A patient is considered a successful discharge if they meet with a counselor for a risk assessment, brief education/intervention, and receive referrals or a care plan into treatment. This is not required, and patients are always welcome to refuse services.
Costs to Participants	No cost to client.
Capacity	13 clients at one time due to COVID spacing restrictions.
Capacity vs. Need (Gaps)	Pre-COVID capacity was 40. Compared to number of jail and hospital beds, capacity is quite small.
Number Screened/ Referred	<ul style="list-style-type: none"> <li>➤ FY2019 – 2,275</li> <li>➤ FY2020 – 1,527</li> <li>➤ FY2021 (through Oct. 2020) – 142</li> </ul>
Outputs	Number of clients served: <ul style="list-style-type: none"> <li>➤ FY2019 – 1,997</li> <li>➤ FY2020 – 1,397</li> <li>➤ FY2021 (through Oct. 2020) – 135</li> </ul>
Outcomes	FY2019 <ul style="list-style-type: none"> <li>➤ Diverted from jail: 67% (2,251 out of 3,370 Public Intoxication charges; jail data only not EMS)</li> <li>➤ Successfully sobered: 70% (1,954 successfully sobered out of 2,772 admits)</li> <li>➤ Scoring high risk on assessment and receiving intervention: 86% (1,500 received intervention out of 1,740 with a high-risk score)</li> </ul> FY2020 <ul style="list-style-type: none"> <li>➤ Diverted from jail: 41% (1,343 out of 3,301 Public Intoxication charges; jail data only not EMS)</li> <li>➤ Successfully sobered: 100% (1,442 successfully sobered out of 1,442 admits)</li> <li>➤ Scoring high on assessment and receiving intervention: 97% (996 receiving intervention out of 999 with a high-risk score)</li> </ul> FY2021 (YTD through Q2) <ul style="list-style-type: none"> <li>➤ Diverted from jail: 63% (602 out of 961 Public Intoxication charges; jail data only not EMS)</li> <li>➤ Successfully sobered: 85% (558 successfully sobered out of 654 admits)</li> <li>➤ Scoring high risk on assessment and receiving intervention: 100% (185 receiving intervention out of 185 with a high-risk score)</li> <li>➤ Seeking treatment who were transferred directly to care: 84% (21 transferred to treatment of 25 seeking treatment)*</li> </ul> <p>*new outcome for pilot in FY2021</p>

## Intercept 0/1: Sobering Center

Recidivism	Not available.
Demographics	<p>FY2019</p> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ White: 1,098</li> <li>➤ African American: 203</li> <li>➤ Hispanic: 814</li> <li>➤ Asian: 33</li> <li>➤ Middle Eastern: 2</li> <li>➤ Other: 32</li> <li>➤ Native American: 11</li> </ul> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Male: 1,664</li> <li>➤ Female: 592</li> <li>➤ Transgender: 0</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 18-24: 497</li> <li>➤ 25-39: 1,080</li> <li>➤ 40-54: 468</li> <li>➤ 55-64: 178</li> <li>➤ 65+: 32</li> </ul> <p>FY2020</p> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ White: 784</li> <li>➤ African American: 184</li> <li>➤ Hispanic: 446</li> <li>➤ Asian: 20</li> <li>➤ Middle Eastern: 0</li> <li>➤ Other: 52</li> <li>➤ Native American: 12</li> </ul> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Male: 1,127</li> <li>➤ Female: 384</li> <li>➤ Transgender: 1</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 18-24: 367</li> <li>➤ 25-39: 672</li> <li>➤ 40-54: 333</li> <li>➤ 55-64: 124</li> <li>➤ 65+: 24</li> </ul> <p>FY2021 (YTD to October 20)</p>

<b>Intercept 0/1: Sobering Center</b>	
	<p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ White: 111</li> <li>➤ African American: 13</li> <li>➤ Hispanic: 6</li> <li>➤ Asian: 8</li> <li>➤ Middle Eastern: 3</li> <li>➤ Other: 0</li> <li>➤ Native American: 1</li> </ul> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Male: 100</li> <li>➤ Female: 42</li> <li>➤ Transgender: 0</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 18-24: 33</li> <li>➤ 25-39: 55</li> <li>➤ 40-54: 43</li> <li>➤ 55-64: 9</li> <li>➤ 65+: 1</li> </ul>
Budget	FY2019 - \$1,735,536 FY2020 - \$1,878,177
Estimated Program Cost Per Client; Cost-Benefit Analysis	FY2019 - \$866.17 FY2020 - \$1,167.52
COVID-19 Changes	The center was closed all of April 2020 and the first 3 weeks of May 2020 due to COVID. The center reopened May 2020 for limited hours only and expanded back to 24/7 operations in July 2020. Beds must be spaced 6 ft apart, hence lower capacity.
Contract Providers	No.

Intercept 0/1: 15th Street Hospital and Jail Diversion Program	
Agency	Integral Care
Program Description	The Hospital and Jail Alternative Program provides short-term crisis residential services to clients experiencing a crisis episode and who are dually diagnosed with mental health and substance use issues. The 30-bed program consists of a multi-disciplinary team with 24-hour on-site nursing support, direct care staff, case managers, and advanced nurse practitioners. Clients receive individual and group services focused on recovery and community re-integration.
Eligibility and Referrals	Male and female ages 18+. Some exclusionary criteria for those with acute medical needs. Referrals received from law enforcement, hospital staff, walk-in crisis services, MCOT, and adult behavioral health services.
Completion Requirements	No formal completion requirements. Progress toward Treatment Plan goals and assessment of psychiatric stabilization occurs prior to discharge within a crisis episode, usually 7-10 days.
Costs to Participants	No cost to client. Medicaid accepted.
Capacity	31 crisis residential beds.  1 medical provider, 1 nurse supervisors, 6 nurses, 1 authorization specialist, and 4 licensed mental health professionals and qualified mental health professionals
Capacity vs. Need (Gaps)	No waitlist. Utilization Management Department authorizes for medical necessity.
Number Screened/ Referred	Not available.
Outputs	FY2020: 515 unduplicated clients served
Outcomes	FY2020: <ul style="list-style-type: none"> <li>➤ 86.7% of clients who completed a SOAR application while at 15<sup>th</sup> Street were granted benefits</li> <li>➤ Only 10% of clients were admitted to 15<sup>th</sup> Street more than once during the fiscal year.</li> </ul>
Recidivism	Unavailable.
Demographics	FY2020 <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 34.56%</li> <li>➤ Male: 65.24%</li> <li>➤ Unknown: .19%</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 18—24: 6.99%</li> <li>➤ 25—39: 40.97%</li> <li>➤ 40—54: 37.28%</li> <li>➤ 55—64: 12.81%</li> <li>➤ 65—74: 1.74%</li> <li>➤ 75+: .19%</li> </ul> <i>Race</i>

Intercept 0/1: 15th Street Hospital and Jail Diversion Program	
	<ul style="list-style-type: none"> <li>➤ Black: 29.32%</li> <li>➤ White: 44.47%</li> <li>➤ Hispanic: 19.42%</li> <li>➤ Asian: .39%</li> <li>➤ Alaskan Native/American Indian: .39%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: .58%</li> <li>➤ Unknown: 5.44%</li> </ul>
Budget	FY2020: \$2,801,185
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	Reduced capacity to 13 beds during the pandemic.
Contract Providers	No.

## Intercept 2: Jail/Pretrial

Intercept 2: Bond Review Docket	
Agency	Criminal Courts Administration, County Attorney
Program Description	Central docket held daily from ~2-3:30pm by CCL judges for defendants in jail charged with misdemeanors who were previously denied bonds. Further bond review is conducted by the duty judge. Goal: There shall be a presumption of personal bond in all misdemeanors in Travis County that do not pose a threat to the community and/or individual safety.
Eligibility and Referrals	This is a docket, not a treatment court or diversion program; there are no eligibility criteria.
Completion Requirements	This is a docket, not a treatment court; there is nothing to complete.
Costs to Participants	No cost to clients
Capacity	Central docket held daily. CC3, CC5, CC6, CC7, CC8 and CC9 rotate weekly.
Capacity vs. Need (Gaps)	There is no cap to the number of defendants on this docket.
Number Screened/ Referred	Clients are not screened to be on this docket.
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019 - 3,277</li> <li>➤ FY2020 - 3,537</li> <li>➤ FY2021 - 606</li> </ul>
Outcomes	None Available
Recidivism	None Available
Demographics	<p>FY2019</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 583</li> <li>➤ Male: 2,668</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 25%</li> <li>➤ White: 34%</li> <li>➤ Hispanic: 40%</li> <li>➤ Other: 1%</li> </ul> <p>FY2020</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 579</li> <li>➤ Male: 2,935</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 27%</li> <li>➤ White: 30%</li> <li>➤ Hispanic: 41%</li> <li>➤ Other: 2%</li> </ul>

Intercept 2: Bond Review Docket	
	FY2021 <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 74</li> <li>➤ Male: 531</li> </ul> <i>Race</i> <ul style="list-style-type: none"> <li>➤ Black: 28%</li> <li>➤ White: 28%</li> <li>➤ Hispanic: 44%</li> <li>➤ Other: &lt; 1%</li> </ul>
Budget	No budget requests from Travis County; program utilizes existing resources
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available
COVID-19 Changes	This docket has moved to a virtual setting for all participants via Zoom. Instead of a weekly assignment for each court, it is a set daily rotation except for County Court 3. The county clerk's office handles the document workflow through Adobe Sign.
Contract Providers	No

Intercept 2: Community Competency Restoration Program	
Agency	Integral Care
Program Description	The Next Step Crisis Respite Program provides short-term, community-based residential crisis treatment to adults. The 32-bed program consists of a multi-disciplinary team with on-site nursing support, direct care staff, case managers, and prescribing professionals. Clients receive a variety of services including skills training, medication support, and connection with medical, employment, and housing resources in the community.
Eligibility and Referrals	Adults ruled incompetent to stand trial, not sufficiently severe needs to require hospital/inpatient setting.  Clients who have been determined to be Incompetent to Stand Trial by a judge, after being evaluated by forensic psychiatrists. They are referred by court, jail, or State clearinghouse, and assessed by staff for appropriateness.
Completion Requirements	Competency is a legal term. The judge makes this determination based on evaluations done by forensic psychiatrists.
Costs to Participants	No fees
Capacity	36 individuals/year  Staff include 2 LPHAs, 1 QMHP, 1 nurse, and 1 part-time medical provider.
Capacity vs. Need (Gaps)	No waitlist
Number Screened/ Referred	Unavailable at this time
Outputs	➤ FY2020: 18 unduplicated individuals
Outcomes	➤ FY2020: 85.7% of clients served were either considered restored to competent or had their case dismissed.
Recidivism	Not available.
Demographics	FY2020: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 50%</li> <li>➤ Male: 50%</li> <li>➤ Unknown:</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ Under 5: 0%</li> <li>➤ 5—11: 0%</li> <li>➤ 12—14: 0%</li> <li>➤ 15—17: 0%</li> <li>➤ 18—24: 5.5%</li> <li>➤ 25—39: 27.77%</li> <li>➤ 40—54: 44.44%</li> <li>➤ 55—64: 16.66%</li> <li>➤ 65—74: 5.5%</li> <li>➤ 75+: 0%</li> </ul>

Intercept 2: Community Competency Restoration Program	
	<i>Race</i> <ul style="list-style-type: none"> <li>➤ Black: 27.78%</li> <li>➤ White: 55.56%</li> <li>➤ Hispanic: 11.11%</li> <li>➤ Asian: 5.56%</li> <li>➤ Alaskan Native/American Indian: 0%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: 0%</li> <li>➤ Unknown: 0%</li> </ul>
Budget	FY2020: \$570,437
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	No.

Intercept 2: Drug Court	
Agency	Travis County Community Justice Services
Program Description	<p>Mission: We use innovative practices to improve lives and create a safer community. The Travis County Drug Diversion Program is a Judicial involved multi-disciplinary drug treatment and substance abuse awareness education and case management intervention program, where successful completion of the program will lead to a dismissal of the criminal charge.</p> <p>The program encompasses two modified programming tracks which consist of either of a minimum of 6 months or the traditional 12-month program, which is based upon individualized treatment needs.</p>
Eligibility and Referrals	<p>Participants and eligibility: People arrested for a felony drug related offense in Travis County or an adjacent county (i.e. Bastrop, Blanco, Burnet, Caldwell, Hays, or Williamson). Individual cases are reviewed by the DA's Office for legal eligibility. Once the case has been referred to the program, an initial assessment is conducted to determine clinical eligibility. Final program admission is determined by the Presiding Judge.</p> <p>Note: Virtual Programming (COVID)</p>
Completion Requirements	<p>Graduation Requirements: Successful completion of the program, comply with all Drug Court requirements continued sobriety. Requirements include attending assigned court appearances based upon progression throughout each phase (range weekly, bi-weekly to monthly).</p> <p>Note: Virtual Programming/ Non- Court Appearance- (COVID)</p>
Costs to Participants	<p>Program Fee \$1,000.00</p> <p>Flat rate in-house outpatient treatment services based upon ability to pay \$1 (\$66.00), \$2 (\$132.00) or \$3 (198.00) per hour. If additional services are provided (supportive treatment) the additional charge is \$1 (44.00), \$2 (88.00) and \$3 (132.00).</p>
Capacity	50 clients (1 Case Manager)
Capacity vs. Need (Gaps)	No waitlist
Number Screened/ Referred	<p>Clients screened to participate:</p> <ul style="list-style-type: none"> <li>➤ FY2016 (Actual): 255</li> <li>➤ FY2017 (Actual): 268</li> <li>➤ FY2018 (Projected): 200</li> </ul> <p><i>Source: FY2018 Budget</i></p>
Outputs	<p>Drug Court clients served:</p> <ul style="list-style-type: none"> <li>➤ FY2016 (Actual): 58</li> <li>➤ FY2017 (Actual): 36</li> <li>➤ FY2018 (Actual): 56</li> </ul> <p>➤ <i>Source: FY2018 Budget</i></p>

Intercept 2: Drug Court	
Outcomes	<p>The graduation rate of the Drug Court is calculated by grouping clients by their fiscal year of enrollment.</p> <ul style="list-style-type: none"> <li>➤ FY2013: 53.2%</li> <li>➤ FY2014: 43.3%</li> <li>➤ FY2015: 59.5%</li> <li>➤ FY2016: 57.4%</li> <li>➤ FY2017: 64.3%</li> <li>➤ FY2018: 75.0%</li> </ul> <p>Graduation rates cannot yet be finalized for FY2019 and FY2020 because clients that enrolled during these years are still participating in the program.</p>
Recidivism	<p>The rates of any arrest and drug arrest within two years of program enrollment were calculated for the fiscal years of 2016, 2017, and 2018. Arrest information was obtained for each Travis County Drug Court Diversion Court enrollee by submitting a criminal history request with the Texas Department of Public Safety. For drug crimes, 16.9% of graduates were arrested versus 42.3% of non-graduates. Broadening the outcome to arrests for any crimes, 18.1% of graduates were arrested versus 51.9% of non-graduates. Please note that 11 (7.4%) of 149 enrollees from these fiscal years could not be included because their records have been expunged.</p>
Demographics	<p>Clients enrolled in FY2019 and FY2020 were typically white (48.5%) or Hispanic (45.5%), male (74.2%), and approximately 29 years old (M = 28.8, SD = 9.7). Information is not yet available for clients enrolled in FY2021.</p>
Budget	<p>2018 - \$1,021,086.00 (Budgeted) – DWI Court/Drug Court merger</p>
Estimated Program Cost Per Client; Cost-Benefit Analysis	<p>Not available.</p>
COVID-19 Changes	<p>Virtual Programming/ Non- Court Appearance- (COVID)</p>
Contract Providers	<p>No.</p>

Intercept 2: Mental Health Bond Program (Mental Health Jail Diversion Program)	
Agency	Pretrial Services and Integral Care
Program Description	<p>The Mental Health Bond Program is a collaboration with Integral Care and Travis County Pretrial Services that helps people who are currently in the county jail by providing treatment alternatives to incarceration once they are released on a bond. Provides early identification of appropriate incarcerated mentally ill defendants to divert from the jail into a community-based effort to assure court appearance, and community safety.</p> <p>Community-based services provided include mental health screenings, psychiatric assessment, prescriptions, skills training, help finding community resources, help finding transportation and jobs, and help applying for benefits. This program provides services to individuals throughout the duration of their court case and can provide 30 days of Continuity of Care services upon the final adjudication of the case, including attending court with clients when appropriate.</p>
Eligibility and Referrals	<p>Must be currently incarcerated and eligible for Travis County Pretrial services <b>and</b> have a severe or persistent mental health disorder and be over the age of 17 years.</p> <p>Incarcerated individuals that are eligible for a mental health bond after a pretrial investigation has been completed can be referred through defense attorneys, prosecutors, judges, jail staff and Integral Care staff.</p> <p>Must qualify for pretrial services.</p>
Completion Requirements	Completion is defined when the charges are resolved or adjudicated.
Costs to Participants	<p>No program cost to individuals being served; services are covered by Texas Correctional Office for Offenders with Medical and Mental Impairments (TCOOMMI). Additionally, insurance will be billed, when available.</p> <p>Unless waived by the Court, defendant is required to pay a personal bond reimbursement fee of \$20, \$40, or 3% (up to \$300) of the bond amount to Pretrial Services within 7 days of release. Payments can be made by mail with money order/cashier's check, on-line payments can be made by credit card, in-person payments can be made by cash, credit card, or money order/cashier's check. No personal checks are accepted.</p>
Capacity	<p>Two intensive case managers each serve 20 clients, for a total of 40 clients.</p> <p>Integral Care staff consists of one licensed mental health professional, one qualified mental health professional, and a part-time medical provider. Pretrial Services staff consists of two caseworkers.</p>
Capacity vs. Need (Gaps)	No current waitlist. If at capacity, program will add potential participants to interest list.
Number Screened/ Referred	<ul style="list-style-type: none"> <li>➤ FY2019: 168 referred; 141 screened</li> <li>➤ FY2020: 127 referred; 93 screened</li> </ul>
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019 – 68 clients</li> </ul>

Intercept 2: Mental Health Bond Program (Mental Health Jail Diversion Program)	
	➤ FY2020 – 46 clients
Outcomes	<p>Successful Closures:</p> <ul style="list-style-type: none"> <li>➤ FY2019 - 64%</li> <li>➤ FY2020 - 65%</li> </ul> <p>Diverted individuals from jail to the community</p> <ul style="list-style-type: none"> <li>➤ FY2019 – 68 clients</li> <li>➤ FY2020 – 46 clients</li> </ul> <p>46% of clients served in the first five months of FY 20 successfully completed the program. Pending additional evaluation by Justice Planning.</p>
Recidivism	Unavailable at this time.
Demographics	<p>FY2020</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 32.65%</li> <li>➤ Male: 67.34%</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 18—24: 16.32%</li> <li>➤ 25—39: 48.97%</li> <li>➤ 40—54: 30.61%</li> <li>➤ 55—64: 4.08%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 38.78%</li> <li>➤ White: 32.65%</li> <li>➤ Hispanic: 22.45%</li> <li>➤ Asian: 0%</li> <li>➤ Alaskan Native/American Indian: 0%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: 0%</li> <li>➤ Unknown: 6.12%</li> </ul> <p><u>Actual enrolled participants</u></p> <p>FY2019 – 68 clients</p> <ul style="list-style-type: none"> <li>➤ B: 35% H: 9% W: 56%</li> <li>➤ M: 71% F: 29%</li> <li>➤ Median age: 35</li> </ul> <p>FY2020 – 46 clients</p> <ul style="list-style-type: none"> <li>➤ B: 43% H: 26% W: 30%</li> <li>➤ M: 57% F: 43%</li> <li>➤ Median age: 34</li> </ul>
Budget	Travis County:

Intercept 2: Mental Health Bond Program (Mental Health Jail Diversion Program)	
	<p>Travis County Pretrial Services has two staff dedicated to the Mental Health Jail Diversion program (MH Bond Program). Pretrial Services budget:  FY2019 - \$131,350  FY2020 - \$129,185</p> <p>Integral Care:  Program is funded by Texas Correctional Office on Offenders with Medical and Mental Impairments (TCOOMMI). \$1,792,198 for a total of 22 program staff, including 2 staff dedicated to Mental Health Bond program.</p> <p>Proposed Budget Expenses FY2019 (ANEW): \$1,878,226. This program is part of the Adult ANEW program (see ANEW budget).</p>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	<p>Integral Care services may be provided in-person, by phone, or by televideo (Teams).</p> <p>Pretrial Services suspended in-person reporting and participant transportation. Staff communicate with defendants by phone and through collateral contacts. Assessments are conducted by phone in coordination with the jail staff and counselors. Court/legal documents are processed using DocuSign.</p>
Contract Providers	No.

Intercept 2: Mental Health Public Defender																												
Agency	Mental Health Public Defender (MHPD)																											
Program Description	This program provides holistic, client-centered criminal defense and intensive case management to indigent, justice-involved individuals experiencing significant mental health challenges.																											
Eligibility and Referrals	<p><b>Eligibility Criteria:</b> Currently meets all three criteria listed below:</p> <ol style="list-style-type: none"> <li><b>Charges:</b> Class A/B misdemeanor, state jail or 3rd degree felony</li> <li><b>Indigent:</b> Qualifies for court appointed counsel under the Travis County Indigent Defense Plan</li> <li><b>Challenges:</b> Experiencing significant challenges due to mental health, intellectual, or developmental disabilities</li> </ol> <p><b>Exclusion Criteria:</b> Individuals referred to MHPD that do not meet <u>all</u> eligibility requirements <u>or</u> do not fall within our stated mission or ethical obligations will be declined.</p> <p><b>Entry Process:</b> Travis County Court Administration assigns court appointed counsel to eligible defendants according to the Travis County Indigent Defense Plan. Individuals meeting the additional eligibility criteria to be represented by a mental health qualified attorney will be assigned by Court Administration either to the Travis County Mental Health Public Defender or a mental health panel member of the Capital Area Private Defender Service.</p>																											
Completion Requirements	Resolution of criminal charges, and client’s self-determined case management goals met.																											
Costs to Participants	No cost to participants.																											
Capacity	FY2021 capacity is approximately 50 legal cases per month (8 felony, 42 misdemeanor), for a maximum of 600 per year.																											
Capacity vs. Need (Gaps)	<p><b>FY2020</b></p> <table border="1"> <thead> <tr> <th>Charge Level</th> <th>Represented by MHPD</th> <th>Represented by CAPDS Mental Health Panels</th> <th>Total cases receiving MH specialized representation</th> </tr> </thead> <tbody> <tr> <td>Misdemeanor</td> <td>427 (29%)</td> <td>1027 (71%)</td> <td>1454</td> </tr> <tr> <td>SFJ and F3</td> <td>89 (9%)</td> <td>881 (91%)</td> <td>970</td> </tr> </tbody> </table> <p><b>FY2021 Projection</b></p> <table border="1"> <thead> <tr> <th>Charge Level</th> <th>MHPD Representation Capacity</th> <th>Represented by CAPDS Mental Health Panels</th> <th>Total cases receiving MH specialized representation</th> </tr> </thead> <tbody> <tr> <td>Misdemeanor</td> <td>570 (38%)</td> <td>930 (62%)</td> <td>1500</td> </tr> <tr> <td>SJF and F3</td> <td>90 (11%)</td> <td>910 (89%)</td> <td>1000</td> </tr> </tbody> </table>				Charge Level	Represented by MHPD	Represented by CAPDS Mental Health Panels	Total cases receiving MH specialized representation	Misdemeanor	427 (29%)	1027 (71%)	1454	SFJ and F3	89 (9%)	881 (91%)	970	Charge Level	MHPD Representation Capacity	Represented by CAPDS Mental Health Panels	Total cases receiving MH specialized representation	Misdemeanor	570 (38%)	930 (62%)	1500	SJF and F3	90 (11%)	910 (89%)	1000
Charge Level	Represented by MHPD	Represented by CAPDS Mental Health Panels	Total cases receiving MH specialized representation																									
Misdemeanor	427 (29%)	1027 (71%)	1454																									
SFJ and F3	89 (9%)	881 (91%)	970																									
Charge Level	MHPD Representation Capacity	Represented by CAPDS Mental Health Panels	Total cases receiving MH specialized representation																									
Misdemeanor	570 (38%)	930 (62%)	1500																									
SJF and F3	90 (11%)	910 (89%)	1000																									

Intercept 2: Mental Health Public Defender						
Number Screened/ Referred		MHPD Legal Clients Referred	# of Cases needing representation	CAPDS Social Services Client Referrals		
	FY2019	438	590	28		
	FY2020	414	531	45		
	FY2021 YTD <sup>1</sup>	50	66	4		
Outputs		MHPD Legal Clients Enrolled	# of Cases Represented	CAPDS Social Service Client Referrals		
	FY2019	400	503	27		
	FY2020	456	603	45		
	FY2021 YTD	49	157	4		
		Initiated Linkages to Resources	Completed Linkages to Resources			
	FY2019	2,347	2,254			
	FY2020	2,124	2,034			
FY2021	135	123				
Outcomes	MHPD Stats	FY 2019 Actual	FY 2020 Actual	FY 2021 Projected	FY2022 Projected	
	Total # cases pending	49	98	44	90	
	# New misdemeanors appointed	411	427	510	510	
	# New felonies appointed	64	89	90	90	
	# Total legal caseload	512	614	644	690	
	# Supported reintegration connections	2254	2034	2500	2500	
	# Total Attendance at MHPD sponsored continuing education (in person and recorded)	479	105	300	300	
Recidivism	Most recent recidivism data was provided in the 2016 Workload Process Evaluation by Travis County Justice Planning.					
Demographics	Cumulative data FY2019, FY2020 and FY2021 (Only Oct 2020)					

<sup>1</sup> YTD is through October 2020

## Intercept 2: Mental Health Public Defender

Race	%	Age Group	%	Gender	%
White	44%	Under 20	1%	Male	75.5%
Black	32%	20-29	24%	Female	24.4%
Hispanic	18%	30-39	29%	Transgender	
Unavailable	4%	40-49	23%	Male	0.1%
Other	2%	50+	22%	Total	100%
		DOB			
		Unavailable	1%		
Total	100%	Total	100%		

<b>Budget</b>	<p>Fiscal Year 2019 Budget:                      General Fund- \$1,059,317                      TIDC grant- \$209,498                      County Grant Match- \$52,505</p> <p>Fiscal Year 2020 Budget:                      General Fund- \$1,094,791                      TIDC grant- \$112,501                      County Grant Match-\$75,001</p> <p>14 FTEs:                      1 Public Defender Mental Health                      2 Attorneys V                      1 Attorney IV (TIDC Felony Grant Expansion staff)                      1 Administrative Associate                      1 Legal Secretary                      1 Administrative Associate I (TIDC Felony Grant Expansion staff)                      1 Social Services Manager                      3 Case Workers                      3 Social Workers (1- TIDC Felony Grant Expansion staff)</p>
<b>Estimated Program Cost Per Client; Cost-Benefit Analysis</b>	Information not available.
<b>COVID-19 Changes</b>	<p><b>Attorney Ad Litem Appointments:</b> Due to COVID-19 restrictions, grand juries stopped meeting for a period of time. For individuals charged with felonies who had been found incompetent to stand trial, the delays in convening grand juries also lengthened their jail stays before they could be transferred to a hospital for competency restoration. To assist with moving the process forward when it was in the client’s interest, MHPD was appointed to 6 cases as attorney ad litem. In this role MHPD reviewed the cases, met with clients, and made recommendations to the attorney of record and court for whether or not indictment should be waived to expedite transfer to the hospital.</p> <p><b>Client Communication:</b> Pre-pandemic MHPD attorneys and social services staff regularly met in person with clients in the jail and community; during COVID-19 these visits moved to video conference and telephone contact. Using CARES Act funds, MHPD procured a</p>

Intercept 2: Mental Health Public Defender	
	<p>limited amount of cell phones and plans for clients without access to a phone or computer to maintain communication.</p> <p><b>Court Appearances:</b> In person court appearances were replaced with virtual dockets via Zoom and expanded communication by email and phone. Documents are now routinely signed electronically, via DocuSign.</p> <p><b>Coordinated Releases:</b> Pre-pandemic MHPD social services staff regularly transported clients from jail or hospitals to housing or other programs upon release. Once COVID-19 restrictions were in place, MHPD staff continued to ensure smooth transitions upon release, however, through alternative modes of transportation.</p> <p><b>Early Release:</b> In coordination with the Travis County Attorney and District Attorney, sentences were amended for several medically vulnerable clients allowing them to be released from jail earlier to reduce the risk of COVID-19 infection.</p>
Contract Providers	No.

Intercept 2: Personal Bonds	
Agency	Pretrial Services
Program Description	Program allows for defendants to be released from custody on personal bond awaiting a trial. Pretrial officers interview defendants and investigate to determine their eligibility for Personal Bond release to expedite the jail release process. When needed, conditions of release are added in order to address particular needs of a defendant. Reporting requirements are supervised/monitored by case management staff to assure successful bond completion. Case management programs include Supervision/Family Violence, EM/GPS, Alcohol Monitoring, Mental Health Supervision, and Mental Health Jail Diversion. Additionally, pretrial officers conduct indigence/financial screenings for defendants and provide this information to the Judge prior to magistration for use in setting bail and considering defendants for release on bail including necessary bond conditions.
Eligibility and Referrals	Almost all defendants booked into the Travis County Jail with a new local Travis County offense are interviewed for personal bond eligibility with the exception of class C misdemeanors, Capital Murder, Attempted Capital Murder, Civil cases, Felony Probation Violations, Felony Bond Forfeitures, commitments, or parole cases. Pretrial Services runs reports from the jail computer system to determine those eligible for personal bond consideration.
Completion Requirements	To successfully complete the personal bond, process a defendant must appear for all scheduled court appearances, not be arrested for a new offense prior to the disposition of the case, and follow all court ordered bond requirements.
Costs to Participants	Fees to participants: No money is required at the time of release, but the defendant is required to pay a reimbursement fee of \$20, \$40, or 3% (up to \$300) of the bond amount to Pretrial Services within 7 days of release. Payments can be made by mail with money order/cashier's check, on-line payments can be made by credit card, in-person payments can be made by cash, credit card, or money order/cashier's check. No personal checks are accepted.
Capacity	No maximum capacity. We interview all defendants eligible for personal bond interviews and indigence screenings. We provide supervision/monitoring for all defendants with case management conditions.
Capacity vs. Need (Gaps)	Higher numbers of interviews increase the time to complete bond interviews and investigations. Timeliness of interview/investigation completion is directly related to the total number of staff scheduled daily. Additionally, higher number of defendants requiring supervision/monitoring results in a higher ratio of officer to defendants on a caseload and will impact the level and intensity of services provided.
Number Screened/ Referred	<p># screened by pretrial:</p> <ul style="list-style-type: none"> <li>➤ FY2019 (Actual): 35,561</li> <li>➤ FY2020 (Actual): 27,959</li> <li>➤ FY2021 (year to date): Data Unavailable</li> </ul> <p># eligible for personal bond (PR) interview:</p> <ul style="list-style-type: none"> <li>➤ FY2019 (Actual): 24,128</li> <li>➤ FY2020 (Actual): 18,733</li> <li>➤ FY2021 (year to date): Data Unavailable</li> </ul>
Outputs	<p># granted PR bonds:</p> <ul style="list-style-type: none"> <li>➤ FY2019 (Actual): 15,992</li> </ul>

Intercept 2: Personal Bonds	
	<ul style="list-style-type: none"> <li>➤ FY2020 (Actual): 12,352</li> <li>➤ FY2021 (year to date): Data Unavailable</li> </ul>
Outcomes	<p><b>*Court Appearance Rate:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (Actual): 91.33%</li> <li>➤ FY2020 (Actual): TBD</li> <li>➤ FY2021 (year to date): TBD</li> </ul> <p><b>*Law Abiding Rate:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (Actual): 85.63</li> <li>➤ FY2020 (Actual): TBD</li> <li>➤ FY2021 (year to date): TBD</li> </ul> <p><b>*Source SB 15 Annual Report</b></p>
Recidivism	NA – Information not available.
Demographics	<p><b>PR Eligible</b></p> <p><b>FY2019</b></p> <ul style="list-style-type: none"> <li>➤ M: 76% F: 24%</li> <li>➤ B: 25% H: 33% W: 41% A: 1%</li> <li>➤ Median age: 31</li> </ul> <p><b>FY2020</b></p> <ul style="list-style-type: none"> <li>➤ M: 77% F: 23%</li> <li>➤ B: 26% H: 36% W: 37% A: 1%</li> <li>➤ Median age: 32</li> </ul> <p><b>FY2021</b></p> <ul style="list-style-type: none"> <li>➤ Information not available</li> </ul> <p><b>All Granted Bonds</b></p> <p><b>FY2019</b></p> <ul style="list-style-type: none"> <li>➤ M: 73% F: 27%</li> <li>➤ B: 23% H: 34% W: 42% A: 1%</li> <li>➤ Median age: 30</li> </ul> <p><b>FY2020</b></p> <ul style="list-style-type: none"> <li>➤ M: 73% F: 27%</li> <li>➤ B: 24% H: 37% W: 38% A: 2%</li> <li>➤ Median age: 31</li> </ul> <p><b>FY2021</b></p> <ul style="list-style-type: none"> <li>➤ Information not available</li> </ul>
Budget	<p>FY2019 Budget is \$6,332,113</p> <p>FY2020 Budget is \$7,006,857</p>
Estimated Program Cost	NA – Information not available

Intercept 2: Personal Bonds	
Per Client; Cost-Benefit Analysis	
COVID-19 Changes	<p>Certain in-custody personal bond and indigence/financial screening interviews are conducted via a phone call with defendants.</p> <p>The department is utilizing DocuSign for obtaining judge and attorneys' electronic signatures on certain personal bond paperwork and other court documents. PTS suspended all in-person reporting. Defendants assigned to caseload reports via phone call.</p>
Contract Providers	NA – Information not available

Intercept 2: Pretrial Diversion Program – County Attorney	
Agency	County Attorney
Program Description	To divert first time, low risk defendants from the criminal justice system while providing counseling, education, and supervision. Participants are diverted from formal prosecution in the County Courts at Law and given the opportunity to maintain a clean criminal history.
Eligibility and Referrals	<ol style="list-style-type: none"> <li>1. This program has been ongoing for many years and now will be inclusive of individuals with limited criminal history charged with low-level misdemeanors such as theft/shoplifting.</li> <li>2. Prosecutors will screen at the earliest stage of the case for eligibility and make recommendation for program participation.</li> </ol>
Completion Requirements	<p>Each participant must complete:</p> <ol style="list-style-type: none"> <li>1. the counseling and/or education requirement as recommended by CES.</li> <li>2. An appropriate amount of community service (may be increased depending on the facts of the offense).</li> </ol> <p>The participant must also commit no new criminal offenses above Class C traffic offenses during the pendency of the program.</p> <p>The supervision period is typically 6 months but may be increased depending on the facts of the offense.</p>
Costs to Participants	Historically, there was a fee of \$152 for participation. Moving forward, there will be no program fees associated with PTD; however, participants must pay for services if they do not qualify for waivers.
Capacity	Capacity is basically unlimited; however, a maximum caseload for one supervision officer for this low level, low supervision population is typically 350-400 individuals per year
Capacity vs. Need (Gaps)	There is no waitlist and capacity is not a concern.
Number Screened/ Referred	<p>Number of Defendants Screened</p> <ul style="list-style-type: none"> <li>➤ FY2019: 176</li> <li>➤ FY2020: 95</li> <li>➤ FY2021 (YTD): 5</li> </ul>
Outputs	<p>Number of Defendants Accepted in the program</p> <ul style="list-style-type: none"> <li>➤ FY2019: 117</li> <li>➤ FY2020: 84</li> <li>➤ FY2021 (YTD): 7</li> </ul>
Outcomes	<p>Clients that have successfully completed the program:</p> <ul style="list-style-type: none"> <li>➤ Of the clients that started the program in FY2019, 97 successfully completed the program and 20 were unsuccessfully discharged.</li> <li>➤ Of the clients that started the program in FY2020, 59 successfully completed the program, three have been unsuccessfully discharged and 22 are pending the end of their term.</li> </ul>
Recidivism	This program does not currently track recidivism.
Demographics	<p><b>FY2019 Screened:</b></p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Male: 31%</li> </ul>

## Intercept 2: Pretrial Diversion Program – County Attorney

- Female: 69%
- Race*
- White: 48%
  - Hispanic: 35.43%
  - Black: 12.57%
  - Asian or Pacific Islander: 4%

- Age*
- Ages 17-19: 36%
  - Ages 20-29: 40 %
  - Ages 30-39: 11.43%
  - Ages 40+: 12.57%

### **FY2019 Accepted:**

- Gender*
- Male: 27%
  - Female: 73%

- Race*
- White: 47.01%
  - Hispanic: 35.90%
  - Black: 12.82%
  - Asian or Pacific Islander: 4.27%

- Age*
- Ages 17-19: 34.19%
  - Ages 20-29: 41.88%
  - Ages 30-39: 9.4%
  - Ages 40+: 14.53%

### **FY2019 Successfully Completed:**

- Male: 29%
- Female: 71%
- White: 53.61%; Hispanic: 32.99%
- Black: 8.25%; Asian or Pacific Islander: 5.15%
- Ages 17-19: 35.05%
- Ages 20-29: 38.14%
- Ages 30-39: 10.31%
- Ages 40+: 16.49%

### **FY2020 Screened:**

- Male: 42%
- Female: 58%
- White: 36.84%; Hispanic: 38.95%
- Black: 18.95%; Asian or Pacific Islander: 5.26%
- Ages 17-19: 37.89%
- Ages 20-29: 40%
- Ages 30-39: 12.63%
- Ages 40+: 9.47%

Intercept 2: Pretrial Diversion Program – County Attorney	
	<p><b>FY2020 Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 39%</li> <li>➤ Female: 61%</li> <li>➤ White: 40.48%; Hispanic: 39.29%</li> <li>➤ Black: 16.67%; Asian or Pacific Islander: 4%</li> <li>➤ Ages 17-19: 29.76%</li> <li>➤ Ages 20-29: 45.24%</li> <li>➤ Ages 30-39: 14.29%</li> <li>➤ Ages 40+: 10.71%</li> </ul> <p><b>FY2020 Successfully Completed:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 44%</li> <li>➤ Female: 56%</li> <li>➤ White: 33.90%; Hispanic: 45.76%</li> <li>➤ Black: 16.95%; Asian or Pacific Islander: 3.39%</li> <li>➤ Ages 17-19: 30.51%</li> <li>➤ Ages 20-29: 45.76%</li> <li>➤ Ages 30-39: 10.17%</li> <li>➤ Ages 40+: 13.56%</li> </ul>
Budget	There is no fund/budget specific to the County Attorney’s Office for this program. It has been administered each year by existing staff within the County Attorney’s office. 40% of one secretary is devoted to this program and 10% of an attorney’s time. Salary amounts vary depending on which attorney is assigned to the program, which may change throughout the year.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Due to the various positions with varying salaries that change throughout the year both within the County Attorney’s Office and Probation Department this analysis is difficult to ascertain.
COVID-19 Changes	Due to COVID, resolution of cases has slowed due to the reduction of court dockets. Participation in this program has similarly slowed. Community service hours have also been waived during this time.
Contract Providers	NA

Intercept 2: Pretrial Diversion Program – District Attorney	
Agency	District Attorney
Program Description	The felony pretrial diversion program gives offenders who meet certain eligibility criteria a chance to avoid prosecution for an offense through successful completion of a period during which all requirements of the term are completed.
Eligibility and Referrals	<p><b>Criteria Considered:</b></p> <ul style="list-style-type: none"> <li>• The nature and type of offense, as well as the circumstances surrounding the commission of the offense.</li> <li>• Criminal history/prior contacts with LE, including juvenile and traffic</li> <li>• Substance use or mental health treatment needs that may be better addressed through one of the specialty court programs.</li> </ul> <p><b>Referral/Entry Process:</b> Entry at discretion of prosecutor. Some offense types are automatically considered. Other offense types can be reviewed on the request of the assigned prosecutor or the defense attorney. Defense attorneys can file requests online. If accepted, the defendant will sign a Diversion Agreement.</p>
Completion Requirements	Length and conditions of the program are tailored to individual defendants and can include completion of classes, payment of restitution, regular reporting to probation officer.
Costs to Participants	If supervised by probation, fee is \$60 per month per time enrolled in program. If supervised internally by TCDA, no fee other than cost of classes
Capacity	Unlimited
Capacity vs. Need (Gaps)	NA
Number Screened/ Referred	<p><b># of Cases Reviewed:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 561</li> <li>➤ FY2020: 247</li> <li>➤ FY2021: 15</li> </ul> <p><b># of Clients submitting applications:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 479</li> <li>➤ FY2020: 209</li> <li>➤ FY2021: 8</li> </ul>
Outputs	<p><b># of Cases Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 381</li> <li>➤ FY2020: 202</li> <li>➤ FY2021: 8</li> </ul> <p><b># of Clients Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 333</li> <li>➤ FY2020: 171</li> <li>➤ FY2021: 8</li> </ul>
Outcomes	<p><b># Completed/Discharged (Cases):</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 225</li> <li>➤ FY2020: 273</li> <li>➤ FY2021: 20</li> </ul>

## Intercept 2: Pretrial Diversion Program – District Attorney

Recidivism	Currently not analyzed
Demographics	<p><b>Reviewed Defendants - Race/Ethnicity, Sex:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 479 11-A, 69-B, 2-U, 397-W 136-F, 343-M</li> <li>➤ FY2020: 209 5-A, 41-B, 163-W 64-F, 145-M</li> <li>➤ FY2021: 8 3-B, 5-W 4-F, 4-M</li> </ul> <p><b>Accepted Defendants- Race/Ethnicity, Sex:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 333 8-A, 33-B, 2-U, 290-W 88-F, 245-M</li> <li>➤ FY2020: 171 3-A, 31-B, 137-W 50-F, 121-M</li> <li>➤ FY2021: 8 2-B, 6-W 2-F, 6-M</li> </ul> <p><b>Successful Discharge Defendants - Race/Ethnicity, Sex:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 202 5-A, 23-B, 174-W 56-F, 146-M</li> <li>➤ FY2020: 251 5-A, 29-B, 2-U, 215-W 70-F, 181-M</li> <li>➤ FY2021: 15 1-B, 14-W 2-F, 13-M</li> </ul> <p><b>Unsuccessful Discharge Defendants - Race/Ethnicity, Sex:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 22 4-B, 18-W 5-F, 17-M</li> </ul>

Intercept 2: Pretrial Diversion Program – District Attorney	
	<ul style="list-style-type: none"> <li>➤ FY2020: 39 2-A, 4-B, 33 W 8-F, 31-M</li> <li>➤ FY2021: 2 2-W 2-M</li> </ul>
Budget	Program does not have a separate budget and is funded by the District Attorney's Office.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	Virtual enrollment and electronic signature of documents for all defendants enrolling into PTD, No longer collecting UA at time of clinical assessment with CSCD; CSCD conducting virtual clinical assessment; CSCD conducting virtual check-ins; Zoom Court check-ins for defendants in need of assistance; CSCD is not collecting UAs; CSR waived during COVID to reduce risk of exposure; increased use of financial study for waiver of fees due to impact of COVID-19.
Contract Providers	No

Intercept 2: Youthful Offenders Diversion Program – District Attorney	
Agency	District Attorney
Program Description	<p>A newly developed program for young offenders (ages 17-25) who would benefit from a structured therapeutic course with a focus on altering criminal behavior. This program consists of 12 months of case management, cognitive behavioral therapy, and job skills training.</p> <p>Once all conditions are successfully met, the criminal charge will be dismissed, and the offender may apply for an expunction.</p>
Eligibility and Referrals	<p><b>Criteria Considered (from website):</b></p> <ul style="list-style-type: none"> <li>• The nature and type of offense, as well as the circumstances surrounding the commission of the offense.</li> <li>• The defendant’s criminal history and/or prior contacts with law enforcement, including juvenile offenses and all non-traffic offenses.</li> <li>• Defendant cannot test positive for any illegal drugs or non-prescribed controlled substances.</li> <li>• Defendant’s substance abuse issues or other similar conditions that would best be monitored in a formal probation environment or participation in a specialty court supervised by the Travis County District Attorney’s Office.</li> </ul> <p><b>Referral/Entry Process:</b> Entry at discretion of prosecutor. Applications submitted by defense attorney to DA, reviewed and transferred to 403<sup>rd</sup> CDC if accepted; must then sign Specialty Program Agreement.</p>
Completion Requirements	Minimum of one year, up to 18-month term; no new offenses (as reviewed), report to court as ordered, pay \$30/month, conditions as ordered and recommended by probation.
Costs to Participants	\$30 per month for 1 year minimum or up to 18 months maximum.
Capacity	30
Capacity vs. Need (Gaps)	NA
Number Screened/ Referred	<p><b># of Cases Reviewed:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 47</li> <li>➤ FY2020: 33</li> <li>➤ FY2021: 2</li> </ul> <p><b># of Clients submitting applications:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 27</li> <li>➤ FY2020: 26</li> <li>➤ FY2021: 1</li> </ul>
Outputs	<p><b># of Cases Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 14</li> <li>➤ FY2020: 14</li> <li>➤ FY2021: 2</li> </ul> <p><b># of Clients Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ FY2019: 10</li> </ul>

Intercept 2: Youthful Offenders Diversion Program – District Attorney	
	<ul style="list-style-type: none"> <li>➤ FY2020: 13</li> <li>➤ FY2021: 1</li> </ul>
Outcomes	<b># Completed/Discharged (Cases):</b> <ul style="list-style-type: none"> <li>➤ FY2019: 0</li> <li>➤ FY2020: 1</li> <li>➤ FY2021: 2</li> </ul>
Recidivism	Currently not analyzed.
Demographics	<b>Reviewed Defendants - Race/Ethnicity, Sex:</b> <ul style="list-style-type: none"> <li>➤ FY2019: 27 1-A, 6-B, 20-W 6-F, 21-M</li> <li>➤ FY2020: 26 10-B, 16-W 5-F, 21-M</li> <li>➤ FY2021: 1 1-W 1-F</li> </ul> <b>Accepted Defendants- Race/Ethnicity, Sex:</b> <ul style="list-style-type: none"> <li>➤ FY2019: 10 2-B, 8-W 3-F, 7-M</li> <li>➤ FY2020: 13 6-B, 7-W 3-F, 10-M</li> <li>➤ FY2021: 1 1-W 1-F</li> </ul> <b>Successful Discharge Defendants - Race/Ethnicity, Sex:</b> <ul style="list-style-type: none"> <li>➤ FY2019: 0</li> <li>➤ FY2020: 1 1-B 1-F</li> <li>➤ FY2021: 2 1-W, 1-B 2-M</li> </ul> <b>Unsuccessful Discharge Defendants - Race/Ethnicity, Sex:</b> <ul style="list-style-type: none"> <li>➤ FY2019: 0</li> </ul>

Intercept 2: Youthful Offenders Diversion Program – District Attorney	
	<ul style="list-style-type: none"> <li>➤ FY2020: 2 2-W 2-M</li> <li>➤ FY2021: 2 1-W, 1-B 2-M</li> </ul>
Budget	Program does not have a separate budget and is funded by the District Attorney's Office.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	Virtual enrollment and electronic signature of documents for all defendants enrolling into YOP. No longer collecting UA at time of clinical assessment with CSCD. CSCD conducting virtual clinical assessment. CSCD conducting virtual check-ins via Zoom and phone. CSCD conducting virtual office visits. Zoom court check-ins for defendants in need of assistance. CSCD is not collecting UAs. Further assessment of fees discussed on a case-by-case basis.
Contract Providers	No.

Intercept 2: Pretrial DWI Diversion Program	
Agency	County Attorney
Program Description	<p>To divert participants with limited criminal history and first time DWI offenders from the criminal justice system while providing counseling and education, supervision, support, and monitoring. The program lasts up to 12 months and is available for both English and Spanish speakers. The pilot program began in October 2017. Eligibility criteria will be expanded April 2021</p> <p>Participants are required to maintain with no alcohol violations an alcohol monitoring device of their choosing, attend alcohol classes as recommended by CES, attend a victim impact panel presented by MADD, and no new arrests above a Class C traffic offense during the program. Participants report to the Court every three months.</p>
Eligibility and Referrals	<p>All Class B DWIs (below 0.15 BAC) where the defendant has limited criminal history will be considered for program admission including single car collisions.</p> <p>Additionally, applicants must qualify as low-risk offenders through a CES evaluation prior to admission. Prosecutor reviews cases for admission to the program and makes their recommendation to defense counsel.</p> <p>Applying for the program is a multi-step process:</p> <ol style="list-style-type: none"> <li>1. Prosecutor reviews cases for admission to the program and makes their recommendation to defense counsel.</li> <li>2. Completed applications are reviewed and appropriate defendants are referred to CES for risk evaluation.</li> <li>3. CES returns a brief summary of the applicant's results to the County Attorney's office, completing the application process.</li> <li>4. Following the signing of the program agreement in Court, a motion to modify the participant's bond (to require compliance with the conditions of the PTD program is presented to a Judge and the case is reset for a status hearing three months later.</li> </ol>
Completion Requirements	Each participant must complete the MADD victim impact panel, community service, counseling/treatment as recommended by CES, and must abstain from alcohol during their 12-month participation in the program, evidenced by their successful compliance with use of the alcohol monitoring device. Participants are required to appear in court every three months for status hearings.
Costs to Participants	<p>Each applicant must pay \$55 for the CES evaluation.</p> <p>Each participant must pay the rental fee to the vendor for the alcohol monitoring device, which is approximately \$99 per month.</p> <p>Some applicants/participants may qualify for waivers.</p>
Capacity	Capacity is potentially unlimited determinative of the Court's docket management.
Capacity vs. Need (Gaps)	There is no wait list at this time.
Number Screened/ Referred	<p>Number of Defendants Screened</p> <ul style="list-style-type: none"> <li>➤ FY2019: 370</li> <li>➤ FY2020: 286</li> </ul>

Intercept 2: Pretrial DWI Diversion Program	
	➤ FY2021 (YTD): 27
Outputs	Number of Defendants Entered into the program ➤ FY2019: 96 ➤ FY2020: 140 ➤ FY2021 (YTD): 18
Outcomes	Clients that have successfully completed the program: ➤ Of the clients that started the program in FY 19, 73 successfully completed the program and 23 were unsuccessfully discharged. ➤ Of the clients that started the program in FY 19, 16 successfully completed the program, 28 have been unsuccessfully discharged, and 96 are pending the expiration of their 1-year term.
Recidivism	This program does not currently track recidivism.
Demographics	<p><b>FY2019 Screened:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 66%</li> <li>➤ Female: 34%</li> <li>➤ White: 46.49%; Hispanic: 38.65%</li> <li>➤ Black: 9.73%; Asian or Pacific Islander: 5.14%</li> <li>➤ Ages 17-19: 4.05%</li> <li>➤ Ages 20-29: 53.78%</li> <li>➤ Ages 30-39: 22.16%</li> <li>➤ Ages 40+: 20%</li> </ul> <p><b>FY2019 Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 69%</li> <li>➤ Female: 31%</li> <li>➤ White: 48.96%; Hispanic: 36.46%</li> <li>➤ Black: 11.46%; Asian or Pacific Islander: 3.13%</li> <li>➤ Ages 17-19: 7.29%</li> <li>➤ Ages 20-29: 54.17%</li> <li>➤ Ages 30-39: 21.88%</li> <li>➤ Ages 40+: 16.67%</li> </ul> <p><b>FY2019 Successfully Completed:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 70%</li> <li>➤ Female: 30%</li> <li>➤ White: 52.05%; Hispanic: 34.25%</li> <li>➤ Black: 9.59%; Asian or Pacific Islander: 4.11%</li> <li>➤ Ages 17-19: 6.85%</li> <li>➤ Ages 20-29: 49.32%</li> <li>➤ Ages 30-39: 26.03%</li> <li>➤ Ages 40+: 17.81%</li> </ul> <p><b>FY2020 Screened:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 61%</li> <li>➤ Female: 39%</li> <li>➤ White: 44.76%; Hispanic: 41.96%</li> </ul>

Intercept 2: Pretrial DWI Diversion Program	
	<ul style="list-style-type: none"> <li>➤ Black: 10.84%; Asian or Pacific Islander: 2.45%</li> <li>➤ Ages 17-19: 4.2%</li> <li>➤ Ages 20-29: 55.59%</li> <li>➤ Ages 30-39: 21.68%</li> <li>➤ Ages 40+: 18.53%</li> </ul> <p><b>FY2020 Accepted:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 63%</li> <li>➤ Female: 37%</li> <li>➤ White: 47.86%; Hispanic: 36.43%</li> <li>➤ Black: 10%; Asian or Pacific Islander: 5.71%</li> <li>➤ Ages 17-19: 5%</li> <li>➤ Ages 20-29: 48.57%</li> <li>➤ Ages 30-39: 22.86%</li> <li>➤ Ages 40+: 23.57%</li> </ul> <p><b><i>The majority of these defendants' terms have not expired yet. The following demographic information is only for defendants whose terms have expired.</i></b></p> <p><b>FY2020 Successfully Completed:</b></p> <ul style="list-style-type: none"> <li>➤ Male: 69%</li> <li>➤ Female: 31%</li> <li>➤ White: 62.50%; Hispanic: 18.75%</li> <li>➤ Black: 6.25%; Asian or Pacific Islander: 12.5%</li> <li>➤ Ages 17-19: 0%</li> <li>➤ Ages 20-29: 37.5%</li> <li>➤ Ages 30-39: 37.5%</li> <li>➤ Ages 40+: 25%</li> </ul>
Budget	<p>A special revenue fund was created to collect the program fees of participants in the program. The fees fund a fulltime Probation Officer in the Community Supervision and Correction Department to supervise the defendants.</p> <ul style="list-style-type: none"> <li>➤ FY2019: \$78,668 (personnel, operating and reserves)</li> <li>➤ FY2020: \$88,042 (personnel, operating and reserves)</li> </ul> <p>Moving forward we will not be collecting the \$500 program fee.</p>
Estimated Program Cost Per Client; Cost-Benefit Analysis	<p>Due to the various positions with varying salaries that change throughout the year both within the County Attorney's Office and Probation Department, this analysis is difficult to ascertain.</p>
COVID-19 Changes	<p>Within a week of starting work from home protocols, we were able to transition to a remote/virtual process online allowing us to continue to review and admit new defendants into the program. Defendants and their counsel sign all documents via DocuSign and the sign-up meeting is conducted over Zoom.</p>
Contract Providers	<p>NA</p>

## Intercept 3: Courts

<b>Intercept 3: Felony Mental Health Docket (Specialty Docket)</b>	
Agency	Criminal Courts Administration
Program Description	<p>Provides thoughtful and appropriate consideration of defendants' mental health issues as they relate to criminal conduct, with a goal of reducing recidivism, improving lives through appropriate treatment and services.</p> <p>Dockets are held twice per week. Dispositions cover the full range of criminal justice outcomes from dismissal following compliance with a set of conditions (medication, treatment, services, etc.), probation, jail, state jail and/or prison.</p>
Eligibility and Referrals	<p>Eligibility/Entry: Must have (a) priority population MH diagnosis, (b) connection between Mental Illness and commission of offense.</p> <p>Referral Process: Defendants screened and identified by TCSO as having mental health issues and who are incarcerated. Some nonviolent cases are automatically placed on this docket after screening by jail staff; other cases not automatically assigned may apply through the DA's Office with the permission of the assigned prosecutor and District Judge whose court has jurisdiction over the case. If there is a victim, DA will only allow if victim consents.</p>
Completion Requirements	This is a docket, not a treatment court; there are no requirements to complete
Costs to Participants	\$0 cost to defendants
Capacity	One judge (magistrate) and docket is held twice per week. Cases are staffed by a team including Integral Care, Pretrial, TCSO, defense and MH prosecutor.
Capacity vs. Need (Gaps)	No capacity limits
Number Screened/ Referred	No screening tool used
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019: 672</li> <li>➤ FY2020: 562</li> <li>➤ FY2021: 126 YTD (Oct. 2020)</li> </ul>
Outcomes	<p>Time from Booking to Disposition:</p> <ul style="list-style-type: none"> <li>➤ FY2019: 172 days</li> <li>➤ FY2020: 205 days</li> <li>➤ FY2021: 318 days YTD (Oct. 2020)</li> </ul>
Recidivism	Not available
Demographics	<p>FY2019</p> <ul style="list-style-type: none"> <li>➤ Female: 206</li> <li>➤ Male: 466</li> <li>➤ Black: 36%; White: 44%; Hispanic: 19%; Other: &lt;1%</li> </ul>

Intercept 3: Felony Mental Health Docket (Specialty Docket)	
	FY2020 <ul style="list-style-type: none"> <li>➤ Female: 165</li> <li>➤ Male: 396</li> <li>➤ Black: 36%; White: 44%; Hispanic: 18%; Other: 2%</li> </ul> FY2021 <ul style="list-style-type: none"> <li>➤ Female: 35</li> <li>➤ Male: 90</li> <li>➤ Black: 31%; White: 48%; Hispanic: 19%; Other: 2%</li> </ul>
Budget	No dedicated budget for this docket. Existing resources are utilized
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	Court and dockets are virtual due to the pandemic.
Contract Providers	No

<b>Intercept 3: Magistrate's Appearance Docket</b>	
Agency	Criminal Courts Administration
Program Description	To facilitate resolution of non-violent, low level felony jail cases within about 30 days of arrest; provide opportunity for revisiting release on bond; ensure qualified defendants have assigned counsel; and promoting/expediting personal contact with assigned attorneys, as inmates are brought to court within about 5 business days after arrest.
Eligibility and Referrals	Defendants charged with low-level, non-violent offenses are automatically placed on this docket for possible expedited resolution.
Completion Requirements	This is a docket, not a treatment court; there are no requirements to complete.
Costs to Participants	No cost to defendants
Capacity	One judge (magistrate). A prosecutor from DA's office makes appropriate plea recommendations.
Capacity vs. Need (Gaps)	No capacity limits
Number Screened/ Referred	No screening tool is used.
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019: 890</li> <li>➤ FY2020: 594</li> <li>➤ FY2021: 84</li> </ul>
Outcomes	Time from Booking to Disposition: <ul style="list-style-type: none"> <li>➤ FY2019: 20 days</li> <li>➤ FY2020: 17 days</li> <li>➤ FY2021: 9 days</li> </ul>
Recidivism	Not available
Demographics	Actual Enrolled: FY2019 <ul style="list-style-type: none"> <li>➤ Female: 170</li> <li>➤ Male: 719</li> <li>➤ Black: 30%; White: 42%; Hispanic: 26%; Other: 2%</li> </ul> FY2020 <ul style="list-style-type: none"> <li>➤ Female: 115</li> <li>➤ Male: 477</li> <li>➤ Black: 28%; White: 40%; Hispanic: 31%; Other: 1%</li> </ul> FY2021 <ul style="list-style-type: none"> <li>➤ Female: 14</li> <li>➤ Male: 80</li> <li>➤ Black: 27%; White: 30%; Hispanic: 42%; Other: 1%</li> </ul>
Budget	No dedicated budget for this docket. Existing resources are utilized
Estimated Program Cost	Not available.

<b>Intercept 3: Magistrate's Appearance Docket</b>	
Per Client; Cost-Benefit Analysis	
COVID-19 Changes	Court and dockets are virtual due to the pandemic.
Contract Providers	No

<b>Intercept 3: Misdemeanor Mental Health Diversion Docket</b>	
Agency	Criminal Courts Administration
Program Description	In 2015, this process became formalized with a written Pretrial Mental Health Supervision and Disposition Agreement executed by prosecution, defense attorney, and the defendant. A special court setting, the Mental Health Diversion (MHD), is currently held one Monday afternoon a month. The availability of the MHD has increased the likelihood of the prosecution making dismissal offers on more serious cases such as assault family violence. From 2015 to 2019 an average of 88% of cases were dismissed. Defendants participate in the docket from 6 months to 1 year.
Eligibility and Referrals	<ol style="list-style-type: none"> <li>1. County Attorney decides whether to accept defendant.</li> <li>2. Defense and county attorney both refer during the course of negotiations.</li> </ol>
Completion Requirements	<ol style="list-style-type: none"> <li>1. MH supervision and additional class requirements.</li> <li>2. No subsequent offenses (although a new case is not an automatic discharge).</li> </ol>
Costs to Participants	No program costs, but potentially cost of classes.
Capacity	20-25 at one time. Annual numbers are higher.
Capacity vs. Need (Gaps)	The capacity gap exists due to lack of housing, substance use disorder treatment and case management. Defendants with high needs are traditionally not accepted due to lack of intensive services.
Number Screened/ Referred	This is not tracked, as it is not a formal screening process, although all defendants have a diagnosed mental illness.
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019:33</li> <li>➤ FY2020:54</li> <li>➤ FY2021:40</li> </ul>
Outcomes	<p>Number of cases dismissed (year of dismissal; may have been enrolled in prior years also. Includes completion of Pretrial Diversion)</p> <ul style="list-style-type: none"> <li>➤ FY2019: 20</li> <li>➤ FY2020: 44</li> <li>➤ FY2021: 25</li> </ul> <p>Percent Dismissed (as a percent of all dispositions)</p> <ul style="list-style-type: none"> <li>➤ FY2019: 100%</li> <li>➤ FY2020: 96%</li> <li>➤ FY2021: 88%</li> </ul>
Recidivism	Not available
Demographics	<p>Enrolled (YTD 4/5/2021)</p> <p>FY2019</p> <ul style="list-style-type: none"> <li>➤ Female: 13</li> <li>➤ Male: 20</li> <li>➤ Asian/Pacific Islander: 1; Black: 8; White: 9; Hispanic: 5</li> <li>➤ &lt;20 yrs.: 1; 20 - 29 yrs.: 11; 30 - 39 yrs.: 10; 40 - 49 yrs.: 8; 50 - 59 yrs.: 2; &gt;= 60 yrs.: 1</li> </ul>

Intercept 3: Misdemeanor Mental Health Diversion Docket	
	<p>FY2020</p> <ul style="list-style-type: none"> <li>➤ Female: 17</li> <li>➤ Male: 37</li> <li>➤ Asian/Pacific Islander: 1; Black: 17; White: 26; Hispanic: 10</li> <li>➤ &lt;20 yrs.: 6; 20 - 29 yrs.: 17; 30 - 39 yrs.: 16; 40 - 49 yrs.: 7; 50 - 59 yrs.: 6; &gt;= 60 yrs.: 2</li> </ul> <p>FY2021</p> <ul style="list-style-type: none"> <li>➤ Female: 14</li> <li>➤ Male: 25</li> <li>➤ Asian/Pacific Islander: 0; Black: 10; White: 19; Hispanic: 10</li> <li>➤ &lt;20 yrs.: 4; 20 - 29 yrs.: 13; 30 - 39 yrs.: 14; 40 - 49 yrs.: 2; 50 - 59 yrs.: 4; &gt;= 60 yrs.: 3</li> </ul>
Budget	All FTEs are funded by Travis County. Some defendants are already clients of Integral Care and receive services via them.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	The monthly dockets are no longer in person but via conference with state, defense, judge, and pretrial.
Contract Providers	No, but we would like to contract with peer support, substance use treatment, and housing providers.

<b>Intercept 3: Special Reduction Docket</b>	
Agency	Criminal Courts Administration, County Attorney
Program Description	Specialized docket that addresses defendants' underlying mental health disorders in hopes of reducing criminal activity and improve the quality of life of participants. Dispositions may include county jail sentence, probation, or dismissal.
Eligibility and Referrals	Eligibility includes being currently incarcerated, screened and identified by TCSO as having MH issues. Eligible defendants are automatically placed on this docket. No other criteria for this docket.
Completion Requirements	This is a docket, not a treatment court; there are no requirements to complete.
Costs to Participants	No cost to defendants
Capacity	There are no capacity limits as most defendants are placed on this docket automatically based on assessment by jail counseling staff. New cases are set Tuesday/Thursday mornings and are staffed by a team including Integral Care (IC), Pretrial Services, TCSO counseling, prosecution, and defense. Resets are set Monday - Friday for disposition.
Capacity vs. Need (Gaps)	<p>A Judicial Aide FTE is assigned to assist with management of this docket, which will allow for better coordination and the ability to set mental health cases every day of the week.</p> <p>Additional info from CA: All eligible defendants are automatically scheduled for the special reduction docket. The number of defendants set on each day/docket varies depending on the number of eligible defendants incarcerated.</p>
Number Screened/ Referred	<p>From CCA: MH assessment conducted by TCSO jail counselors to determine priority population diagnosis.</p> <p>From CA: All eligible defendants are automatically scheduled for the special reduction docket. The number of defendants set on each day/docket varies depending on the number of eligible defendants incarcerated.</p>
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019: 1035</li> <li>➤ FY2020: 981</li> <li>➤ FY2021: 251</li> </ul>
Outcomes	<p>Time from Booking to Disposition:</p> <ul style="list-style-type: none"> <li>➤ FY2019: 69 Days</li> <li>➤ FY2020: 79 Days</li> <li>➤ FY2021: 128 Days</li> </ul>
Recidivism	Not available at this time.
Demographics	<p>FY2019</p> <ul style="list-style-type: none"> <li>➤ Female: 279</li> <li>➤ Male: 752</li> <li>➤ Black: 32%; White: 47%; Hispanic: 20%; Other: 1%</li> </ul> <p>FY2020</p> <ul style="list-style-type: none"> <li>➤ Female: 252</li> <li>➤ Male: 725</li> <li>➤ Black: 37%; White: 41%; Hispanic: 19%; Other: &lt;1%</li> </ul> <p>FY2021</p>

<b>Intercept 3: Special Reduction Docket</b>	
	<ul style="list-style-type: none"> <li>➤ Female: 68</li> <li>➤ Male: 183</li> <li>➤ Black: 37%; White: 39%; Hispanic: 22%; Other: 2%</li> </ul>
Budget	<p>CCA: No dedicated budget for this docket. Existing resources are utilized</p> <p>CA: This program does not have a specific fund of budget item within the County Attorney's office, but is overseen by an Assistant Division Director, a chief prosecutor assigned to mental health cases, a paralegal, and a victim/witness outreach coordinator.</p>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	Court and dockets are virtual due to the pandemic.
Contract Providers	No

## Intercept 4: Reentry

Intercept 4: Justice Reinvestment Initiative (JRI) Permanent Supportive Housing	
Agency	Justice Planning
Program Description	JRI is a grant funded permanent supportive housing program for men and women with mental illness who are chronically homeless and who are high utilizers (“frequent” flyers”) of the local jail. The program provides HUD housing vouchers for permanent supportive housing and support services (including intensive case management) for twenty-two participants. Includes both transitional housing and PSH assistance.
Eligibility and Referrals	The JRI target population are men and women with mental illness who are chronically homeless and who have frequent bookings and/or consume a high number of jail bed days. At a minimum, an individual must have any history of arrest and incarceration in Travis County and be homeless to be eligible for this program. An individual can be excluded from the program if his/her physical and/or mental health precludes independent living. All referrals are subject to a criminal history background check that meets Foundation Communities (the housing and service provider) criminal history requirements. Referrals can come from any source with knowledge of a potential client: law enforcement; hospitals; judges; defense attorneys; or other case management programs such as the Mental health Public Defender or Integral Care. An individual can self-refer, as well.
Completion Requirements	No formal completion requirements. Client must remain lease-compliant to stay housed.
Costs to Participants	Clients pay a maximum of 30% of their housing costs if they work/have earned income or receive benefits. A client with no source of income pays nothing for housing. Housing is supplemented/paid entirely using federal housing voucher. Support services are funded by Travis County. There are no other client costs associated with this program
Capacity	22 housing units
Capacity vs. Need (Gaps)	Wait list is 2-3 months on average for an available unit. The wait list time has increased due to slower turnover during the COVID-19 pandemic.
Number Screened/ Referred	The following is the number of new individuals screened for JRI housing. As the program reaches capacity and turnover slows or ceases (due to housing stability), the number of new screenings has dropped off dramatically. <ul style="list-style-type: none"> <li>➤ FY2018: 24 screened</li> <li>➤ FY2019: 15 screened</li> <li>➤ FY2020: 9 screened</li> </ul>
Outputs	<ul style="list-style-type: none"> <li>➤ 58 people housed to date (June 2013-September 2020)</li> <li>➤ 25 received transitional housing to date</li> </ul>
Outcomes	In FY2020, the following applies for the 22 individuals housed through JRI: <ul style="list-style-type: none"> <li>➤ 100% (22) were stably housed.</li> <li>➤ 100% (22) did not receive a felony conviction while housed.</li> <li>➤ 95% (21) spent five days or less in jail while housed.</li> </ul>
Recidivism	Unavailable Information
Demographics	Demographic information for individuals in housing is cumulative. Housing can overlap fiscal years, depending how long an individual remains housed and active in the program. Since June 2013, 58 individuals have been provided permanent supportive housing through JRI (program capacity is 22):

<b>Intercept 4: Justice Reinvestment Initiative (JRI) Permanent Supportive Housing</b>	
	<ul style="list-style-type: none"> <li>➤ 21 Black M/3 Black F</li> <li>➤ 22 White M/7 White F</li> <li>➤ 3 White (Hispanic) M/2 White (Hispanic) F</li> <li>➤ Avg. age is 50 years old</li> </ul> <p>Twelve individuals were unsuccessful in JRI (outcomes included being asked to leave due to lease violations; asked to leave due to re-arrest/re-incarceration; lease not renewed due to increased criminal history; lease not renewed due to lease violations). The remaining have had various positive/other outcomes including voluntary move out; getting married/increased family size; death of client; needing a higher LOC; or are still in housing.</p>
Budget	\$60,000
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	<p>JRI adapted quickly to the challenges of COVID-19, setting up TeleHealth stations at each property to ensure participants could continue to see outside medical and mental health providers easily and safely. Knowing that residents needed important supplies such as face masks, hand sanitizer, hand soap, toilet paper, cleaning supplies, and other medical supplies if they fell ill (thermometers, pulse oximeters, cell phones), the program provided those items, as well. The JRI program used Lyft services to help more vulnerable individuals continue to attend appointments in person when needed to avoid public transportation and reduce risk. These shifts allowed for staff to continue to provide quality services to our residents and meet their needs in a challenging and stressful time. JRI also leveraged a partnership with Austin Clubhouse to coordinate food delivery process, bringing healthy food to participants' doors to meet food insecurity and allow them to remain safely in their homes as much as possible.</p> <p>The JRI program continues to provide case management both virtually and on-site, with additional precautions including PPE for staff and residents, using conference rooms for social distancing, and sneeze guards in smaller spaces. There was a noticeable increase in reported feelings of loneliness and reported and observed mental health symptoms due to a loss of on-site community activities and groups. With the volunteer team, the program started a "Care Calls" program matching residents with Austin community members for weekly social calls. The feedback from both volunteers and residents for Care Calls has been extremely positive and highlighted the importance of social connection.</p> <p>JRI housing turnover has not been affected, because there is high retention and housing stability in the JRI program.</p>
Contract Providers	The program leverages existing community resources and provides onsite case management but does not contract for any services.

<b>Intercept 4: Road to Recovery</b>	
Agency	Integral Care
Program Description	<p>To provide integrated substance use and mental health treatment in a structured residential environment for individuals who have a history of repeated contact with the criminal justice system.</p> <p>Helps adult males and females with a history of public intoxication arrests by providing up to 180 days of drug and alcohol treatment and case management. Clients are referred by Downtown Austin Community Court. The program offers job assistance. Staff also help clients learn how to take care of their health and live on their own.</p>
Eligibility and Referrals	Referrals by DACC (Downtown Austin Community Court).
Completion Requirements	Clients completing the number of days of treatment decided upon in their treatment plan are considered to have completed the program.
Costs to Participants	No cost to clients
Capacity	<p>15 beds</p> <p>Staff consists of a part time medical provider, 3 licensed mental health professionals and qualified mental health professionals, 1 nurse, and 6 “house” staff.</p>
Capacity vs. Need (Gaps)	No waitlist (confirmed)
Number Screened/ Referred	Not available.
Outputs	FY2020: 32 unduplicated clients
Outcomes	<ul style="list-style-type: none"> <li>➤ 38% of clients successfully completed the residential treatment program. <ul style="list-style-type: none"> <li>▪ 56% of these clients successfully completed the aftercare program.</li> </ul> </li> </ul>
Recidivism	Unavailable at this time.
Demographics	<p>FY2020</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female 28.12%</li> <li>➤ Male: 71.87%</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 25—39: 31.25%</li> <li>➤ 40—54: 50%</li> <li>➤ 55—64: 18.75%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 25%</li> <li>➤ White: 43.75%</li> <li>➤ Hispanic: 18.75%</li> <li>➤ Asian: 0%</li> <li>➤ Alaskan Native/American Indian: 0%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: 0%</li> </ul>

<b>Intercept 4: Road to Recovery</b>	
	➤ Unknown: 12.5%
Budget	FY2020: \$803,178
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available at this time.
COVID-19 Changes	Currently using only 7 of the 15 beds due to the pandemic.
Contract Providers	SUD (substance use disorder) program is contractual.

<b>Intercept 4: SB 292 Forensic Assertive Community Treatment Teams</b>	
Agency	Integral Care
Program Description	Integral Care’s Forensic Assertive Community Treatment (FACT) is a multi-disciplinary, team-based intervention that stops the revolving door of incarceration for individuals living with serious mental illness. The FACT team offers mental and primary health care, counseling, medications, family education, peer support and permanent supportive housing. FACT serves individuals who have extensive criminal justice involvement as well as experience recurring and lengthy in-patient mental health hospitalizations or crisis episodes, most of whom are living homeless in our community. Extensive criminal justice involvement is defined as those who have been to be found incompetent to stand trial or been on an active NGRI (not guilty by reason of insanity) commitment within the past year. It also applies to those who frequently utilize the criminal justice system for behaviors directly related to their mental illness, as evidenced by 5+ arrests.
Eligibility and Referrals	Repeated or lengthy psychiatric hospitalizations <b>and</b> criminal justice involvement: <ol style="list-style-type: none"> <li>1. Have been found incompetent to stand trial in the past 1 year <b>or</b></li> <li>2. Active NGRI commitment in the last 1 year <b>or</b></li> <li>3. Frequent utilizers of health care or criminal justice systems for behaviors related to their illness, as evidenced by 5+ arrests in the past 1 year, crimes directly associated with mental health symptoms</li> </ol>
Completion Requirements	No formal completion requirements.
Costs to Participants	No cost to clients.
Capacity	90 clients.  Staff consists of a part time medical provider, 1 nurse, 13 licensed mental health professionals and qualified mental health professionals, 1 SOAR specialist, 1 contract manager, 1 medical assistant, and one peer support specialist.
Capacity vs. Need (Gaps)	No waitlist.
Number Screened/ Referred	Not available.
Outputs	FY2020: 285 unduplicated clients
Outcomes	45% of clients secured safe and stable, permanent housing within the first six months of the program.
Recidivism	FY2020: <ul style="list-style-type: none"> <li>➤ 46% reduction in jail bed days for clients served</li> <li>➤ 67% reduction in forensic hospital bed days for clients served</li> </ul>
Demographics	FY2020 <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 29.47%</li> <li>➤ Male: 70.52%</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 18—24: 5.61%</li> <li>➤ 25—39: 39.29%</li> </ul>

**Intercept 4: SB 292 Forensic Assertive Community Treatment Teams**

	<ul style="list-style-type: none"> <li>➤ 40—54: 35.78%</li> <li>➤ 55—64: 16.14%</li> <li>➤ 65—74: 2.8%</li> <li>➤ 75+: .35%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 31.58%</li> <li>➤ White: 43.86%</li> <li>➤ Hispanic: 18.25%</li> <li>➤ Asian: 2.11%</li> <li>➤ Alaskan Native/American Indian: 0%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: 1.4%</li> <li>➤ Unknown: 2.81%</li> </ul>
Budget	FY2020: \$3,092,282
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	No

## Intercept 4: Workforce Development Task Force

Agency	Justice Planning
Program Description	<p>Justice Planning’s Workforce Development (JPWD) program is designed to provide a variety of reentry services – including job readiness training; resource/service coordination; employment screening and referral; vocational training; and supportive services such as transportation and housing assistance – to Travis County residents with a criminal background. The JPWD Task Force assists individuals with barriers stemming from previous interaction with the criminal justice system in the development of job readiness skills; identifying and accessing vocational training opportunities; accessing social services – e.g. SNAP, MAP, SSI, government-issued IDs, etc.; securing stable housing and transportation; and obtaining gainful employment.</p> <p>The JPWD Task Force’s Outreach Committee actively recruits and advocates to local employers to hire individuals with a criminal record; regularly identifies new or previously unknown community resources beneficial to participating clients; and develops partnerships with community organizations to maximize the program’s visibility and accessibility to residents of Travis County. Community organizations with whom JPWD seeks collaboration include those that serve US military veterans, individuals experiencing homelessness, and other high-risk populations.</p> <p>The JPWD Task Force’s Housing Committee actively seeks out area transitional housing providers to expand the number of beds available to program clients who are either experiencing homelessness or are in an unstable housing arrangement that may develop into a situation of homelessness. JPWD’s Housing Committee performs regular site visits to potential and participating housing facilities to ensure that program clients are only provided with environments that are sanitary, humane, and conducive to successful reentry.</p> <p>In FY2019, JPWD added a CDL training component. Since this addition to program services, JPWD has successfully placed 22 clients into CDL training with a 100% completion rate and a 100% employment rate in the field of training. The CDL component has proven to be highly desired by the community, and it has resulted a noticeable increase in average wage for participants.</p> <p>In FY2019, JPWD also added the PUSH (People United Supporting Humanity) component. PUSH assembles and distributes survival kits to indigent clients or program participants with other extraordinary barriers to stability, employment, and successful reentry. Survival kits may include basic hygiene supplies; basic clothing items – e.g. socks, underwear, shirts; emergency blankets for extreme weather conditions; and information regarding various community resources located throughout Travis County.</p>
Eligibility and Referrals	<p>Participation is entirely voluntary. Clients are referred to the program by a number of sources including, but not limited to:</p> <ol style="list-style-type: none"> <li>1. Adult Probation,</li> <li>2. Travis County Correctional Complex,</li> <li>3. SMART,</li> <li>4. Travis State Jail</li> <li>5. Travis County Departments – e.g. Veterans Services</li> </ol>

## Intercept 4: Workforce Development Task Force

	<ul style="list-style-type: none"> <li>6. Various community partners</li> <li>7. Specialty Courts e.g. Drug Court, Project Engage, Veterans Court, Youth Offender</li> </ul> <p>Prospective participants must have had some form of interaction with the criminal justice system that presents barriers to employment, housing, or any other vital component to successful reentry. Factors that may exclude potential clients from participation include ineligibility to work legally within the United States, ongoing psychiatric needs that limit employability, and having outstanding warrants of any kind.</p>
Completion Requirements	<p>Any client who completes a designated period of participation while employed, enrolled in vocational training, or having accessed or reinstated benefits – e.g. SSI – are determined to be successful closures. These periods vary based upon a few factors. After three months of participation, a client may decide to withdraw from participation; if the client meets the criteria for successful closure, then the case file is closed reflecting that status. After six months, if a client meets the criteria for successful closure, then the assigned case manager – with management approval – may close the client’s case file as successful. At the discretion of the assigned case manager, some clients may be kept active for as long as nine months for provision of services and / or retention tracking</p>
Costs to Participants	<p>Program clients do not pay fees or other costs to participate.</p>
Capacity	<p>Existing JPWD staff members may hold caseloads of a size determined by each case manager’s responsibilities.</p> <p>Senior Planners</p> <ul style="list-style-type: none"> <li>➤ Number of staff members: 2</li> <li>➤ Maximum caseload per Senior Planner: 30</li> </ul> <p>Planner II</p> <ul style="list-style-type: none"> <li>➤ Number of staff members: 1</li> <li>➤ Maximum caseload per Planner II: 30</li> </ul> <p>Planner I</p> <ul style="list-style-type: none"> <li>➤ Number of staff members: 4</li> <li>➤ Maximum caseload per Planner I: 40</li> </ul> <p>Administrative Associate</p> <ul style="list-style-type: none"> <li>➤ Number of staff members: 1</li> <li>➤ Offers administrative support to 7 case managers and 1 Planning Manager</li> </ul> <p>At any given point in time, the JPWD Task Force may provide services to 250 program clients. As participation generally ranges between three to nine 9 months, JPWD has the capacity to serve 500 – 750 individual clients per year.</p>
Capacity vs. Need (Gaps)	<p>With current funding, JPWD can only enroll 22 clients in CDL training over the course of a fiscal year. This is the only capacity related barrier at this time.</p>
Number Screened/ Referred	<ul style="list-style-type: none"> <li>➤ FY2019 - 408</li> <li>➤ FY2020 - 231</li> <li>➤ FY2021 (year to date) – 161</li> </ul>
Outputs	<p>The numbers below reflect the total number of clients who actively participated in the program or received services at any point during the fiscal year.</p>

## Intercept 4: Workforce Development Task Force

	<p>Clients Served:</p> <ul style="list-style-type: none"> <li>➤ FY2019 - 688</li> <li>➤ FY2020 - 486</li> <li>➤ FY2021 (year to date) - 220</li> </ul> <p>Clients Who Received Transitional Housing Assistance:</p> <ul style="list-style-type: none"> <li>➤ FY2019 - 50</li> <li>➤ FY2020 - 33</li> <li>➤ FY2021 (year to date) - 29</li> </ul> <p>Clients Who Received Transportation Assistance:</p> <ul style="list-style-type: none"> <li>➤ FY2019 - 917</li> <li>➤ FY2020 – 440*</li> <li>➤ FY2021 (year to date) – 34</li> </ul> <p><i>*Public transportation was temporarily shut down due to quarantine orders during FY2020.</i></p> <p>Job Fairs:</p> <ul style="list-style-type: none"> <li>➤ FY2019 – JPWD hosted 6 job fairs with a total of 373 attendees</li> <li>➤ FY2020 – JPWD was scheduled to host 7 job fairs and 2 hiring events, all of which were cancelled due to COVID-19</li> <li>➤ FY2021 (year to date) – JPWD is scheduled to host at least 7 job fairs over the course of FY2021</li> </ul>
Outcomes	<p>General employment:</p> <ul style="list-style-type: none"> <li>➤ FY2019 – 281 clients obtained employment during program participation. The average wage was \$13.26.</li> <li>➤ FY2020 – 218 clients obtained employment during program participation. The average wage was \$14.56. These numbers were impacted by COVID-19 and do not reflect normal operating capacity.</li> <li>➤ FY2021 (year to date) – 103 have clients obtained new employment during the current fiscal year. The current average wage is \$16.38 at the time of reporting (03/22/2021). Currently 192 of 204 active clients are employed.</li> </ul> <p>Job Fair Outcomes:</p> <ul style="list-style-type: none"> <li>➤ FY2019 – 150 attendees received offers of employment directly through job fairs</li> <li>➤ FY2020 – 7 job fairs and 2 hiring events were planned but cancelled due to COVID-19</li> <li>➤ FY2021 – There is currently no data for FY2021</li> </ul> <p>Job retention is monitored until the client completes participation and his or her case file is closed. The numbers above include only clients who were employed at the time of case closure.</p>
Recidivism	Not available at this time.

### Intercept 4: Workforce Development Task Force

Demographics	<b>FY2019</b>		<b>Male</b>	<b>Female</b>		
	Enrolled		325	83		
	Employed		222	59		
	<b>FY2019</b>		<b>Hispanic</b>	<b>White</b>	<b>Black</b>	<b>Other / Unknown</b>
	Enrolled		134	145	122	7
	Employed		84	106	87	3
	<b>FY2020</b>		<b>Male</b>	<b>Female</b>		
	Enrolled		183	48		
	Employed		170	48		
	<b>FY2020</b>		<b>Hispanic</b>	<b>White</b>	<b>Black</b>	<b>Other / Unknown</b>
	Enrolled		88	72	63	8
	Employed		82	68	62	6
	<b>FY2021 to date</b>		<b>Male</b>	<b>Female</b>		
	Enrolled		132	29		
	Employed		80	23		
	<b>FY2021 to date</b>		<b>Hispanic</b>	<b>White</b>	<b>Black</b>	<b>Other / Unknown</b>
	Enrolled		72	44	45	3
	Employed		47	25	30	1
Budget	This program does not have a separate budget from Justice Planning.					
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.					
COVID-19 Changes	The JPWD had adopted a remote, no contact process for intake and provision of services. All staff members are equipped to telework while maintaining a high level of service quality. Interviews and appointments may be held over the telephone or by video chat. Staff members may also be reached by email or text message during standard business hours. Bus passes and work materials may be delivered to clients' residence if social distancing guidelines are followed.					
Contract Providers	No.					

## Intercept 5: Community Corrections

Intercept 5: ANEW	
Agency	Integral Care
Program Description	<p>ANEW provides mental health services for people on probation or parole. Services include mental health screenings, psychiatric assessments, prescriptions, skills training, help finding community resources, help finding transportation and jobs, and help applying for benefits (including a full time SOAR Specialist). ANEW staff work out of three locations: at the ANEW clinic at 2101 South IH 35; in Austin Transitional Center; and with Pretrial Services at the Executive Offices Building.</p> <p>The Mental Health Bond Program is a part of ANEW; see section on Mental Health Bond Program.</p>
Eligibility and Referrals	Release from prison or other incarcerated settings and/or those under community supervision (probation and/or parole as well as individuals who are pre-adjudicated, charged or convicted, and who have a severe and persistent mental health disorder (including anxiety, delusional disorder and PTSD).
Completion Requirements	<p><b>Intensive Case management</b> is considered complete when services have been provided for a period of 2 years.</p> <p><b>Transitional Case Management</b> is considered to be complete when services have been provided for a period of one year.</p> <p><b>Continuity of Care</b> is considered to be complete when services have been provided for a period of 90 days.</p>
Costs to Participants	No cost to individuals being served; services are covered by Texas Correctional Office for Offenders with Medical and Mental Impairments (TCOOMMI). Additionally, insurance will be billed, when available.
Capacity	<p>Capacity is dependent on level of care. A team of two full-time medical providers, a medical assistant, two administrative assistants, and 16 licensed mental health professionals and qualified mental health professionals.</p> <p>Hours of operation are Monday—Friday 8 am to 5 pm.</p>
Capacity vs. Need (Gaps)	Clients should be screened within 5—7 days of receipt of referral by the program.
Number Screened/ Referred	Not available at this time.
Outputs	FY2020: 1,301 unduplicated individuals
Outcomes	Not available at this time.
Recidivism	<p>In 2018, for offenders enrolled in the TDCJ-TCOOMMI case management initiative for twelve or more consecutive months, the recidivism rate was 11.9%. This rate compares favorably to the rate for prison released offenders which is 21.0%.</p> <p>ANEW is a TCOOMMI-funded program, and data for TCOOMMI related programs is available statewide, but is not broken down into county-specific data at this time.</p>
Demographics	<p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female 30.28%</li> </ul>

	<ul style="list-style-type: none"> <li>➤ Male 69.1%</li> <li>➤ Unknown .61%</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ Under 5: 0%</li> <li>➤ 5—11: 0%</li> <li>➤ 12—14: 0%</li> <li>➤ 15—17: 0%</li> <li>➤ 18—24: 6.22%</li> <li>➤ 25—39: 44.5%</li> <li>➤ 40—54: 32.12%</li> <li>➤ 55—64: 14.21%</li> <li>➤ 65—74: 2.84%</li> <li>➤ 75+: .07%</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black: 26.52%</li> <li>➤ White:33.36%</li> <li>➤ Hispanic: 23.06%</li> <li>➤ Asian: .61%</li> <li>➤ Alaskan Native/American Indian: .69%</li> <li>➤ Native Hawaiian/Pacific Islander: 0%</li> <li>➤ More than one: .85%</li> <li>➤ Unknown: 14.91%</li> </ul>
Budget	FY2020: \$2,346,685 (This budget includes both our Adult and Juvenile Programs; however, the information in this map is only for the Adult program).
Estimated Program Cost Per Client; Cost-Benefit Analysis	Data not available.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	Not applicable.

Intercept 5: Batterer’s Intervention and Prevention Program (BIPP)	
Agency	Counseling and Education Services (CES)
Program Description	<p>Description: Batterers’ Intervention and Prevention Program Providers (BIPP), provide domestic violence intervention programming in the community for Travis County offenders with BIPP Programs using the STOP Domestic Violence Curriculum by David B. Wexler. (NOTE: CCE also utilizes material from Truthought and New Freedom to enhance the STOP curriculum)</p> <p>Objectives: The BIPP Programs include but are not limited to: helping batterers take responsibility for their acts of violence; emphasizing alternative behaviors by teaching skills to control violent and abusive behavior to help reduce recidivism; cognitive behavior concepts and practices; address criminal thinking in higher levels; makes efforts to comply with supervision as determined by referring agency.</p>
Eligibility and Referrals	Defendants with a Family Violence Assault charge are referred to Counseling and Education Services (CES) to be assessed (Domestic Violence Inventory) to a level of a Batterer Intervention Program. The referring agencies are Pretrial Services, Adult Probation, County Attorney’s Office, District Attorney’s Office, or a Travis County defense attorney. The levels are Low (18 weeks), Moderate (24 weeks), Severe (36 weeks) and Critical (52 weeks). Both Center for Cognitive Education (CCE) and Resolution Counseling at LifeWorks, Inc. provide all levels. Both agencies provide classes in Spanish and for both genders. All clients must attend an orientation before they can begin classes.
Completion Requirements	All BIPP clients must participate in and complete all specific requirements, per BIPP program, for the appropriate level. Once all requirements are met, they will receive a certificate of completion from the BIPP provider to present to their referring agency.
Costs to Participants	<p>Cost varies by agency and level. Please see costs below by agency.</p> <p>LifeWorks: \$60 for Orientation, all levels, no sliding fee scale (for orientation). All levels have weekly 2 hr. groups. Low level (18 weeks), Moderate level (24 weeks), Severe level (36 weeks), Critical level (52) = \$35 to \$80/session sliding fee scale, fee reduction available on case to case basis</p> <p>Center for Cognitive Education: \$55 for Orientation, all levels, no sliding fee scale on Orientation cost. All levels have weekly 2 hr. groups. Low level (18 weeks), Moderate level (24 weeks), Severe level (36 weeks) and Critical level (52 weeks). \$40/ session, Sliding Fee scale on a case to case basis</p>
Capacity	Each BIPP program can have no more than 15 clients in each class.
Capacity vs. Need (Gaps)	All BIPP programs are open-ended therefore most clients may begin their class within two weeks, after they have received an orientation from their BIPP agency.
Number Screened/ Referred	<p># IPV clients assessed by CES:</p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,151</li> <li>➤ FY2020 (actual): 896</li> <li>➤ FY2021 (projected): 1,052</li> </ul>
Outputs	<p><b>CCE STATS</b></p> <p># Enrolled:</p> <ul style="list-style-type: none"> <li>➤ FY2019 = 401</li> <li>➤ FY2020 (Jan- Oct) = 249</li> </ul>

<b>Intercept 5: Batterer's Intervention and Prevention Program (BIPP)</b>	
	<p>CCE Demographics (M/F) for enrolled:</p> <ul style="list-style-type: none"> <li>➤ FY2019 = 344/57</li> <li>➤ FY2020 (Jan- Oct) = 233/16</li> </ul> <p><b>Resolution Counseling STATS</b></p> <p># Enrolled:</p> <ul style="list-style-type: none"> <li>➤ FY2019 = 682</li> <li>➤ FY2020 = 586</li> <li>➤ FY2021(projected) = 620</li> </ul>
<b>Outcomes</b>	<p><b>CCE STATS</b></p> <p>#/% who successfully completed</p> <ul style="list-style-type: none"> <li>➤ FY2019 = 256</li> <li>➤ FY2020 (Jan- Oct) = 219</li> </ul> <p><b>Resolution Counseling STATS</b></p> <p>#/% who successfully completed</p> <ul style="list-style-type: none"> <li>➤ FY2019 = 79%</li> <li>➤ FY2020 = 69%</li> </ul>
<b>Recidivism</b>	<p>An internal recidivism evaluation conducted by Justice Planning found that:</p> <ul style="list-style-type: none"> <li>➤ 7.66% of BIPP <u>completers</u> were rearrested for <u>any offense</u> within 1 year of program discharge date, compared to 30.22% of non-completers and 22.16% in the non-intervention comparison group</li> <li>➤ 1.84% of BIPP completers were rearrested for a <u>family violence offense</u> within 1 year of program discharge date compared to 12.09% of non-completers and 6.04% in the non-intervention comparison group</li> </ul>
<b>Demographics</b>	<p>Demographics (M/F) for enrolled:</p> <ul style="list-style-type: none"> <li>➤ FY2019: 128 F, 554, M</li> <li>➤ FY2020: 96 F, 490, M</li> </ul>
<b>Budget Info</b>	<p>CES has five SUD counselors and one coordinator who make up the Family Violence Unit at CES and provide Family Violence assessments to determine a BIPP level.</p> <p>Participants pay for their BIPP classes if possible.</p> <p>CCE charges \$40/group and \$55 for orientation.</p> <p>Resolution Counseling Charges \$35/group and \$60 for orientation.</p> <p>Travis County provides funding for indigent BIPP court-ordered probation participants. This funding is in the Adult Probation department's budget.</p> <ul style="list-style-type: none"> <li>➤ FY2019 - \$13,000</li> <li>➤ FY2020 - \$13,000</li> <li>➤ FY2021 - \$20,000</li> </ul>
<b>Estimated Program Cost</b>	<p>Not available.</p>

<b>Intercept 5: Batterer's Intervention and Prevention Program (BIPP)</b>	
Per Client; Cost-Benefit Analysis	
COVID-19 Changes	Services are provided virtually.
Contract Providers	Not applicable.

Intercept 5: DWI Court	
Agency	Travis County Community Justice Services
Program Description	<p>Mission: To enhance community supervision and improve lives by facilitating rehabilitation through a collaborative process, which includes treatment, supervision, and judicial involvement.</p> <p>Additional information from website:            The Travis County DWI Court is a 12-month court-sanctioned program that follows the Ten Key Components recommended by the National Association of the Drug Court Professionals. The court consists of a twelve-month (or longer) program targeting repeat DWI offenders. The program integrates local criminal justice resources, case management, and substance abuse treatment to rehabilitate repeat DWI offenders in lieu of (in some cases) incarceration.</p> <p>Participants in the DWI Court are required to attend court for progress review weekly, every other week, or monthly, depending on their progress and phase completion. The DWI Court Team meets weekly to review individual progress and recommend to the Judge appropriate incentives for accomplishments or sanctions for program non-compliance. Modelled after the Ten Key Components recommended by the National Association of the Drug Court Professionals.</p>
Eligibility and Referrals	<p>DWI offenders must be 18 years and older            Resident of Travis County            Felony DWI (Bond Supervision)            Misdemeanour DWI 2nd or subsequent arrest within 2 years of first arrest or conviction            No victim involvement            No unresolved holds or warrants from other jurisdictions            No unresolved pending cases            Has not previously received an assessment and been referred to counselling for the same offense            Criminal history will be evaluated on a case by case basis with these general guidelines:            No violent criminal history            No prior history of stalking or violation of protective order            No criminal history unrelated to alcohol/substance abuse</p> <p>Note: Virtual Programming (COVID)</p>
Completion Requirements	<p>Graduation Requirements: Successful completion of the program, comply with all DWI Court requirements continued sobriety. Requirements include attending assigned court appearances based upon progression throughout each phase (range weekly, bi-weekly to monthly).</p> <p>Note: Virtual Programming/Court Appearances- (COVID)</p>
Costs to Participants	<p>Program Fee \$500.00            Supervision Fee \$60.00 monthly for probation term            Treatment costs IOP \$111.50            Community Aftercare \$160.00</p>
Capacity	60 clients (1 court probation officer)

Intercept 5: DWI Court	
Capacity vs. Need (Gaps)	No waitlist
Number Screened/ Referred	<p>Clients screened to participate:</p> <ul style="list-style-type: none"> <li>➤ FY2016 (122)</li> <li>➤ FY2017 (136)</li> <li>➤ FY2018 (150) projected</li> </ul>
Outputs	<p>DWI Court clients served:</p> <ul style="list-style-type: none"> <li>➤ FY2016 (Actual): 59</li> <li>➤ FY2017 (Actual): 56</li> <li>➤ FY2018 (Actual); 16</li> </ul>
Outcomes	<p>The Graduation Rate of the DWI Court is calculated by grouping clients by their fiscal year of enrollment.</p> <ul style="list-style-type: none"> <li>➤ FY2013: 89.3%</li> <li>➤ FY2014: 88.4%</li> <li>➤ FY2015: 85.2%</li> <li>➤ FY2016: 88.1%</li> <li>➤ FY2017: 96.4%</li> <li>➤ FY2018: 92.9%</li> </ul> <p>Graduation rates are not yet available for FY2019 and FY2020 because clients that enrolled during these years are still participating in the program.</p>
Recidivism	<p>The rates of any arrest and DWI arrest within two years of program enrollment were calculated for the fiscal years of 2016, 2017, and 2018. Arrest information was obtained for each Travis County DWI Court enrollee by submitting a criminal history request with the Texas Department of Public Safety. For DWIs, 3.3% of graduates were arrested versus 5.9% of non-graduates. Broadening the outcome to arrests for any crimes, 11.3% of graduates were arrested versus 35.3% of non-graduates.</p>
Demographics	<p>Clients enrolled in FY2019 were typically white (58.3%) or Hispanic (36.1%), male (69.4%), and approximately 34 years old (M = 33.5, SD = 8.0). Information is not yet available for clients enrolled in FY2020 or FY2021.</p>
Budget	2018 - \$1,021,086.00 (Budgeted) – DWI Court/Drug Court merged
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	Virtual Programming/Court Appearances- (COVID)
Contract Providers	No.

<b>Intercept 5: Oak Springs – T.A.I.P. (Treatment Alternatives to Incarceration Program)</b>	
Agency	Integral Care
Program Description	Oak Springs provides a safe and supportive environment for people attempting to overcome substance use problems through the provision of intensive outpatient treatment that is trauma-informed and person-centered.
Eligibility and Referrals	Referred by CPS, TAIP, Probation, Alameda House, or internal programs. Clients who are needing treatment for substance use disorders.
Completion Requirements	Completion of 72 hours of Intensive Outpatient group treatment
Costs to Participants	No fees
Capacity	Three per day for 24 treatment dates  Staff include one part-time medical provider, two licensed mental health professionals, and five licensed chemical dependency counselors.
Capacity vs. Need (Gaps)	No waitlist (confirmed)
Number Screened/ Referred	Not available.
Outputs	FY2020: 396 unduplicated individuals
Outcomes	FY2020: 69% of TAIP clients successfully completed the intensive outpatient treatment program. 90% of completers have full 30 days of abstinence prior to discharge.
Recidivism	Not available.
Demographics	FY2020: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 43.93%</li> <li>➤ Male: 56.06%</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 18—24: 8.86%</li> <li>➤ 25—39: 48.98%</li> <li>➤ 40—54: 30.55%</li> <li>➤ 55—64: 9.09%</li> <li>➤ 65—74: 2.52%</li> </ul> <i>Race</i> <ul style="list-style-type: none"> <li>➤ Black: 23.99%</li> <li>➤ White: 35.86%</li> <li>➤ Hispanic: 35.86%</li> <li>➤ Asian: 0</li> <li>➤ Alaskan Native/American Indian: .76%</li> <li>➤ Native Hawaiian/Pacific Islander: 0</li> <li>➤ More than one: .51%</li> <li>➤ Unknown: 3.03%</li> </ul>

<b>Intercept 5: Oak Springs – T.A.I.P. (Treatment Alternatives to Incarceration Program)</b>	
Budget	FY2020: Total Oak Springs program budget is \$596,749 (TAIP is a component of this program)
Estimated Program Cost Per Client; Cost-Benefit Analysis	Unavailable at this time.
COVID-19 Changes	Services may be provided in-person, by phone, or by televideo (Teams).
Contract Providers	SUD (substance use disorder) program.

Intercept 5: Phoenix Court	
Agency	Justice Planning and CES
Program Description	<p>To provide alternatives to conviction and incarceration for individuals charged with prostitution to help them successfully and safely transition out of prostitution.</p> <p>The purpose of Phoenix Court is to assist commercially sexually exploited persons who are considered victims of abuse. The pretrial diversion program, which lasts 1 to 2 years, aims to make lives more manageable through support and direction of an experienced Court Team by using a holistic approach providing comprehensive, community-based services as participants recover from the trauma of the sex trade.</p> <p>The voluntary pretrial diversion program follows the Ten Key Components recommended by the National Association of Drug Court Professionals and consists of 5 phases providing integrated services and intense case management including: linkage to counseling, job skills/workforce training, medical assistance, education, housing, and SUD counseling. Upon completion, charges will remain dismissed and are eligible for expunction.</p>
Eligibility and Referrals	<p>Voluntary program. Potential participants are identified at Central Booking, screened for legal criteria by a CAPDS attorney, and then assessed for clinical and criminogenic criteria by a CES caseworker. Participation requires agreement from the Phoenix Court team, including the prosecuting attorney and the judge.</p> <p><b>CRITERIA:</b></p> <ul style="list-style-type: none"> <li>➤ Must be 17 years of age or older</li> <li>➤ Available to women, men, and transgender individuals</li> <li>➤ Must have a current misdemeanor or reduced felony prostitution charge</li> <li>➤ May be brought into the program on a charge other than prostitution if a history of prostitution exists</li> <li>➤ Must reside in Travis County</li> <li>➤ Participant who is not identified as suicidal, homicidal, or whose mental health symptoms result in their inability to participate in the program</li> <li>➤ No violent offenses, though exceptions may be made</li> <li>➤ No evidence of being a perpetrator, pimp, or trafficker</li> <li>➤ Assessed as medium to high risk for criminal recidivism</li> <li>➤ Assessed as medium to high risk for being in an abusive situation over the past year</li> <li>➤ Assessed as having a substance use disorder and/or post-traumatic stress disorder (or a history that includes significant trauma)</li> </ul>
Completion Requirements	<p><b>To complete all five phases of the Phoenix Court Program including:</b></p> <ul style="list-style-type: none"> <li>➤ Weekly meetings with case manager</li> <li>➤ Monthly to bi-monthly court attendance, depending on phase</li> <li>➤ Minimum of one year in the program</li> <li>➤ Client has established a healthy support network as evidenced by attending weekly meetings at mutual support group</li> <li>➤ Employed or going to school or receiving SSDI</li> <li>➤ Negative urinalyses for the previous 90 days</li> <li>➤ Living in a stable and safe environment</li> </ul>

Intercept 5: Phoenix Court			
	<ul style="list-style-type: none"> <li>➤ Completion of all criminal thinking program/assignments</li> <li>➤ Continuing or has completed all counseling/treatment as recommended</li> </ul>		
Costs to Participants	There is no cost to the participants to join the Phoenix Court Program.		
Capacity	<p>There is only one FTE dedicated to the Phoenix Court Program. A Case Manager with CES is the current staff for the Phoenix Court Program and works directly with the participants and vendors. However, there are other full-time staff from CES, Justice Planning, County Attorney’s Office, CAPDS, County Court #4, and community stakeholders that contribute to the structure and continued development of the program.</p> <p>The number is dependent on the severity of need of each participant accepted into the program, but we have never gone beyond 12. The current number of participants is 0.</p>		
Capacity vs. Need (Gaps)	As stated above, since there is only one FTE dedicated full time to the Phoenix Court Program the maximum number of participants that can be served at once is 12.		
Number Screened/ referred	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b>1. Assessed</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 13</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 5</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b>2. Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 9</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 3</li> </ul> </td> </tr> </table>	<b>1. Assessed</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 13</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 5</li> </ul>	<b>2. Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 9</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 3</li> </ul>
<b>1. Assessed</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 13</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 5</li> </ul>	<b>2. Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 9</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 3</li> </ul>		
Outputs	<p><b>Recommendations/Clinical Needs</b></p> <ul style="list-style-type: none"> <li>➤ Intensive Outpatient Treatment <ul style="list-style-type: none"> <li>○ FY2019 (actual): 3</li> <li>○ FY2020 (actual): 1</li> <li>○ FY2021 (projected): 2</li> </ul> </li> <li>➤ Inpatient Treatment/Aftercare <ul style="list-style-type: none"> <li>○ FY2019 (actual): 4</li> <li>○ FY2020 (actual): 0</li> <li>○ FY2021 (projected): 1</li> </ul> </li> <li>➤ Needing Mental Health Screening/Intake <ul style="list-style-type: none"> <li>○ FY2019 (actual): 6</li> <li>○ FY2020 (actual): 1</li> <li>○ FY2021 (projected): 3</li> </ul> </li> <li>➤ 5 Private Counseling</li> </ul> <p><b>Attending Treatment</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 3</li> <li>➤ FY2020 (actual): 0</li> <li>➤ FY2021 (projected): 2</li> </ul> <p><b>Attending Private Counseling</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 0</li> <li>➤ FY2020 (actual): 5 Therapy sessions (2 participants)</li> <li>➤ FY2021 (actual): 4 Therapy sessions (2 participants)</li> </ul> <p><b>Needs</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): <ul style="list-style-type: none"> <li>○ SSDI – 4</li> </ul> </li> </ul>		

Intercept 5: Phoenix Court	
	<ul style="list-style-type: none"> <li>○ Birth Certificate – 2</li> <li>○ TX ID/DL – 3</li> <li>➤ FY2020 (actual): <ul style="list-style-type: none"> <li>○ SSDI – 2</li> <li>○ Birth Certificate – 1</li> <li>○ TX ID/DL – 2</li> </ul> </li> <li>➤ FY2021 (projected): <ul style="list-style-type: none"> <li>○ SSDI – 3</li> <li>○ Birth Certificate – 3</li> <li>○ TX ID/DL – 3</li> </ul> </li> </ul>
Outcomes	<p><b>Completing Treatment</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 2</li> <li>➤ FY2020 (actual): 0</li> <li>➤ FY2021 (projected): 1</li> </ul> <p><b>Attending Seeking Safety Program</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 6</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 3</li> </ul> <p><b>Successfully Completed the Program</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 2 participants</li> <li>➤ FY2020 (actual): 2 participants</li> <li>➤ FY2021 (projected): 2 participants</li> </ul>
Recidivism	No Phoenix Court graduates have re-offended with a prostitution charge.
Demographics	All participants are female. Phoenix Court accepts transgender individuals, and has served three to date, ranging from 22 to 41 years old. The majority are Caucasian and African American.
Budget	<p>The Phoenix Court’s estimated budget was \$114,730 for FY2018. Personnel costs for the one FTE who case manages the participants was \$84,730 and the operating costs were budgeted at \$30,059. On June 26, 2018, \$12,000 was requested and approved from earmarked funding for this program.</p> <p>(paraphrased—see pg. 38-39 in budget doc for full):</p> <ul style="list-style-type: none"> <li>➤ Initially state grant-funded</li> <li>➤ Transferred in FY2018 to one position in CES who will oversee the Phoenix Court caseload.</li> <li>➤ CES and County Attorney’s Office to cover operating expenses (housing, drug test, etc.) for FY2018</li> <li>➤ One-time independent program evaluation: \$5,000</li> <li>➤ Client services expenses (e.g. housing, MH counseling): \$18,989</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Information is unavailable for this program.
COVID-19 Changes	Case management services went from being provided in person to being provided telephonically. Additionally, rather than providing drug and alcohol testing services in-house Phoenix Court began using Sandad, Inc. dba ProResults for drug and alcohol testing services.

### Intercept 5: Phoenix Court

Contract Providers	The program does cover the cost of treatment services, including sober living, when appropriate. The following providers were used over the last fiscal year: -Christian Farms-Treehouse, Inc. -Sober Sisters at Genesis Oxford House -Nova Recovery Center
--------------------	--

Intercept 5: Project Engage	
Agency	Criminal Courts Administration
Program Description	Monthly probation docket established in 2012 for youth offenders. Aims to reduce the number of revocations, convictions and jail sentences by providing teenage adult offenders ages 17-20 the additional support and structure of regular judicial oversight, maximum supervision, and an emphasis on school and/or work and giving back to the community in leadership inspiring community service.
Eligibility and Referrals	<p>Eligibility criteria include:  Ages 17-20  Priority/considered especially applicable for youth who lack a HS diploma or GED, are unemployed, indigent, have limited vocational skills and/or are medium to high risk for re-offending.</p> <p>Referral/entry process: Cases can be transferred from any misdemeanor court or pled down or over from a felony court.</p>
Completion Requirements	<p>Graduation/Completion Track:  Dismissal Track, Probation (regular and deferred) conditions include monthly appearances in group setting, work and/or school; regular drug and alcohol testing; required 100 hours of community service; youth-specific counseling; each defendant must prepare and present their personal goals in Court; and complete all recommended treatment/counseling, as well as mandatory enrichment sessions. Includes incentives and sanctions.</p> <p>Requirements for the dismissal track are the same, but by pretrial conditions.</p>
Costs to Participants	No cost to clients
Capacity	One judge; monthly docket Capacity cap at 50 participants
Capacity vs. Need (Gaps)	At present the program is not near capacity. Efforts are ongoing to inform the new DA and CA of the program so that trial level prosecutors can make appropriate referrals. A full-time case manager has been hired to aid and support in the fall of 2010. Resources for this program are readily available and statistics show a record of success. At the end of 2019, Project Engage was given the "Civic Futures Award, Central Texas, for engaging the youngest members of the criminal justice system and designing for 100%" and hosted a tutorial for a delegation of judges brought to Travis County by the State Department from outside of the US. The US State Department is seeking to replicate Project Engage by statute in the country of Vietnam.
Number Screened/ Referred	<p>Applications made to prosecution must ultimately obtain the Court's approval, clients who meet the requirements are recommended by Assistant County Attorney, Assistant District Attorney, Defense Attorney, or Judge. There is no fee or waiting time for applicants to enter. This program is not case specific.</p> <p>Data does not appear to have been collected by the County Attorney's office regarding screening of applicants. In a review of Project Engage, the Center for Court Innovation found that this program would benefit from a consistent and organized screening/referral process.</p>

Intercept 5: Project Engage	
Outputs	<p>FY2019, FY2020, and FY2021 (to date): 95 defendants have been placed on the Project Engage docket.</p> <p>As of December 1, 2020, there were 26 current participants (20 on dismissal track the remainder are on the probation track).</p>
Outcomes	<p>Outcomes: 83 total graduates since program began in 2012 to July 2018 (60% dismissal rate). Dismissal track began gradually in late 2015 but did not ramp up until 2017. Approximately 25-30 total dismissals as of March 2018.</p> <p>Outcomes: For FY2019, FY2020, and FY2021 (to date) there have been 32 graduates, with 24 of those being dismissals (75% dismissal rate).</p>
Recidivism	<p>Recidivism information for this program by soft data indicating 35% plus improvement over standard probation conditions and terms.</p>
Demographics	<p>Of 71 participants in CY2017:</p> <ul style="list-style-type: none"> <li>➤ 52 men and 19 women</li> <li>➤ 32% black; 27% white; 40% Hispanic; &lt;1% other</li> </ul> <p>Graduation Rates by Risk Level:</p> <ul style="list-style-type: none"> <li>➤ Males: High 28%, Medium 54%, Low 83%</li> <li>➤ Females: High 33%, Medium 83%, Low 100%</li> </ul> <p>Outcomes by race are not currently available.</p>
Budget	<p>No additional funding for this program. Uses existing judicial, court, probation, and pretrial resources.</p>
Estimated Program Cost Per Client; Cost-Benefit Analysis	<p>The cost estimate for this program shows a positive cost/benefit analysis for the County and community. Probation is significantly less expensive than incarceration and in addition, statistics confirm that youth offenders are less likely to recidivate when sentenced to community supervision over incarceration.</p>
COVID-19 Changes	<p>Court settings and probation/pretrial officer visits have moved to video and audio conference. Community service opportunities allow for service from home. Drug and alcohol testing is not being done, due to COVID-19 safeguards. However, assessments and treatment are provided virtually.</p>
Contract Providers	<p>Probation and pretrial services utilize county contracted services for Project Engage participants. In addition, long held relationships between the program and outside providers has allowed for participant referrals and treatment. Project Engage has a number of community partners that provide service projects, counseling, educational and vocational opportunities as well as, treatment and financial support.</p>

<b>Intercept 5: Veteran's Court</b>	
<b>Agency</b>	Criminal Courts Administration
<b>Program Description</b>	<p>12-24 month-program designed to meet the particular needs of the veteran community, specifically those with MH/SU needs. The goal is to promote sobriety, recovery, and stability through a coordinated response and using a treatment-based, non-adversarial approach. Program began Nov 10, 2010.</p> <p>Mission: To successfully rehabilitate veterans by diverting them from the traditional criminal justice system and provide them with the tools they need to lead a productive and law-abiding lifestyle.</p>
<b>Eligibility and Referrals</b>	<p><b>Eligibility Criteria:</b></p> <ul style="list-style-type: none"> <li>➤ Misdemeanors or felonies allowed</li> <li>➤ Veteran with honorable or general under honorable conditions discharge</li> <li>➤ Clinical diagnosis of TBI, PTSD, or other MI that occurred during or resulted from military service (inc. victims of military sexual trauma)</li> <li>➤ Criminal behavior results from physical or mental injuries from military/combat service</li> </ul> <p><b>Referral/Entry:</b> Eligible veterans are identified through self-ID, screenings, and assessments. Participation is voluntary, subject to consent of the attorney representing the state and the Veterans Treatment Court team.</p>
<b>Completion Requirements</b>	<p><b>Level One (Minimum 2 months)</b> Requirements</p> <ul style="list-style-type: none"> <li>➤ Attend Veterans Court hearings every two weeks, as scheduled.</li> <li>➤ Attend appointments with the Caseworker every two weeks.</li> <li>➤ Enroll in and attend treatment according to the Strategic Action Plan (SAP).</li> <li>➤ Develop timeline to begin working on other goals as identified in the SAP.</li> <li>➤ Comply with random drug testing and maintain sobriety.</li> </ul> <p><b>Level Two (Minimum of 4 months)</b> Requirements</p> <ul style="list-style-type: none"> <li>➤ Attend Veterans Court hearings once every four weeks, as scheduled.</li> <li>➤ Attend appointments with the Caseworker every four weeks.</li> <li>➤ Continue attending treatment according to the Strategic Action Plan (SAP). Primary treatment shall be completed during this level.</li> <li>➤ Continue to work toward goals established on the SAP according to timeline</li> <li>➤ Comply with random drug testing and maintain sobriety.</li> <li>➤ Establish relationships with people who are supportive of recovery.</li> <li>➤ Obtain/maintain stable employment that is conducive to a sober lifestyle and/or attend school or vocational training</li> <li>➤ Maintain stable housing arrangements.</li> </ul> <p><b>Level Three (Minimum of 6 months)</b> Requirements</p> <ul style="list-style-type: none"> <li>➤ Attend Veterans Court hearings once every six weeks, as scheduled.</li> <li>➤ Attend appointments with the Caseworker every six weeks.</li> </ul>

<b>Intercept 5: Veteran's Court</b>	
	<ul style="list-style-type: none"> <li>➤ Attend aftercare or other treatment sessions as recommended by treatment provider.</li> <li>➤ Continue to work toward goals established on the SAP according to timeline.</li> <li>➤ Comply with random drug testing and maintain sobriety.</li> <li>➤ Maintain relationships with people who are supportive of positive goals.</li> <li>➤ Maintain stable employment that is conducive to a sober lifestyle for at least 60 days and/or attend school or vocational training as directed.</li> <li>➤ Maintain stable housing arrangement.</li> <li>➤ Complete and submit a Veterans Court Program Graduation Request form</li> <li>➤ Obtain Courts approval for Graduation from the Veterans Court Program.</li> </ul>
Costs to Participants	No cost to clients
Capacity	There is no cap to the number of defendants in this program. Staffing team includes: Presiding Judge, Program Administrator, County Attorney, District Attorney, Defense Attorney, Probation Office, VA Representative, Case Manager, Mentor Coordinator.
Capacity vs. Need (Gaps)	No cap
Number Screened/ Referred	<ul style="list-style-type: none"> <li>➤ FY2019: 92 screened</li> <li>➤ FY2020: 95 screened</li> <li>➤ FY2021: 50 (YTD)</li> </ul>
Outputs	<ul style="list-style-type: none"> <li>➤ FY2019: 97 enrolled</li> <li>➤ FY2020: 93 enrolled</li> <li>➤ FY2021: 49 enrolled (YTD)</li> </ul>
Outcomes	<p>From inception in November 2010 to November 12, 2020:</p> <ul style="list-style-type: none"> <li>➤ 307 successfully completed the program out of 378 (81% completion rate)</li> <li>➤ 71 have unsuccessfully discharged from the program (19% incompleteness rate)</li> </ul>
Recidivism	<p>Our last efforts to capture outcomes was in 2018. Since that time, the statute has allowed for immediate expungement. The Veterans have taken full advantage of clearing their records.</p> <p>12% recidivism for successful discharges compared to a 65% recidivism rate unsuccessful discharges</p>
Demographics	<p>FY2019</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Male: 45</li> <li>➤ Female: 3</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black: 10%</li> <li>➤ White: 58%</li> <li>➤ Hispanic: 31%</li> <li>➤ Other 1%</li> </ul> <p>FY2020</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Male: 44</li> <li>➤ Female: 3</li> </ul>

Intercept 5: Veteran's Court	
	<p>Race</p> <ul style="list-style-type: none"> <li>➤ Black: 11%</li> <li>➤ White: 53%</li> <li>➤ Hispanic: 34%</li> <li>➤ Other: 2%</li> </ul> <p>FY2021</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Male: 44</li> <li>➤ Female: 4</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black: 16%</li> <li>➤ White: 40%</li> <li>➤ Hispanic: 38%</li> <li>➤ Other: 6%</li> </ul>
Budget	There are two full-time FTEs budgeted for the Veterans Court staff. Also, a \$50,000 Veteran's Commission Grant is used solely for SCRAM and outpatient treatment.
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not available.
COVID-19 Changes	All appointments and court appearances are virtual. Each veteran participant meets weekly for case management and every four weeks for court appearances.
Contract Providers	Sage Recovery

<b>Intercept 5: 4-Hour Marijuana Class</b>	
Agency	Counseling and Education Services (CES)
Program Description	4-hour class (1 session) utilizing in-house curriculum, with CBT principles.  Objectives: understand the human brain and body as it relates to marijuana use; learn about the pharmacology of marijuana and its effects on humans; the myths or facts on marijuana health dangers; accepted medical use; gain knowledge on marijuana legal and health issues; fully understand about addiction and marijuana
Eligibility and Referrals	People that receive a citation for possession of marijuana and then released to appear before JP needing to fulfill a court condition for low level marijuana offenses (Class B and C).
Completion Requirements	Full attendance and participation in the 4 Hr. Marijuana class to receive completion certificate.
Costs to Participants	\$45.00; due at time of class by credit card, money order or cashier's check only. Additional \$10 to reschedule (reinstatement).
Capacity	CES can serve up to 20 people in one 4 Hr. Marijuana Class.
Capacity vs. Need (Gaps)	No capacity gap exists for this class.
Number Screened/ Referred	Not applicable
Outputs	<p><b># Enrolled</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 703</li> <li>➤ FY2020 (actual): 10</li> <li>➤ FY2021 (projected): 0</li> </ul> <p><b># of Classes</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 40</li> <li>➤ FY2020 (actual): 2</li> <li>➤ FY2021 (projected): 0</li> </ul>
Outcomes	<p><b># Completing Successfully</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 612</li> <li>➤ FY2020 (actual): 7</li> <li>➤ FY2021 (projected): 0</li> </ul> <p><b>% of clients indicating they benefited from an increase of knowledge</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 0%</li> </ul>
Recidivism	No recidivism data is available.
Demographics	<p><b>ENGLISH CLASS</b></p> <p>FY2019:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 18% (111)</li> <li>➤ Male: 71% (442)</li> <li>➤ Unknown: 11% (67)</li> </ul>

## Intercept 5: 4-Hour Marijuana Class

### Race

- Black/African American: 18% (112)
- Hispanic/Latino: 5% (31)
- White: 40% (247)
- Other: 0% (0)
- Unknown: 37% (230)

### Age

- 17: 1% (7)
- 18-21: 32% (201)
- 22-34: 44% (271)
- 35-44: 10% (62)
- 45-54: 2% (15)
- 55-64: 2% (10)
- 65 and up: 0% (3)
- Unknown: 8% (51)

### FY2020:

#### Gender

- Female: 14% (1)
- Male: 57% (4)
- Unknown: 29% (2)

#### Race

- Black/African American: 14% (1)
- Hispanic/Latino: 0% (0)
- White: 29% (2)
- Other: 0% (0)
- Unknown: 57% (4)

#### Age

- 17: 0% (0)
- 18-21: 29% (2)
- 22-34: 71% (5)
- 35-44: 0% (0)
- 45-54: 0% (0)
- 55-64: 0% (0)
- 65 and up: 0% (0)
- Unknown: 0% (0)

### FY2021:

#### NA

### SPANISH CLASS

#### FY2019:

#### Gender

- Female: 11% (1)
- Male: 89% (8)
- Unknown: 0% (0)

#### Race

- Black/African American: 0% (0)
- Hispanic/Latino: 11% (1)

<b>Intercept 5: 4-Hour Marijuana Class</b>	
	<ul style="list-style-type: none"> <li>➤ White: 67% (6)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 22% (2)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 44% (4)</li> <li>➤ 22-34: 56% (5)</li> <li>➤ 35-44: 0% (0)</li> <li>➤ 45-54: 0% (0)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2020: NA</p> <p>FY2021: NA</p>
<b>Budget</b>	<p><b>Revenue Estimate:</b></p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$810</li> <li>➤ FY2021 (projected): \$0</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency Counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore Counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork)</li> </ul>

## Intercept 5: 4-Hour Marijuana Class

- 8-Hour Spanish AOD
- 8-Hour Public Intoxication
- 8-Hour Marijuana
- 12-Hour AOD
- 40-Hour Cognitive Change Program
- Process Credit Card payment receipt for signature.
- Process Client Fee Adjustment Request
- Utilize SurveyMonkey to collect data for the following:
  - Customer Service feedback
  - John's class – pre/post survey
- For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.
- For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.
- Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.
  - Criminal Consent Form
  - Client Information Form
  - Communication Form
  - Microsoft Teams Acknowledgement Form with instructions
  - NCIC/TCIC
  - Proxy
  - Notice of Clients of Federal Confidentiality of Requirements
  - Level of Care
  - Summary Report
  - If applicable:
    - Non-Criminal Consent Form
    - TDLR form
    - BIPP/Anger Management
    - Mental Status Exam
    - DIN/CCP Screening form
- Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.
- Process credit card payments over the phone instead of in person.
- Education class workbooks must be mailed out a week prior to class start date.
  - 8-Hour Check Writing
  - 8-Hour Shoplifting/Petty Theft
  - 8-Hour Assault/Misdemeanor
  - 8-Hour Spanish
  - 12-Hour Cognitive Life Skills I
  - 20-Hour Cognitive Life Skill II
- Class completion certificates for both AOD and Education classes must be mailed out to the clients.

**Intercept 5: 4-Hour Marijuana Class**

Contract  
Providers

Not applicable.

<b>Intercept 5: 6-Hour TDLR Minor In Possession Class (Ages 18-21)</b>	
Agency	Counseling and Education Services (CES)
Program Description	6-hour class (2 3-hr sessions + mandatory exit appointment) using TDLR “State Certified” program. Designed for young adults ages 18-21.  Objectives: Present information on the effects of alcohol upon behavior and the lives of persons who use alcohol; Help clients identify their own drinking patterns or problems; Educate about the laws relating to possession, consumption and purchase of alcoholic beverages and laws relating to minors driving under the influence of alcohol; Assist clients in developing a plan to reduce the probability of involvement in future alcohol-related illegal behavior or detrimental activity.
Eligibility and Referrals	State-mandated for minors under age 21 who purchase, attempt to purchase, posses, or consume alcoholic beverages; OR charged with DUI. Clients referred from Austin Municipal courts, County Courts, and Justice of the Peace.
Completion Requirements	Complete all 6 hours plus mandatory exit appointment. Client receives certificate upon completion.
Costs to Participants	\$45.00; due at registration by money order or cashier’s check only. Additional \$10 to reschedule (reinstatement).
Capacity	CES can serve up to 25 people in one 6 Hr. TDLR Minor in Possession Program
Capacity vs. Need (Gaps)	No capacity gap exists for this class
Number Screened/ Referred	Not applicable.
Outputs	<p><b>1.# Enrolled</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 53</li> <li>➤ FY2020 (actual): 15</li> <li>➤ FY2021 (projected): 60</li> </ul> <p><b>2. # of Classes</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 13</li> <li>➤ FY2020 (actual): 3</li> <li>➤ FY2021 (projected): 6</li> </ul>
Outcomes	<p><b>1. # Completing Successfully</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 52</li> <li>➤ FY2020 (actual): 13</li> <li>➤ FY2021 (projected): 44</li> </ul> <p><b>2. Pre-Test/Post Test % increase in Knowledge</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 69%</li> <li>➤ FY2020 (actual): 64%</li> <li>➤ FY2021 (projected): 70%</li> </ul>
Recidivism	Not available at this time
Demographics	<p>FY2019:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 28% (16)</li> </ul>

**Intercept 5: 6-Hour TDLR Minor In Possession Class (Ages 18-21)**

	<ul style="list-style-type: none"> <li>➤ Male: 60% (34)</li> <li>➤ Unknown: 12% (7)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 4% (2)</li> <li>➤ Hispanic/Latino: 7% (4)</li> <li>➤ White: 63% (36)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 26% (15)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 77% (44)</li> <li>➤ 22-34: 4% (2)</li> <li>➤ 35-44: 0% (0)</li> <li>➤ 45-54: 0% (0)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 19% (11)</li> </ul> <p>FY2020:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 25% (3)</li> <li>➤ Male: 58% (7)</li> <li>➤ Unknown: 17% (2)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 0% (0)</li> <li>➤ White: 75% (9)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 25% (3)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0%</li> <li>➤ 18-21: 92% (11)</li> <li>➤ 22-34: 0% (0)</li> <li>➤ 35-44: 0% (0)</li> <li>➤ 45-54: 0% (0)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 8% (1)</li> </ul> <p>FY2021: NA</p>
Budget	<p><b>From FY2021 Budget Overview Revenue Estimates:</b></p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$495</li> <li>➤ FY2021 (projected): \$2,028</li> </ul>
Estimated Program Cost	Not applicable.

## Intercept 5: 6-Hour TDLR Minor In Possession Class (Ages 18-21)

Per Client; Cost-Benefit Analysis	
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency Counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform.             <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following:             <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> </ul> </li> </ul>

**Intercept 5: 6-Hour TDLR Minor In Possession Class (Ages 18-21)**

	<ul style="list-style-type: none"> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable: <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date. <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

<b>Intercept 5: 8-Hr Alcohol/ Drug Education Class - "SPANISH ONLY"</b>	
Agency	Counseling and Education Services (CES)
Program Description	<p>8-hour class (2 4-hr sessions) utilizing in-house curriculum, with CBT principles offered in <b>SPANISH ONLY</b>.</p> <p>Objectives: Prepare clients to make personal decisions regarding future relationship with chemical based on a well-informed position; Challenge clients to make positive behavioral changes in life to minimize the chance of future alcohol/chemical problems.</p>
Eligibility and Referrals	<p>Clients referred from Austin Municipal courts, County Courts, and Justice of the Peace to fulfill a condition for alcohol/drug offenses such as Public Intoxication; Possession of Drug Paraphernalia; Marijuana and etc.</p> <p>Eligibility: Clients assessed in the "potential problem range" due to some moderate negative symptoms in addition to their chemically mediated arrest are referred by CES counselors to this class.</p>
Completion Requirements	Full attendance and participation in the 8 Hr. Alcohol/Drug Education Class to receive completion certificate.
Costs to Participants	<p>\$70.00; due at registration by money order or cashier's check only. Additional \$50 to reschedule (reinstatement).</p> <p>Offered in Spanish ONLY.</p>
Capacity	CES can serve up to 25 people in one 8 Hr. Alcohol/Drug Education class
Capacity vs. Need (Gaps)	No capacity gap exists for this class
Number Screened/ Referred	Not applicable.
Outputs	<p><b># Enrolled</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 44</li> <li>➤ FY2020 (actual): 12</li> <li>➤ FY2021 (projected): 52</li> </ul> <p><b># of Classes</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 5</li> <li>➤ FY2020 (actual): 2</li> <li>➤ FY2021 (projected): 4</li> </ul>
Outcomes	<p><b>1. # Completing Successfully</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 38</li> <li>➤ FY2020 (actual): 10</li> <li>➤ FY2021 (projected): 45</li> </ul> <p><b>2. % of clients indicating they benefited from an increase of knowledge</b></p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>

**Intercept 5: 8-Hr Alcohol/ Drug Education Class - "SPANISH ONLY"**

Recidivism	Not available at this time.
Demographics	<p>FY2019:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 7% (3)</li> <li>➤ Male: 88% (37)</li> <li>➤ Unknown: 5% (2)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 31% (13)</li> <li>➤ White: 57% (24)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 12% (5)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 26% (11)</li> <li>➤ 22-34: 60% (25)</li> <li>➤ 35-44: 7% (3)</li> <li>➤ 45-54: 7% (3)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2020:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 12% (1)</li> <li>➤ Male: 88% (7)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 25% (2)</li> <li>➤ White: 50% (4)</li> <li>➤ Other: 0%</li> <li>➤ Unknown: 25% (2)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 12% (1)</li> <li>➤ 22-34: 63% (5)</li> <li>➤ 35-44: 25% (2)</li> <li>➤ 45-54: 0% (0)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021: NA</p>
Budget	<p><b>From FY2021 Budget Overview Revenue Estimates:</b></p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$800</li> </ul>

Intercept 5: 8-Hr Alcohol/ Drug Education Class - "SPANISH ONLY"	
	➤ FY2021 (projected): \$3,150
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following: <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File. <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> </ul> </li> </ul>

**Intercept 5: 8-Hr Alcohol/ Drug Education Class - "SPANISH ONLY"**

	<ul style="list-style-type: none"> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:             <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

<b>Intercept 5: 8-Hr Check Writing Class</b>									
Agency	Counseling and Education Services (CES)								
Program Description	8-hour class using curriculum from the National Curriculum and Training Institute, Inc. (NCTI), incorporating cognitive behavioral therapy (CBT) elements.  Objectives: Accept responsibility; Make full restitution to victim; Learn to be fiscally responsible; Gain better self-control; Understand the process necessary to change behavior; Commit to never writing a bad check again.								
Eligibility and Referrals	Clients are referred from County Attorney's Office. Open to clients needing to fulfill a court condition/deferred prosecution for writing bad checks or Theft by Check.								
Completion Requirements	Full attendance and participation in the 8 Hr. Check Writing Class to receive completion certificate.								
Costs to Participants	\$74.00, due at the beginning of class by money order or cashier's check only. Additional \$10 to reschedule.								
Capacity	CES can serve up to 30 people in one 8 Hr. Check Writing Class.								
Capacity vs. Need (Gaps)	No capacity gap as CES has the infrastructure to add more classes when existing classes fill up.								
Number Screened/ Referred	Not applicable.								
Outputs	<table border="0"> <tr> <td>Number Enrolled:</td> <td>Number of Classes:</td> </tr> <tr> <td>➤ FY2019 (actual): 124</td> <td>➤ FY2019 (actual): 16</td> </tr> <tr> <td>➤ FY2020 (actual): 46</td> <td>➤ FY2020 (actual): 8</td> </tr> <tr> <td>➤ FY2021 (projected): 94</td> <td>➤ FY2021 (projected): 14</td> </tr> </table>	Number Enrolled:	Number of Classes:	➤ FY2019 (actual): 124	➤ FY2019 (actual): 16	➤ FY2020 (actual): 46	➤ FY2020 (actual): 8	➤ FY2021 (projected): 94	➤ FY2021 (projected): 14
Number Enrolled:	Number of Classes:								
➤ FY2019 (actual): 124	➤ FY2019 (actual): 16								
➤ FY2020 (actual): 46	➤ FY2020 (actual): 8								
➤ FY2021 (projected): 94	➤ FY2021 (projected): 14								
Outcomes	<table border="0"> <tr> <td>Number Completing Successfully:</td> <td>Percentage of clients indicating they benefited from an increase of knowledge</td> </tr> <tr> <td>➤ FY2019 (actual): 89</td> <td>➤ FY2019 (actual): 90%</td> </tr> <tr> <td>➤ FY2020 (actual): 29</td> <td>➤ FY2020 (actual): NA</td> </tr> <tr> <td>➤ FY2021 (projected): 53</td> <td>➤ FY2021 (projected): 89%</td> </tr> </table>	Number Completing Successfully:	Percentage of clients indicating they benefited from an increase of knowledge	➤ FY2019 (actual): 89	➤ FY2019 (actual): 90%	➤ FY2020 (actual): 29	➤ FY2020 (actual): NA	➤ FY2021 (projected): 53	➤ FY2021 (projected): 89%
Number Completing Successfully:	Percentage of clients indicating they benefited from an increase of knowledge								
➤ FY2019 (actual): 89	➤ FY2019 (actual): 90%								
➤ FY2020 (actual): 29	➤ FY2020 (actual): NA								
➤ FY2021 (projected): 53	➤ FY2021 (projected): 89%								
Recidivism	Not available at this time.								
Demographics	FY2019: Gender ➤ Female: 56% (49) ➤ Male: 36% (32) ➤ Unknown: 8% (7) Race ➤ Black/African American: 24% (21) ➤ Hispanic/Latino: 2% (2) ➤ White: 38% (33) ➤ Other: 0% (0) ➤ Unknown: 36% (32) Age ➤ 17: 1% (1) ➤ 18-21: 2% (2) ➤ 22-34: 16% (14)								

## Intercept 5: 8-Hr Check Writing Class

	<ul style="list-style-type: none"> <li>➤ 35-44: 18% (16)</li> <li>➤ 45-54: 26% (23)</li> <li>➤ 55-64: 25% (22)</li> <li>➤ 65 and up: 10% (9)</li> <li>➤ Unknown: 1% (1)</li> </ul> <p>FY2020:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 54% (19)</li> <li>➤ Male: 43% (15)</li> <li>➤ Unknown: 3% (1)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 6% (2)</li> <li>➤ Hispanic/Latino: 6% (2)</li> <li>➤ White: 34% (12)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 54% (19)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 0% (0)</li> <li>➤ 22-34: 14% (5)</li> <li>➤ 35-44: 29% (10)</li> <li>➤ 45-54: 31% (11)</li> <li>➤ 55-64: 17% (6)</li> <li>➤ 65 and up: 9% (3)</li> <li>➤ Unknown: 0%</li> </ul> <p>FY2021:</p> <p>Gender</p> <ul style="list-style-type: none"> <li>➤ Female: 75% (3)</li> <li>➤ Male: 25% (1)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>Race</p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 0% (0)</li> <li>➤ White: 25% (1)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 75% (3)</li> </ul> <p>Age</p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 0% (0)</li> <li>➤ 22-34: 0% (0)</li> <li>➤ 35-44: 25% (1)</li> <li>➤ 45-54: 25% (1)</li> <li>➤ 55-64: 25% (1)</li> <li>➤ 65 and up: 25% (1)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	<b>From FY2021 Budget Overview Revenue Estimates:</b>

Intercept 5: 8-Hr Check Writing Class	
	<ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$ 2,603.98</li> <li>➤ FY2021 (projected): \$ 3,552</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following: <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.</li> </ul>

**Intercept 5: 8-Hr Check Writing Class**

	<ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:             <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 8-Hour Marijuana Diversion Class			
Agency	Counseling and Education Services (CES)		
Program Description	8-hour class (2-4hr sessions) utilizing in-house curriculum, with CBT principles.  Objectives: Gain the basic understanding of the Human Brain and Body as it relates to Marijuana use; Overstated and understated Health Dangers from Marijuana Use; Separating Fact from Fiction; Gain knowledge on Marijuana: Legal and Health Issues; Fully understand about Addiction and Marijuana		
Eligibility and Referrals	People needing to fulfill a court condition for Possession of Marijuana or paraphernalia or having been identified during their assessment as needing this class based on potential problems with marijuana use.		
Completion Requirements	Full attendance and participation in the 8 Hr. Marijuana class to receive completion certificate.		
Costs to Participants	\$70.00; due at time of class by order or cashier's check only. Additional \$50 to reschedule (reinstatement).		
Capacity	CES can serve up to 20 people in one 8 Hr. Marijuana class.		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled</b>            ➤ FY2019 (actual): 1,394            ➤ FY2020 (actual): 244            ➤ FY2021 (projected): 210         </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes</b>            ➤ FY2019 (actual): 77            ➤ FY2020 (actual): 21            ➤ FY2021 (projected): 12         </td> </tr> </table>	<b># Enrolled</b> ➤ FY2019 (actual): 1,394 ➤ FY2020 (actual): 244 ➤ FY2021 (projected): 210	<b># of Classes</b> ➤ FY2019 (actual): 77 ➤ FY2020 (actual): 21 ➤ FY2021 (projected): 12
<b># Enrolled</b> ➤ FY2019 (actual): 1,394 ➤ FY2020 (actual): 244 ➤ FY2021 (projected): 210	<b># of Classes</b> ➤ FY2019 (actual): 77 ➤ FY2020 (actual): 21 ➤ FY2021 (projected): 12		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully</b>            ➤ FY2019 (actual): 1,127            ➤ FY2020 (actual): 195            ➤ FY2021 (projected): 180         </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge</b>            ➤ FY2019 (actual): 89%            ➤ FY2020 (actual): NA            ➤ FY2021 (projected): 86%         </td> </tr> </table>	<b># Completing Successfully</b> ➤ FY2019 (actual): 1,127 ➤ FY2020 (actual): 195 ➤ FY2021 (projected): 180	<b>% of clients indicating they benefited from an increase of knowledge</b> ➤ FY2019 (actual): 89% ➤ FY2020 (actual): NA ➤ FY2021 (projected): 86%
<b># Completing Successfully</b> ➤ FY2019 (actual): 1,127 ➤ FY2020 (actual): 195 ➤ FY2021 (projected): 180	<b>% of clients indicating they benefited from an increase of knowledge</b> ➤ FY2019 (actual): 89% ➤ FY2020 (actual): NA ➤ FY2021 (projected): 86%		
Recidivism	Not available at this time		
Demographics	FY2019: <i>Gender</i> ➤ Female: 21% (236) ➤ Male: 77% (877) ➤ Unknown: 2% (24)  <i>Race</i> ➤ Black/African American: 25% (288) ➤ Hispanic/Latino: 15% (169) ➤ White: 52% (593) ➤ Other: 1% (7) ➤ Unknown: 7% (80)  <i>Age</i> ➤ 17: 3% (30) ➤ 18-21: 31% (350) ➤ 22-34: 50% (569)		

## Intercept 5: 8-Hour Marijuana Diversion Class

	<ul style="list-style-type: none"> <li>➤ 35-44: 11% (120)</li> <li>➤ 45-54: 4% (41)</li> <li>➤ 55-64: 1% (15)</li> <li>➤ 65 and up: 0% (5)</li> <li>➤ Unknown: 1% (7)</li> </ul> <p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 26% (58)</li> <li>➤ Male: 72% (161)</li> <li>➤ Unknown: 2% (4)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 12% (27)</li> <li>➤ Hispanic/Latino: 33% (74)</li> <li>➤ White: 46% (104)</li> <li>➤ Other: 2% (4)</li> <li>➤ Unknown: 7% (6)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 1% (3)</li> <li>➤ 18-21: 26% (57)</li> <li>➤ 22-34: 55% (123)</li> <li>➤ 35-44: 12% (27)</li> <li>➤ 45-54: 4% (8)</li> <li>➤ 55-64: 2% (5)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 20% (4)</li> <li>➤ Male: 75% (15)</li> <li>➤ Unknown: 5% (1)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 30% (6)</li> <li>➤ Hispanic/Latino: 25% (5)</li> <li>➤ White: 40% (8)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 5% (1)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 10% (2)</li> <li>➤ 18-21: 20% (4)</li> <li>➤ 22-34: 65% (13)</li> <li>➤ 35-44: 5% (1)</li> <li>➤ 45-54: 0% (1)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	From FY2021 Budget Overview - <u>Revenue Estimates</u> :

Intercept 5: 8-Hour Marijuana Diversion Class	
	<ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$12,717</li> <li>➤ FY2021 (projected): \$12,600</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following: <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.</li> </ul>

**Intercept 5: 8-Hour Marijuana Diversion Class**

	<ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:             <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

<b>Intercept 5: 8-Hr Misdemeanor Assault/Anger Management Class</b>									
Agency	Counseling and Education Services (CES)								
Program Description	8-hour class using NCTI curriculum, incorporates CBT principles.  Objectives: Understand the process of changing negative behavior; Discover how attitudes can override values; Understanding how to control attitudes and emotions to be in control; Gain personal responsibility, financial management, interpersonal relationships, job readiness, and self-improvement skills; Commit never to repeat as a criminal offender.								
Eligibility and Referrals	Clients referred from Austin Municipal courts, County Courts, and Justice of the Peace. Eligibility: Misdemeanor cases with court- or probation-ordered conditions for Assault (non-domestic violence or for a misdemeanor other than theft).								
Completion Requirements	Full attendance and participation in the 8 Hr. Misdemeanor Assault/Anger Management Class to receive completion certificate.								
Costs to Participants	\$74.00, due at the beginning of class by money order or cashier's check only. Additional \$10 to reschedule.								
Capacity	CES can serve up to 30 people in one 8 Hr. Misdemeanor Assault/Anger Management Class.								
Capacity vs. Need (Gaps)	No capacity gap exists for this class.								
Number Screened/ Referred	Not applicable.								
Outputs	<table border="0"> <tr> <td>Number Enrolled:</td> <td>Number of Classes:</td> </tr> <tr> <td>➤ FY2019 (actual): 222</td> <td>FY2019 (actual): 20</td> </tr> <tr> <td>➤ FY2020 (actual): 187</td> <td>FY2020 (actual): 21</td> </tr> <tr> <td>➤ FY2021 (projected): 176</td> <td>FY2021 (projected): 17</td> </tr> </table>	Number Enrolled:	Number of Classes:	➤ FY2019 (actual): 222	FY2019 (actual): 20	➤ FY2020 (actual): 187	FY2020 (actual): 21	➤ FY2021 (projected): 176	FY2021 (projected): 17
Number Enrolled:	Number of Classes:								
➤ FY2019 (actual): 222	FY2019 (actual): 20								
➤ FY2020 (actual): 187	FY2020 (actual): 21								
➤ FY2021 (projected): 176	FY2021 (projected): 17								
Outcomes	<table border="0"> <tr> <td>Number Completing Successfully:</td> <td>Percentage of clients indicating they benefited from an increase of knowledge:</td> </tr> <tr> <td>➤ FY2019 (actual): 171</td> <td>➤ FY2019 (actual): 90%</td> </tr> <tr> <td>➤ FY2020 (actual): 155</td> <td>➤ FY2020 (actual): NA</td> </tr> <tr> <td>➤ FY2021 (projected): 122</td> <td>➤ FY2021 (projected): 89%</td> </tr> </table>	Number Completing Successfully:	Percentage of clients indicating they benefited from an increase of knowledge:	➤ FY2019 (actual): 171	➤ FY2019 (actual): 90%	➤ FY2020 (actual): 155	➤ FY2020 (actual): NA	➤ FY2021 (projected): 122	➤ FY2021 (projected): 89%
Number Completing Successfully:	Percentage of clients indicating they benefited from an increase of knowledge:								
➤ FY2019 (actual): 171	➤ FY2019 (actual): 90%								
➤ FY2020 (actual): 155	➤ FY2020 (actual): NA								
➤ FY2021 (projected): 122	➤ FY2021 (projected): 89%								
Recidivism	Not available at this time								
Demographics	FY2019: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 36% (68)</li> <li>➤ Male: 64% (121)</li> <li>➤ Unknown: 0% (0)</li> </ul> <i>Race</i> <ul style="list-style-type: none"> <li>➤ Black/African American: 16% (31)</li> <li>➤ Hispanic/Latino: 14% (27)</li> <li>➤ White: 65% (122)</li> <li>➤ Other: 3% (5)</li> <li>➤ Unknown: 2% (4)</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 17: 2% (4)</li> </ul>								

## Intercept 5: 8-Hr Misdemeanor Assault/Anger Management Class

- 18-21: 18% (34)
- 22-34: 48% (90)
- 35-44: 15% (28)
- 45-54: 12% (22)
- 55-64: 4% (7)
- 65 and up: 2% (4)
- Unknown: 0% (0)

**FY2020:**

*Gender*

- Female: 40% (32)
- Male: 60% (49)
- Unknown: 0% (0)

*Race*

- Black/African American: 20% (16)
- Hispanic/Latino: 20% (16)
- White: 54% (44)
- Other: 4% (3)
- Unknown: 2% (2)

*Age*

- 17: 4% (3)
- 18-21: 15% (12)
- 22-34: 51% (41)
- 35-44: 20% (16)
- 45-54: 6% (5)
- 55-64: 2% (2)
- 65 and up: 2% (2)
- Unknown: 0% (0)

**FY2021:**

*Gender*

- Female: 25% (4)
- Male: 75% (12)
- Unknown: 0% (0)

*Race*

- Black/African American: 19% (3)
- Hispanic/Latino: 13% (2)
- White: 63% (10)
- Other: 0% (0)
- Unknown: 6% (1)

*Age*

- 17: 0% (0)
- 18-21: 0% (0)
- 22-34: 69% (11)
- 35-44: 31% (5)
- 45-54: 0% (0)
- 55-64: 0% (0)
- 65 and up: 0% (0)

Intercept 5: 8-Hr Misdemeanor Assault/Anger Management Class	
	➤ Unknown: 0% (0)
Budget	<b>From FY2021 Budget Overview Revenue Estimates:</b> ➤ FY2020 (actual): \$4,680 ➤ FY2021 (projected): \$ 9,028
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform.             <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following:             <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> </ul>

**Intercept 5: 8-Hr Misdemeanor Assault/Anger Management Class**

	<ul style="list-style-type: none"> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:                 <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it’s a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 8-Hr Public Intoxication Class			
Agency	Counseling and Education Services (CES)		
Program Description	<p>8-hour class (1 session) which consist of five hours of “Public Intoxication and Other AOD Related Offenses” by Dr. Maurice Dennis of Texas A&amp;M, plus three additional hours of curriculum created in-house.</p> <p>Objectives: Understand how the criminal justice system works in relation to drug related crimes; Learn how and why drugs affect the body and behavior; Introduce the disease concept of chemical addictions and participants; Self-evaluate and gain insight into current drug use and behavior; Offer community resources for further recovery.</p>		
Eligibility and Referrals	People needing to fulfill a court condition for Public Intoxication and other Alcohol offenses not relating to continuous abuses (Class B and C).		
Completion Requirements	Full attendance and participation in the 8 Hr. Public Intoxication Class to receive completion certificate.		
Costs to Participants	\$70.00; due at time of class by money order or cashier’s check only. Additional \$10 to reschedule (reinstatement).		
Capacity	CES can serve up to 30 people in one 8 Hr. Public Intoxication Class.		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 83</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 8</li> <li>➤ FY2020 (actual): 6</li> <li>➤ FY2021 (projected): 6</li> </ul> </td> </tr> </table>	<b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 83</li> </ul>	<b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 8</li> <li>➤ FY2020 (actual): 6</li> <li>➤ FY2021 (projected): 6</li> </ul>
<b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 83</li> </ul>	<b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 8</li> <li>➤ FY2020 (actual): 6</li> <li>➤ FY2021 (projected): 6</li> </ul>		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 75</li> <li>➤ FY2020 (actual): 45</li> <li>➤ FY2021 (projected): 68</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul> </td> </tr> </table>	<b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 75</li> <li>➤ FY2020 (actual): 45</li> <li>➤ FY2021 (projected): 68</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>
<b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 75</li> <li>➤ FY2020 (actual): 45</li> <li>➤ FY2021 (projected): 68</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>		
Recidivism	Not available at this time.		
Demographics	<p>FY2019:</p> <p><b>Gender</b></p> <ul style="list-style-type: none"> <li>➤ Female: 26% (24)</li> <li>➤ Male: 68% (63)</li> <li>➤ Unknown: 5% (5)</li> </ul> <p><b>Race</b></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 10% (9)</li> <li>➤ Hispanic/Latino: 10% (9)</li> <li>➤ White: 66% (61)</li> <li>➤ Other: 1% (1)</li> <li>➤ Unknown: 13% (12)</li> </ul>		

## Intercept 5: 8-Hr Public Intoxication Class

	<p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 15% (14)</li> <li>➤ 22-34: 64% (59)</li> <li>➤ 35-44: 15% (14)</li> <li>➤ 45-54: 3% (3)</li> <li>➤ 55-64: 2% (2)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 23% (11)</li> <li>➤ Male: 77% (37)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 4% (2)</li> <li>➤ Hispanic/Latino: 6% (3)</li> <li>➤ White: 77% (37)</li> <li>➤ Other: 4% (2)</li> <li>➤ Unknown: 8% (4)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 17% (8)</li> <li>➤ 22-34: 54% (26)</li> <li>➤ 35-44: 21% (10)</li> <li>➤ 45-54: 2% (1)</li> <li>➤ 55-64: 4% (2)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 2% (1)</li> </ul> <p>FY2021: NA</p>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u>:</p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$2,194</li> <li>➤ FY2021 (projected): \$4,760</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p>

## Intercept 5: 8-Hr Public Intoxication Class

- Virtual services (assessments and classes) provided through the Microsoft TEAMS platform.
  - Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor
  - Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.
- DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.
- Alcohol/Drug (AOD) Assessment paperwork
- Family Violence Assessment paperwork
- TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)
  - 12-Hour DWI Education Program
  - 15-hour Drug Offender Education Program
  - 30-Hour DWI Intervention Program
- AOD Class paperwork (pre and post paperwork)
  - 8-Hour Spanish AOD
  - 8-Hour Public Intoxication
  - 8-Hour Marijuana
  - 12-Hour AOD
  - 40-Hour Cognitive Change Program
- Process Credit Card payment receipt for signature.
- Process Client Fee Adjustment Request
- Utilize SurveyMonkey to collect data for the following:
  - Customer Service feedback
  - John's class – pre/post survey
- For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.
- For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.
- Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.
  - Criminal Consent Form
  - Client Information Form
  - Communication Form
  - Microsoft Teams Acknowledgement Form with instructions
  - NCIC/TCIC
  - Proxy
  - Notice of Clients of Federal Confidentiality of Requirements
  - Level of Care
  - Summary Report
  - If applicable:
    - Non-Criminal Consent Form

<b>Intercept 5: 8-Hr Public Intoxication Class</b>	
	<ul style="list-style-type: none"> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> <ul style="list-style-type: none"> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.               <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
<b>Contract Providers</b>	Not applicable.

<b>Intercept 5: 8- Shoplifting/Petty Theft Class</b>									
Agency	Counseling and Education Services (CES)								
Program Description	8-hour class using NCTI curriculum, incorporates CBT principles.  Objectives: Understand the process of changing negative behavior; Discover how attitudes can override values; Understand how to avoid negative influences; Develop a plan to alter present behavior; Establish positive, goal-directed behavior patterns; Make a firm commitment to never shoplift again.								
Eligibility and Referrals	Clients referred from Austin Municipal courts, County Courts, and Justice of the Peace. Eligibility: Misdemeanor cases with court- or probation-ordered conditions for Shoplifting or Class C/B theft								
Completion Requirements	Full attendance and participation in the 8 Hr. Shoplifting/Petty Theft Class to receive completion certificate.								
Costs to Participants	\$74.00, due at the beginning of class by money order or cashier's check only. Additional \$10 to reschedule.								
Capacity	CES can serve up to 30 people in one Shoplifting/Petty Theft Class								
Capacity vs. Need (Gaps)	No capacity gap exists for this class.								
Number Screened/ Referred	Not applicable.								
Outputs	<table border="0"> <tr> <td>Number Enrolled:</td> <td>Number of Classes:</td> </tr> <tr> <td>➤ FY2019 (actual): 718</td> <td>➤ FY2019 (actual): 41</td> </tr> <tr> <td>➤ FY2020 (actual): 294</td> <td>➤ FY2020 (actual): 25</td> </tr> <tr> <td>➤ FY2021 (projected): 485</td> <td>➤ FY2021 (projected): 38</td> </tr> </table>	Number Enrolled:	Number of Classes:	➤ FY2019 (actual): 718	➤ FY2019 (actual): 41	➤ FY2020 (actual): 294	➤ FY2020 (actual): 25	➤ FY2021 (projected): 485	➤ FY2021 (projected): 38
Number Enrolled:	Number of Classes:								
➤ FY2019 (actual): 718	➤ FY2019 (actual): 41								
➤ FY2020 (actual): 294	➤ FY2020 (actual): 25								
➤ FY2021 (projected): 485	➤ FY2021 (projected): 38								
Outcomes	<table border="0"> <tr> <td>Number Completing Successfully:</td> <td>Percent of clients indicating they benefited from an increase of knowledge:</td> </tr> <tr> <td>➤ FY2019 (actual): 457</td> <td>➤ FY2019 (actual): 90%</td> </tr> <tr> <td>➤ FY2020 (actual): 231</td> <td>➤ FY2020 (actual): NA</td> </tr> <tr> <td>➤ FY2021 (projected): 370</td> <td>➤ FY2021 (projected): 89%</td> </tr> </table>	Number Completing Successfully:	Percent of clients indicating they benefited from an increase of knowledge:	➤ FY2019 (actual): 457	➤ FY2019 (actual): 90%	➤ FY2020 (actual): 231	➤ FY2020 (actual): NA	➤ FY2021 (projected): 370	➤ FY2021 (projected): 89%
Number Completing Successfully:	Percent of clients indicating they benefited from an increase of knowledge:								
➤ FY2019 (actual): 457	➤ FY2019 (actual): 90%								
➤ FY2020 (actual): 231	➤ FY2020 (actual): NA								
➤ FY2021 (projected): 370	➤ FY2021 (projected): 89%								
Recidivism	Not available at this time.								
Demographics	FY2019: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 46% (275)</li> <li>➤ Male: 52% (308)</li> <li>➤ Unknown: 2% (14)</li> </ul> <i>Race</i> <ul style="list-style-type: none"> <li>➤ Black/African American: 19% (115)</li> <li>➤ Hispanic/Latino: 4% (25)</li> <li>➤ White: 67% (401)</li> <li>➤ Other: 1% (3)</li> <li>➤ Unknown: 9% (53)</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 17: 1% (3)</li> <li>➤ 18-21: 38% (224)</li> <li>➤ 22-34: 35% (208)</li> <li>➤ 35-44: 15% (91)</li> </ul>								

## Intercept 5: 8- Shoplifting/Petty Theft Class

	<ul style="list-style-type: none"> <li>➤ 45-54: 7% (39)</li> <li>➤ 55-64: 4% (25)</li> <li>➤ 65 and up: 1% (4)</li> <li>➤ Unknown: 1% (3)</li> </ul> <p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 50% (123)</li> <li>➤ Male: 48% (117)</li> <li>➤ Unknown: 2% (6)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 17% (41)</li> <li>➤ Hispanic/Latino: 4% (9)</li> <li>➤ White: 68% (167)</li> <li>➤ Other: 2% (5)</li> <li>➤ Unknown: 10% (24)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (1)</li> <li>➤ 18-21: 31% (77)</li> <li>➤ 22-34: 41% (101)</li> <li>➤ 35-44: 12% (30)</li> <li>➤ 45-54: 10% (24)</li> <li>➤ 55-64: 4% (9)</li> <li>➤ 65 and up: 1% (2)</li> <li>➤ Unknown: 1% (2)</li> </ul> <p>FY2021:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 54% (19)</li> <li>➤ Male: 40% (14)</li> <li>➤ Unknown: 6% (2)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 20% (7)</li> <li>➤ Hispanic/Latino: 3% (1)</li> <li>➤ White: 66% (23)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 11% (4)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 3% (1)</li> <li>➤ 18-21: 14% (5)</li> <li>➤ 22-34: 43% (15)</li> <li>➤ 35-44: 20% (7)</li> <li>➤ 45-54: 11% (4)</li> <li>➤ 55-64: 9% (3)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	<p>From FY21 Budget Overview Revenue Estimate:</p> <ul style="list-style-type: none"> <li>➤ FY20 (actual): \$15,015</li> </ul>

Intercept 5: 8- Shoplifting/Petty Theft Class	
	➤ FY21 (projected): \$27,380
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following: <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File. <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> </ul> </li> </ul>

**Intercept 5: 8- Shoplifting/Petty Theft Class**

	<ul style="list-style-type: none"> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:             <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> </ul> <p>Class completion certificates for both AOD and Education classes must be mailed out to the clients.</p>
Contract Providers	Not applicable.

Intercept 5: 12-Hr Alcohol/ Drug Education Class			
Agency	Counseling and Education Services (CES)		
Program Description	<p>12-hour class (3 4-hr sessions) utilizing in-house curriculum, with CBT principles.</p> <p>Objectives: Develop an understanding of addictive disorders by presenting substance abuse and addictive disorders as living problems in addition to chemical misuse problems; Develop a basic appreciation of the wonderful and complex nature of the human body and how drugs of abuse impact that system; Dissuade clients from seeing marijuana as a benign drug by presenting a balanced critique of marijuana; Arm clients with valid drug and personal growth information; Assist them in making healthy behavioral choices.</p>		
Eligibility and Referrals	Clients assessed with the signs and symptoms of progression problematic drinking range are referred by CES counselors to this class.		
Completion Requirements	Full attendance and participation in the 12 Hr. Alcohol/Drug Education Class to receive completion certificate		
Costs to Participants	<p>\$70.00; due at registration by money order or cashier's check only. Additional \$50 to reschedule (reinstatement).</p> <p>Offered in both English and Spanish.</p>		
Capacity	CES can serve up to 25 people in one 12 Hr. Alcohol/Drug Education Class.		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,314</li> <li>➤ FY2020 (actual): 926</li> <li>➤ FY2021 (projected): 601</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 59</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 40</li> </ul> </td> </tr> </table>	<b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,314</li> <li>➤ FY2020 (actual): 926</li> <li>➤ FY2021 (projected): 601</li> </ul>	<b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 59</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 40</li> </ul>
<b># Enrolled</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,314</li> <li>➤ FY2020 (actual): 926</li> <li>➤ FY2021 (projected): 601</li> </ul>	<b># of Classes</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 59</li> <li>➤ FY2020 (actual): 54</li> <li>➤ FY2021 (projected): 40</li> </ul>		
Outcomes	<table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,176</li> <li>➤ FY2020 (actual): 843</li> <li>➤ FY2021 (projected): 532</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul> </td> </tr> </table>	<b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,176</li> <li>➤ FY2020 (actual): 843</li> <li>➤ FY2021 (projected): 532</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>
<b># Completing Successfully</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 1,176</li> <li>➤ FY2020 (actual): 843</li> <li>➤ FY2021 (projected): 532</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>		
Recidivism	Not available at this time.		
Demographics	<p>FY2019:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 34% (297)</li> <li>➤ Male: 66% (587)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 11% (93)</li> <li>➤ Hispanic/Latino: 30% (262)</li> <li>➤ White: 57% (501)</li> <li>➤ Other: 2% (21)</li> <li>➤ Unknown: 1% (7)</li> </ul> <p><i>Age</i></p>		

## Intercept 5: 12-Hr Alcohol/ Drug Education Class

- 17: 0% (1)
- 18-21: 7% (64)
- 22-34: 56% (495)
- 35-44: 19% (168)
- 45-54: 11% (94)
- 55-64: 5% (44)
- 65 and up: 2% (18)
- Unknown: 0% (0)

### FY2020:

#### *Gender*

- Female: 36% (259)
- Male: 64% (454)
- Unknown: 0% (1)

#### *Race*

- Black/African American: 10% (70)
- Hispanic/Latino: 33% (239)
- White: 54% (386)
- Other: 2% (14)
- Unknown: 1% (5)

#### *Age*

- 17: 0% (2)
- 18-21: 7% (50)
- 22-34: 59% (423)
- 35-44: 18% (129)
- 45-54: 8% (58)
- 55-64: 5% (38)
- 65 and up: 2% (14)
- Unknown: 0% (0)

### FY2021:

#### *Gender*

- Female: 39% (50)
- Male: 59% (76)
- Unknown: 2% (2)

#### *Race*

- Black/African American: 8% (10)
- Hispanic/Latino: 42% (54)
- White: 46% (59)
- Other: 2% (2)
- Unknown: 2% (3)

#### *Age*

- 17: 0% (0)
- 18-21: 12% (15)
- 22-34: 64% (82)
- 35-44: 14% (18)
- 45-54: 7% (9)
- 55-64: 2% (3)

Intercept 5: 12-Hr Alcohol/ Drug Education Class	
	<ul style="list-style-type: none"> <li>➤ 65 and up: 1% (1)</li> <li>➤ Unknown: 0%</li> </ul>
Budget	From FY2021 Budget Overview <u>Revenue Estimates</u> : <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$56,124</li> <li>➤ FY2021 (projected): \$58,296</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform.               <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)               <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork)               <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following:               <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> </ul>

**Intercept 5: 12-Hr Alcohol/ Drug Education Class**

	<ul style="list-style-type: none"> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:                 <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it’s a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 12-Hr Cognitive Life Skills I Class			
Agency	Counseling and Education Services (CES)		
Program Description	12-hour class. NCTI curriculum incorporates CBT principles.  Objectives: Critical cognitive thinking skills; To realistically look at one's position in life; How attitudes affect behavior, improved self-control, processes necessary to change negative behavior; Establishing positive and goal-directed behavior patterns; Practice and gain life skills; Make a firm commitment to never knowingly reoffend.		
Eligibility and Referrals	This class receives referrals from the County Attorney's Office.		
Completion Requirements	Full attendance and participation in the 12 Hr. Cognitive Life Skills I Class to receive completion certificate.		
Costs to Participants	\$70.00, due at the beginning of class by money order or cashier's check only. Additional \$10 to reschedule.		
Capacity	CES can serve up to 30 people in one 12 Hr. Cognitive Life Skills Class		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled:</b>            ➤ FY2019 (actual): 70            ➤ FY2020 (actual): 101            ➤ FY2021 (projected): 180         </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes:</b>            ➤ FY2019 (actual): 7            ➤ FY2020 (actual): 9            ➤ FY2021 (projected): 8         </td> </tr> </table>	<b># Enrolled:</b> ➤ FY2019 (actual): 70 ➤ FY2020 (actual): 101 ➤ FY2021 (projected): 180	<b># of Classes:</b> ➤ FY2019 (actual): 7 ➤ FY2020 (actual): 9 ➤ FY2021 (projected): 8
<b># Enrolled:</b> ➤ FY2019 (actual): 70 ➤ FY2020 (actual): 101 ➤ FY2021 (projected): 180	<b># of Classes:</b> ➤ FY2019 (actual): 7 ➤ FY2020 (actual): 9 ➤ FY2021 (projected): 8		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully:</b>            ➤ FY2019 (actual): 55            ➤ FY2020 (actual): 85            ➤ FY2021 (projected): 144         </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge:</b>            ➤ FY2019 (actual): 90%            ➤ FY2020 (actual): NA            ➤ FY2021 (projected): 89%         </td> </tr> </table>	<b># Completing Successfully:</b> ➤ FY2019 (actual): 55 ➤ FY2020 (actual): 85 ➤ FY2021 (projected): 144	<b>% of clients indicating they benefited from an increase of knowledge:</b> ➤ FY2019 (actual): 90% ➤ FY2020 (actual): NA ➤ FY2021 (projected): 89%
<b># Completing Successfully:</b> ➤ FY2019 (actual): 55 ➤ FY2020 (actual): 85 ➤ FY2021 (projected): 144	<b>% of clients indicating they benefited from an increase of knowledge:</b> ➤ FY2019 (actual): 90% ➤ FY2020 (actual): NA ➤ FY2021 (projected): 89%		
Recidivism	Not available at this time.		
Demographics	FY2019: <b>Gender</b> ➤ Female: 41% (24) ➤ Male: 59% (35) ➤ Unknown: 0% (0)  <b>Race</b> ➤ Black/African American: 14% (8) ➤ Hispanic/Latino: 15% (9) ➤ White: 66% (39) ➤ Other: 5% (3) ➤ Unknown: 0% (0)  <b>Age</b> ➤ 17: 2% (1) ➤ 18-21: 7% (4) ➤ 22-34: 36% (21) ➤ 35-44: 29% (17) ➤ 45-54: 15% (9)		

**Intercept 5: 12-Hr Cognitive Life Skills I Class**

	<ul style="list-style-type: none"> <li>➤ 55-64: 7% (4)</li> <li>➤ 65 and up: 5% (3)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 49% (47)</li> <li>➤ Male: 49% (47)</li> <li>➤ Unknown: 2% (1)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 20% (19)</li> <li>➤ Hispanic/Latino: 9% (9)</li> <li>➤ White: 65% (62)</li> <li>➤ Other: 2% (2)</li> <li>➤ Unknown: 3% (3)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 11% (10)</li> <li>➤ 22-34: 56% (53)</li> <li>➤ 35-44: 16% (15)</li> <li>➤ 45-54: 11% (10)</li> <li>➤ 55-64: 6% (6)</li> <li>➤ 65 and up: 1% (1)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 55% (11)</li> <li>➤ Male: 45% (9)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 10% (2)</li> <li>➤ Hispanic/Latino: 20% (4)</li> <li>➤ White: 60% (12)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 10% (2)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 5% (1)</li> <li>➤ 22-34: 60% (12)</li> <li>➤ 35-44: 30% (6)</li> <li>➤ 45-54: 5% (1)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u> (only info available):<sup>1</sup></p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$5,294</li> <li>➤ FY2021 (projected): \$10,080</li> </ul>

**Intercept 5: 12-Hr Cognitive Life Skills I Class**

<p>Estimated Program Cost Per Client; Cost-Benefit Analysis</p>	<p>Not applicable.</p>
<p>COVID-19 Changes</p>	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform.             <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork)             <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following:             <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> </ul> </li> </ul>

<b>Intercept 5: 12-Hr Cognitive Life Skills I Class</b>	
	<ul style="list-style-type: none"> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable: <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date. <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 20-Hr Cognitive Life Skills II Class			
Agency	Counseling and Education Services (CES)		
Program Description	<p>20-hour class (4 Saturdays or 5 weekday classes) using NCTI curriculum, with CBT principles.</p> <p>Objectives: Understand process of changing negative behavior; Discover how attitudes can override values; Understand how to take positive control of life; Develop plan to alter present negative behavior; Establish positive, goal-directed behavior patterns; Develop personal life skills; Commit never to reoffend</p>		
Eligibility and Referrals	Clients referred from Austin Municipal courts, County Courts, and Justice of the Peace. Eligibility: Misdemeanor II cases with court/probation conditions for multiple misdemeanors (Class B and A) or felony offenses.		
Completion Requirements	Full attendance and participation in the 20 Hr. Cognitive Life Skills II Class to receive completion certificate.		
Costs to Participants	\$154.00, due at the beginning of class or half on the first day and remaining balanced due by the last class. Payment by money order or cashier's check only. Additional \$10 to reschedule.		
Capacity	CES can serve up to 30 people in one 20 Hr. Cognitive Life Skills II Class		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 485</li> <li>➤ FY2020 (actual): 302</li> <li>➤ FY2021 (projected): 500</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 27</li> <li>➤ FY2020 (actual): 21</li> <li>➤ FY2021 (projected): 28</li> </ul> </td> </tr> </table>	<b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 485</li> <li>➤ FY2020 (actual): 302</li> <li>➤ FY2021 (projected): 500</li> </ul>	<b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 27</li> <li>➤ FY2020 (actual): 21</li> <li>➤ FY2021 (projected): 28</li> </ul>
<b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 485</li> <li>➤ FY2020 (actual): 302</li> <li>➤ FY2021 (projected): 500</li> </ul>	<b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 27</li> <li>➤ FY2020 (actual): 21</li> <li>➤ FY2021 (projected): 28</li> </ul>		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 284</li> <li>➤ FY2020 (actual): 222</li> <li>➤ FY2021 (projected): 420</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 90%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 89%</li> </ul> </td> </tr> </table>	<b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 284</li> <li>➤ FY2020 (actual): 222</li> <li>➤ FY2021 (projected): 420</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 90%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 89%</li> </ul>
<b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 284</li> <li>➤ FY2020 (actual): 222</li> <li>➤ FY2021 (projected): 420</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 90%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 89%</li> </ul>		
Recidivism	Not available at this time.		
Demographics	<p>FY2019:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 32% (109)</li> <li>➤ Male: 66% (224)</li> <li>➤ Unknown: 2% (6)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 21% (71)</li> <li>➤ Hispanic/Latino: 28% (94)</li> <li>➤ White: 42% (143)</li> <li>➤ Other: 1% (5)</li> <li>➤ Unknown: 8% (26)</li> </ul> <p><i>Age</i></p>		

## Intercept 5: 20-Hr Cognitive Life Skills II Class

- 17: 3% (11)
- 18-21: 16% (55)
- 22-34: 45% (151)
- 35-44: 19% (66)
- 45-54: 10% (35)
- 55-64: 5% (5)
- 65 and up: 1% (1)
- Unknown: 0% (0)

### FY2020:

#### *Gender*

- Female: 30% (72)
- Male: 69% (163)
- Unknown: 1% (2)

#### *Race*

- Black/African American: 18% (43)
- Hispanic/Latino: 20% (48)
- White: 54% (129)
- Other: 2% (4)
- Unknown: 5% (13)

#### *Age*

- 17: 0% (1)
- 18-21: 24% (58)
- 22-34: 48% (114)
- 35-44: 16% (39)
- 45-54: 6% (14)
- 55-64: 3% (8)
- 65 and up: 1% (3)
- Unknown: 0% (0)

### FY2021:

#### *Gender*

- Female: 32% (21)
- Male: 68% (45)
- Unknown: 0% (0)

#### *Race*

- Black/African American: 17% (11)
- Hispanic/Latino: 35% (23)
- White: 45% (30)
- Other: 0% (0)
- Unknown: 3% (2)

#### *Age*

- 17: 0% (0)
- 18-21: 15% (10)
- 22-34: 48% (32)
- 35-44: 14% (9)
- 45-54: 20% (13)
- 55-64: 2% (1)

Intercept 5: 20-Hr Cognitive Life Skills II Class	
	<ul style="list-style-type: none"> <li>➤ 65 and up: 2% (1)</li> <li>➤ Unknown: 0%</li> </ul>
Budget	<p>From FY2021 Budget Overview Revenue Estimates:</p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$40,164</li> <li>➤ FY2021 (projected): \$64,680</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> <li>➤ Utilize SurveyMonkey to collect data for the following: <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> </ul>

**Intercept 5: 20-Hr Cognitive Life Skills II Class**

	<ul style="list-style-type: none"> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:                 <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it’s a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program			
Agency	Counseling and Education Services (CES)		
Program Description	<p>12-hour class (3 4-hr or 4 3-hr sessions) using TDLR “State Certified” program. Program is state mandated for anyone convicted of a first-time DWI misdemeanor and placed on probation.</p> <p>Objectives: Present information on the effects of alcohol and other drugs on driving skills; Help clients identify their own individual drinking or drugged driving patterns; Assist clients in developing a plan to reduce the probability that they will be involved in future DWI situations.</p>		
Eligibility and Referrals	Anyone convicted of 1st-time DWI misdemeanor and on probation is state-mandated to participate (Article 42.12, Sec. 13). Additionally, some clients may be referred from County courts based on alcohol and drug assessment.		
Completion Requirements	Must complete 12 hours within 181 days after being placed on probation, or face one-year license suspension.		
Costs to Participants	\$70.00, due at registration by money order only. Additional \$50 to reschedule (reinstatement). Offered in both English and Spanish.		
Capacity	CES can serve up to 25 people in one 12 Hr. TDLR DWI Education Program.		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled:</b>            ➤ FY2019 (actual): 1,660            ➤ FY2020 (actual): 885            ➤ FY2021 (projected): 895         </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes:</b>            ➤ FY2019 (actual): 74            ➤ FY2020 (actual): 47            ➤ FY2021 (projected): 44         </td> </tr> </table>	<b># Enrolled:</b> ➤ FY2019 (actual): 1,660 ➤ FY2020 (actual): 885 ➤ FY2021 (projected): 895	<b># of Classes:</b> ➤ FY2019 (actual): 74 ➤ FY2020 (actual): 47 ➤ FY2021 (projected): 44
<b># Enrolled:</b> ➤ FY2019 (actual): 1,660 ➤ FY2020 (actual): 885 ➤ FY2021 (projected): 895	<b># of Classes:</b> ➤ FY2019 (actual): 74 ➤ FY2020 (actual): 47 ➤ FY2021 (projected): 44		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully:</b>            ➤ FY2019 (actual): 1,439            ➤ FY2020 (actual): 836            ➤ FY2021 (projected): 660         </td> <td style="width: 50%; vertical-align: top;"> <b>Pre-Test/Post Test % increase in Knowledge:</b>            ➤ FY2019 (actual): 85%            ➤ FY2020 (actual): 77%            ➤ FY2021 (projected): 80%         </td> </tr> </table>	<b># Completing Successfully:</b> ➤ FY2019 (actual): 1,439 ➤ FY2020 (actual): 836 ➤ FY2021 (projected): 660	<b>Pre-Test/Post Test % increase in Knowledge:</b> ➤ FY2019 (actual): 85% ➤ FY2020 (actual): 77% ➤ FY2021 (projected): 80%
<b># Completing Successfully:</b> ➤ FY2019 (actual): 1,439 ➤ FY2020 (actual): 836 ➤ FY2021 (projected): 660	<b>Pre-Test/Post Test % increase in Knowledge:</b> ➤ FY2019 (actual): 85% ➤ FY2020 (actual): 77% ➤ FY2021 (projected): 80%		
Recidivism	Not available at this time.		
Demographics	<b>ENGLISH PROGRAM:</b> FY2019: <i>Gender</i> ➤ Female: 34% (410) ➤ Male: 66% (807) ➤ Unknown: 0% (0) <i>Race</i> ➤ Black/African American: 1% (116) ➤ Hispanic/Latino: 36% (437) ➤ White: 52% (630) ➤ Other: 2% (28) ➤ Unknown: 0% (6) <i>Age</i>		

**Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program**

- 17: 0% (0)
- 18-21: 5% (62)
- 22-34: 62% (749)
- 35-44: 19% (232)
- 45-54: 8% (99)
- 55-64: 5% (59)
- 65 and up: 1% (15)
- Unknown: 0% (1)

**FY2020:**

*Gender*

- Female: 36% (246)
- Male: 64% (437)
- Unknown: 0% (3)

*Race*

- Black/African American: 13% (88)
- Hispanic/Latino: 30% (206)
- White: 53% (336)
- Other: 3% (20)
- Unknown: 1% (6)

*Age*

- 17: 0% (3)
- 18-21: 7% (46)
- 22-34: 61% (417)
- 35-44: 16% (113)
- 45-54: 9% (61)
- 55-64: 4% (28)
- 65 and up: 3% (18)
- Unknown: 0%

**FY2021:**

*Gender*

- Female: 45% (60)
- Male: 55% (73)
- Unknown: 0% (0)

*Race*

- Black/African American: 16% (21)
- Hispanic/Latino: 27% (36)
- White: 51% (68)
- Other: 3% (4)
- Unknown: 3% (4)

*Age*

- 17: 0% (0)
- 18-21: 5% (6)
- 22-34: 59% (79)
- 35-44: 20% (26)
- 45-54: 11% (15)
- 55-64: 3% (4)

**Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program**

- 65 and up: 2% (3)
- Unknown: 0% (0)

**SPANISH CLASSES**

FY2019

*Gender*

- Female: 7% (24)
- Male: 92% (318)
- Unknown: 1% (2)

*Race*

- Black/African American: 0% (0)
- Hispanic/Latino: 84% (288)
- White: 15% (51)
- Other: 0% (0)
- Unknown: 1% (5)

*Age*

- 17: 1% (2)
- 18-21: 8% (29)
- 22-34: 47% (161)
- 35-44: 24% (84)
- 45-54: 16% (54)
- 55-64: 3% (10)
- 65 and up: 1% (4)
- Unknown: 0% (0)

FY2020:

*Gender*

- Female: 12% (19)
- Male: 86% (134)
- Unknown: 1% (2)

*Race*

- Black/African American: 0% (0)
- Hispanic/Latino: 84% (127)
- White: 14% (22)
- Other: 0% (0)
- Unknown: 4% (6)

*Age*

- 17: 1% (1)
- 18-21: 7% (11)
- 22-34: 54% (84)
- 35-44: 21% (32)
- 45-54: 12% (18)
- 55-64: 5% (8)
- 65 and up: 1% (1)
- Unknown: 0% (0)

FY2021

*Gender*

- Female: 19% (7)

Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program	
	<ul style="list-style-type: none"> <li>➤ Male: 81% (29)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 67% (24)</li> <li>➤ White: 28% (10)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 6% (2)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 3% (1)</li> <li>➤ 22-34: 58% (21)</li> <li>➤ 35-44: 25% (9)</li> <li>➤ 45-54: 14% (5)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u></p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$58,537.50</li> <li>➤ FY2021 (projected): \$50,820</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> </ul> </li> </ul>

## Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program

- 30-Hour DWI Intervention Program
- AOD Class paperwork (pre and post paperwork)
  - 8-Hour Spanish AOD
  - 8-Hour Public Intoxication
  - 8-Hour Marijuana
  - 12-Hour AOD
  - 40-Hour Cognitive Change Program
- Process Credit Card payment receipt for signature.
- Process Client Fee Adjustment Request
- Utilize SurveyMonkey to collect data for the following:
  - Customer Service feedback
  - John's class – pre/post survey
- For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.
- For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.
- Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.
  - Criminal Consent Form
  - Client Information Form
  - Communication Form
  - Microsoft Teams Acknowledgement Form with instructions
  - NCIC/TCIC
  - Proxy
  - Notice of Clients of Federal Confidentiality of Requirements
  - Level of Care
  - Summary Report
  - If applicable:
    - Non-Criminal Consent Form
    - TDLR form
    - BIPP/Anger Management
    - Mental Status Exam
    - DIN/CCP Screening form
- Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.
- Process credit card payments over the phone instead of in person.
- Education class workbooks must be mailed out a week prior to class start date.
  - 8-Hour Check Writing
  - 8-Hour Shoplifting/Petty Theft
  - 8-Hour Assault/Misdemeanor
  - 8-Hour Spanish
  - 12-Hour Cognitive Life Skills I
  - 20-Hour Cognitive Life Skill II

Intercept 5: 12-Hr TDLR (TX Dept. of Licensing and Regulation) DWI Education Program	
	<ul style="list-style-type: none"> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

Intercept 5: 15-Hr TDLR Drug Education Program			
Agency	Counseling and Education Services (CES)		
Program Description	<p>15-hour class (5 3-hr sessions) using TDLR “State Certified” program. Offered in both English and Spanish</p> <p>Objectives: Educate clients on the dangers of drug use / abuse and associated illegal behaviors; Provide information of the effects of drug use / abuse and related Illegal activities on personal, family, social, economic and community life; Assist clients in evaluating their own abusive patterns connected with their use of drugs or associated illegal activities; Assist clients in developing a plan for positive lifestyle changes to reduce chances of being involved in future drug use/abuse and related illegal behaviors.</p>		
Eligibility and Referrals	This class is mandatory for individuals convicted on a misdemeanor or felony drug charge, leading to license suspension (state law requires 180-day license suspension for any such conviction) Individuals must show class certificate in order to get driver’s license back. Individuals are referred by defense attorneys, Pretrial Services, or Adult Probation.		
Completion Requirements	After completing the 15 hours, CES completes state DPS forms for license reinstatement. Clients must also be given a Drug Certificate that is monitored through serial numbers per TDLR standards.		
Costs to Participants	\$90.00; due at registration. Payment by money order or cashier’s check only. Additional \$50 to reschedule (reinstatement). Offered in both English and Spanish.		
Capacity	CES can serve up to 25 people in one 15 Hr. TDLR Drug Education Program		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled</b>            ➤ FY2019 (actual): 688            ➤ FY2020 (actual): 332            ➤ FY2021 (projected): 532         </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes</b>            ➤ FY2019 (actual): 40            ➤ FY2020 (actual): 22            ➤ FY2021 (projected): 30         </td> </tr> </table>	<b># Enrolled</b> ➤ FY2019 (actual): 688 ➤ FY2020 (actual): 332 ➤ FY2021 (projected): 532	<b># of Classes</b> ➤ FY2019 (actual): 40 ➤ FY2020 (actual): 22 ➤ FY2021 (projected): 30
<b># Enrolled</b> ➤ FY2019 (actual): 688 ➤ FY2020 (actual): 332 ➤ FY2021 (projected): 532	<b># of Classes</b> ➤ FY2019 (actual): 40 ➤ FY2020 (actual): 22 ➤ FY2021 (projected): 30		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully</b>            ➤ FY2019 (actual): 539            ➤ FY2020 (actual): 265            ➤ FY2021 (projected): 411   <b>Pre-Test/Post Test % increase in Knowledge</b>            ➤ FY2019 (actual): 83%            ➤ FY2020 (actual): 67%            ➤ FY2021 (projected): 75%         </td> <td style="width: 50%; vertical-align: top;"> <b>% of total participants indicating potential drug abuse problem as defined in the screening procedure.</b>            ➤ FY2019 (actual): 52%            ➤ FY2020 (actual): 47%            ➤ FY2021 (projected): 49%         </td> </tr> </table>	<b># Completing Successfully</b> ➤ FY2019 (actual): 539 ➤ FY2020 (actual): 265 ➤ FY2021 (projected): 411  <b>Pre-Test/Post Test % increase in Knowledge</b> ➤ FY2019 (actual): 83% ➤ FY2020 (actual): 67% ➤ FY2021 (projected): 75%	<b>% of total participants indicating potential drug abuse problem as defined in the screening procedure.</b> ➤ FY2019 (actual): 52% ➤ FY2020 (actual): 47% ➤ FY2021 (projected): 49%
<b># Completing Successfully</b> ➤ FY2019 (actual): 539 ➤ FY2020 (actual): 265 ➤ FY2021 (projected): 411  <b>Pre-Test/Post Test % increase in Knowledge</b> ➤ FY2019 (actual): 83% ➤ FY2020 (actual): 67% ➤ FY2021 (projected): 75%	<b>% of total participants indicating potential drug abuse problem as defined in the screening procedure.</b> ➤ FY2019 (actual): 52% ➤ FY2020 (actual): 47% ➤ FY2021 (projected): 49%		
Recidivism	Not available at this time		
Demographics	<b>ENGLISH PROGRAM</b> FY2019: <i>Gender</i>		

## Intercept 5: 15-Hr TDLR Drug Education Program

- Female: 25% (116)
- Male: 73% (340)
- Unknown: 2% (7)

### *Race*

- Black/African American: 28% (130)
- Hispanic/Latino: 24% (111)
- White: 45% (208)
- Other: 0% (2)
- Unknown: 3% (12)

### *Age*

- 17: 1% (6)
- 18-21: 15% (68)
- 22-34: 55% (254)
- 35-44: 19% (87)
- 45-54: 7% (31)
- 55-64: 2% (11)
- 65 and up: 1% (4)
- Unknown: 0% (2)

### FY2020:

#### *Gender*

- Female: 29% (68)
- Male: 68% (163)
- Unknown: 3% (8)

#### *Race*

- Black/African American: 25% (60)
- Hispanic/Latino: 26% (63)
- White: 43% (102)
- Other: 0% (1)
- Unknown: 5% (13)

#### *Age*

- 17: 0% (0)
- 18-21: 14% (34)
- 22-34: 55% (131)
- 35-44: 18% (42)
- 45-54: 8% (19)
- 55-64: 4% (9)
- 65 and up: 2% (4)
- Unknown: 0% (0)

### FY2021:

#### *Gender*

- Female: 33% (12)
- Male: 67% (24)
- Unknown: 0% (0)

#### *Race*

- Black/African American: 28% (10)
- Hispanic/Latino: 25% (9)

## Intercept 5: 15-Hr TDLR Drug Education Program

- White: 44% (16)
- Other: 0% (0)
- Unknown: 3% (1)

### Age

- 17: 0% (0)
- 18-21: 14% (5)
- 22-34: 58% (21)
- 35-44: 19% (7)
- 45-54: 6% (2)
- 55-64: 3% (1)
- 65 and up: 0% (0)
- Unknown: 0% (0)

### SPANISH PROGRAM

FY2019:

#### Gender

- Female: 9% (4)
- Male: 89% (42)
- Unknown: 2% (1)

#### Race

- Black/African American: 0% (0)
- Hispanic/Latino: 66% (31)
- White: 32% (15)
- Other: 0% (0)
- Unknown: 2% (1)

#### Age

- 17: 0% (0)
- 18-21: 11% (5)
- 22-34: 68% (32)
- 35-44: 19% (9)
- 45-54: 2% (1)
- 55-64: 0% (0)
- 65 and up: 0% (0)
- Unknown: 0% (0)

FY2020:

#### Gender

- Female: 0% (0)
- Male: 100% (13)
- Unknown: 0% (0)

#### Race

- Black/African American: 0% (0)
- Hispanic/Latino: 85% (11)
- White: 15% (2)
- Other: 0% (0)
- Unknown: 0% (0)

#### Age

- 17: 0% (0)

Intercept 5: 15-Hr TDLR Drug Education Program	
	<ul style="list-style-type: none"> <li>➤ 18-21: 0% (0)</li> <li>➤ 22-34: 77% (10)</li> <li>➤ 35-44: 15% (2)</li> <li>➤ 45-54: 8% (1)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021: NA</p>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u>:</p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$19,045</li> <li>➤ FY2021 (projected): \$37,044</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	<p>Not applicable.</p>
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.</li> <li>➤ Alcohol/Drug (AOD) Assessment paperwork</li> <li>➤ Family Violence Assessment paperwork</li> <li>➤ TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 12-Hour DWI Education Program</li> <li>▪ 15-hour Drug Offender Education Program</li> <li>▪ 30-Hour DWI Intervention Program</li> </ul> </li> <li>➤ AOD Class paperwork (pre and post paperwork) <ul style="list-style-type: none"> <li>▪ 8-Hour Spanish AOD</li> <li>▪ 8-Hour Public Intoxication</li> <li>▪ 8-Hour Marijuana</li> <li>▪ 12-Hour AOD</li> <li>▪ 40-Hour Cognitive Change Program</li> </ul> </li> <li>➤ Process Credit Card payment receipt for signature.</li> <li>➤ Process Client Fee Adjustment Request</li> </ul>

**Intercept 5: 15-Hr TDLR Drug Education Program**

	<ul style="list-style-type: none"> <li>➤ Utilize SurveyMonkey to collect data for the following:             <ul style="list-style-type: none"> <li>○ Customer Service feedback</li> <li>○ John’s class – pre/post survey</li> </ul> </li> <li>➤ For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.</li> <li>➤ For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.</li> <li>➤ Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.             <ul style="list-style-type: none"> <li>○ Criminal Consent Form</li> <li>○ Client Information Form</li> <li>○ Communication Form</li> <li>○ Microsoft Teams Acknowledgement Form with instructions</li> <li>○ NCIC/TCIC</li> <li>○ Proxy</li> <li>○ Notice of Clients of Federal Confidentiality of Requirements</li> <li>○ Level of Care</li> <li>○ Summary Report</li> <li>○ If applicable:                 <ul style="list-style-type: none"> <li>▪ Non-Criminal Consent Form</li> <li>▪ TDLR form</li> <li>▪ BIPP/Anger Management</li> <li>▪ Mental Status Exam</li> <li>▪ DIN/CCP Screening form</li> </ul> </li> </ul> </li> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it’s a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

<b>Intercept 5: 30-Hr TDLR DWI Intervention Education Program</b>			
Agency	Counseling and Education Services (CES)		
Program Description	<p>30-hour class (15 2.5-hr group sessions, +3 individual counseling sessions) using TDLR “State Certified” program.</p> <p>Objectives: Educate clients about chemical dependency (CD) and problems associated with CD. Provide intensive instruction about specific actions participants can take to prevent future DWI offenses. Instruct clients about methods and ways to make necessary lifestyle changes in order to prevent alcohol/drug related problems in other areas of the participants’ lives.</p>		
Eligibility and Referrals	State mandated for anyone convicted of a subsequent DWI (Article 42.12, Sec. 13j) as a probation condition. Also serves as counseling/education program for clients with documented substance abuse signs/symptoms.		
Completion Requirements	Must complete 30 hours before end of driver’s license suspension period, or license will be revoked indefinitely until class completion. Additionally, the class requires attending 2 AA/self-help meetings by the end of the class.		
Costs to Participants	\$185.00; minimum of \$35 due at registration to start a payment plan. Payment by money order or cashier’s check only. Additional \$75 to reschedule (reinstatement). Offered in both English and Spanish.		
Capacity	CES can serve up to 15 people in one 30 Hr. TDLR DWI Intervention Education Program.		
Capacity vs. Need (Gaps)	No capacity gap exists for this class.		
Number Screened/ Referred	Not applicable.		
Outputs	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 713</li> <li>➤ FY2020 (actual): 456</li> <li>➤ FY2021 (projected): 718</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 57</li> <li>➤ FY2020 (actual): 37</li> <li>➤ FY2021 (projected): 40</li> </ul> </td> </tr> </table>	<b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 713</li> <li>➤ FY2020 (actual): 456</li> <li>➤ FY2021 (projected): 718</li> </ul>	<b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 57</li> <li>➤ FY2020 (actual): 37</li> <li>➤ FY2021 (projected): 40</li> </ul>
<b># Enrolled:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 713</li> <li>➤ FY2020 (actual): 456</li> <li>➤ FY2021 (projected): 718</li> </ul>	<b># of Classes:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 57</li> <li>➤ FY2020 (actual): 37</li> <li>➤ FY2021 (projected): 40</li> </ul>		
Outcomes	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 544</li> <li>➤ FY2020 (actual): 350</li> <li>➤ FY2021 (projected): 533</li> </ul> </td> <td style="width: 50%; vertical-align: top;"> <b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul> </td> </tr> </table> <p>% of clients indicating significant substance use problems as defined in the required screening procedure.</p> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 54%</li> <li>➤ FY2020 (actual): 52%</li> <li>➤ FY2021 (projected): 55%</li> </ul>	<b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 544</li> <li>➤ FY2020 (actual): 350</li> <li>➤ FY2021 (projected): 533</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>
<b># Completing Successfully:</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 544</li> <li>➤ FY2020 (actual): 350</li> <li>➤ FY2021 (projected): 533</li> </ul>	<b>% of clients indicating they benefited from an increase of knowledge</b> <ul style="list-style-type: none"> <li>➤ FY2019 (actual): 89%</li> <li>➤ FY2020 (actual): NA</li> <li>➤ FY2021 (projected): 86%</li> </ul>		
Recidivism	Not available at this time.		
Demographics	<b>ENGLISH PROGRAM:</b> FY2019: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 28% (112)</li> <li>➤ Male: 72% (287)</li> </ul>		

## Intercept 5: 30-Hr TDLR DWI Intervention Education Program

- Unknown: 0% (1)
- Race*
- Black/African American: 11% (45)
- Hispanic/Latino: 40% (158)
- White: 48% (192)
- Other: 1% (4)
- Unknown: 0% (1)
- Age*
- 17: 0% (0)
- 18-21: 5% (19)
- 22-34: 43% (170)
- 35-44: 30% (119)
- 45-54: 13% (53)
- 55-64: 9% (34)
- 65 and up: 1% (5)
- Unknown: 0% (0)
- FY2020:
- Gender*
- Female: 25% (70)
- Male: 75% (206)
- Unknown: 0% (0)
- Race*
- Black/African American: 17% (47)
- Hispanic/Latino: 36% (100)
- White: 46% (128)
- Other: 0% (1)
- Unknown: 0% (0)
- Age*
- 17: 0% (0)
- 18-21: 1% (2)
- 22-34: 47% (131)
- 35-44: 23% (63)
- 45-54: 15% (41)
- 55-64: 11% (30)
- 65 and up: 3% (9)
- Unknown: 0% (0)
- FY2021:
- Gender*
- Female: 17% (8)
- Male: 83% (40)
- Unknown: 0% (0)
- Race*
- Black/African American: 13% (6)
- Hispanic/Latino: 38% (18)
- White: 48% (23)
- Other: 2% (1)

**Intercept 5: 30-Hr TDLR DWI Intervention Education Program**

- Unknown: 0% (0)

*Age*

- 17: 0% (0)
- 18-21: 4% (2)
- 22-34: 42% (20)
- 35-44: 19% (9)
- 45-54: 17% (8)
- 55-64: 15% (7)
- 65 and up: 4% (2)
- Unknown: 0% (0)

**SPANISH PROGRAM:**

FY2019:

*Gender*

- Female: 5% (6)
- Male: 95% (122)
- Unknown: 0% (0)

*Race*

- Black/African American: 0% (0)
- Hispanic/Latino: 89% (114)
- White: 11% (14)
- Other: 0% (0)
- Unknown: 0% (0)

*Age*

- 17: 0% (0)
- 18-21: 1% (1)
- 22-34: 42% (54)
- 35-44: 28% (36)
- 45-54: 17% (22)
- 55-64: 7% (9)
- 65 and up: 5% (6)
- Unknown: 0% (0)

FY2020:

*Gender*

- Female: 5% (4)
- Male: 94% (81)
- Unknown: 1% (1)

*Race*

- Black/African American: 0% (0)
- Hispanic/Latino: 92% (79)
- White: 8% (7)
- Other: 0% (0)
- Unknown: 0% (0)

*Age*

- 17: 0% (0)
- 18-21: 0% (0)
- 22-34: 50% (43)

Intercept 5: 30-Hr TDLR DWI Intervention Education Program	
	<ul style="list-style-type: none"> <li>➤ 35-44: 26% (22)</li> <li>➤ 45-54: 14% (12)</li> <li>➤ 55-64: 7% (6)</li> <li>➤ 65 and up: 3% (3)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 9% (1)</li> <li>➤ Male: 91% (10)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 0% (0)</li> <li>➤ Hispanic/Latino: 91% (10)</li> <li>➤ White: 9% (1)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 0%</li> <li>➤ 22-34: 55% (6)</li> <li>➤ 35-44: 36% (4)</li> <li>➤ 45-54: 0% (0)</li> <li>➤ 55-64: 9% (1)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u>:</p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$55,778.69</li> <li>➤ FY2021 (projected): \$98,642</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> <li>➤ DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF</li> </ul>

## Intercept 5: 30-Hr TDLR DWI Intervention Education Program

fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.

- Alcohol/Drug (AOD) Assessment paperwork
- Family Violence Assessment paperwork
- TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)
  - 12-Hour DWI Education Program
  - 15-hour Drug Offender Education Program
  - 30-Hour DWI Intervention Program
- AOD Class paperwork (pre and post paperwork)
  - 8-Hour Spanish AOD
  - 8-Hour Public Intoxication
  - 8-Hour Marijuana
  - 12-Hour AOD
  - 40-Hour Cognitive Change Program
- Process Credit Card payment receipt for signature.
- Process Client Fee Adjustment Request
- Utilize SurveyMonkey to collect data for the following:
  - Customer Service feedback
  - John's class – pre/post survey
- For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.
- For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.
- Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.
  - Criminal Consent Form
  - Client Information Form
  - Communication Form
  - Microsoft Teams Acknowledgement Form with instructions
  - NCIC/TCIC
  - Proxy
  - Notice of Clients of Federal Confidentiality of Requirements
  - Level of Care
  - Summary Report
  - If applicable:
    - Non-Criminal Consent Form
    - TDLR form
    - BIPP/Anger Management
    - Mental Status Exam
    - DIN/CCP Screening form
- Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.
- Process credit card payments over the phone instead of in person.

<b>Intercept 5: 30-Hr TDLR DWI Intervention Education Program</b>	
	<ul style="list-style-type: none"> <li>➤ Education class workbooks must be mailed out a week prior to class start date.               <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

<b>Intercept 5: 40-Hr Cognitive Change Program</b>									
Agency	Counseling and Education Services (CES)								
Program Description	40-hour class (16-2.5hr sessions) using the “The Courage To Change” Series-Interactive Journaling from The Change Companies.  Objectives: Impact on behavior by understanding and modifying thinking to lead to positive outcomes; Improve communication and social skills; Comprehend the ways behavior influences relationships with others; Capable of interacting with others in a prosocial manner; Knowledge of how behavior and relationship influence the society that we live in.								
Eligibility and Referrals	This class requires an AOD assessment for referral and may only be referred to by CES and Drug Court Counselors.								
Completion Requirements	Full attendance and participation in the 40 Hr. Cognitive Change Program to receive completion certificate.								
Costs to Participants	\$125.00; due at time of class by money order or cashier’s check only. Additional \$50 to reschedule (reinstatement).								
Capacity	CES can serve up to 20 people in one 45 Hr. Cognitive Change Program (CCP).								
Capacity vs. Need (Gaps)	No capacity gap exists for this class.								
Number Screened/ Referred	Not applicable.								
Outputs	<table border="0"> <tr> <td># Enrolled:</td> <td># of Classes:</td> </tr> <tr> <td>➤ FY2019 (actual): 23</td> <td>➤ FY2019 (actual): 5</td> </tr> <tr> <td>➤ FY2020 (actual): 22</td> <td>➤ FY2020 (actual): 4</td> </tr> <tr> <td>➤ FY2021 (projected): 25</td> <td>➤ FY2021 (projected): 3</td> </tr> </table>	# Enrolled:	# of Classes:	➤ FY2019 (actual): 23	➤ FY2019 (actual): 5	➤ FY2020 (actual): 22	➤ FY2020 (actual): 4	➤ FY2021 (projected): 25	➤ FY2021 (projected): 3
# Enrolled:	# of Classes:								
➤ FY2019 (actual): 23	➤ FY2019 (actual): 5								
➤ FY2020 (actual): 22	➤ FY2020 (actual): 4								
➤ FY2021 (projected): 25	➤ FY2021 (projected): 3								
Outcomes	<table border="0"> <tr> <td># Completing Successfully:</td> <td>% of clients indicating they benefited from an increase of knowledge</td> </tr> <tr> <td>➤ FY2019 (actual): 19</td> <td>➤ FY2019 (actual): 89%</td> </tr> <tr> <td>➤ FY2020 (actual): 14</td> <td>➤ FY2020 (actual): NA</td> </tr> <tr> <td>➤ FY2021 (projected): 21</td> <td>➤ FY2021 (projected): 88%</td> </tr> </table>	# Completing Successfully:	% of clients indicating they benefited from an increase of knowledge	➤ FY2019 (actual): 19	➤ FY2019 (actual): 89%	➤ FY2020 (actual): 14	➤ FY2020 (actual): NA	➤ FY2021 (projected): 21	➤ FY2021 (projected): 88%
# Completing Successfully:	% of clients indicating they benefited from an increase of knowledge								
➤ FY2019 (actual): 19	➤ FY2019 (actual): 89%								
➤ FY2020 (actual): 14	➤ FY2020 (actual): NA								
➤ FY2021 (projected): 21	➤ FY2021 (projected): 88%								
Recidivism	Not available at this time.								
Demographics	FY2019: <i>Gender</i> <ul style="list-style-type: none"> <li>➤ Female: 6% (1)</li> <li>➤ Male: 94% (17)</li> <li>➤ Unknown: 0% (0)</li> </ul> <i>Race</i> <ul style="list-style-type: none"> <li>➤ Black/African American: 39% (7)</li> <li>➤ Hispanic/Latino: 39% (7)</li> <li>➤ White: 17% (3)</li> <li>➤ Other: 6% (1)</li> <li>➤ Unknown: 0% (0)</li> </ul> <i>Age</i> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 0% (0)</li> <li>➤ 22-34: 44% (8)</li> </ul>								

Intercept 5: 40-Hr Cognitive Change Program	
	<ul style="list-style-type: none"> <li>➤ 35-44: 22% (4)</li> <li>➤ 45-54: 28% (5)</li> <li>➤ 55-64: 6% (1)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2020:</p> <p><i>Gender</i></p> <ul style="list-style-type: none"> <li>➤ Female: 7% (1)</li> <li>➤ Male: 93% (13)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Race</i></p> <ul style="list-style-type: none"> <li>➤ Black/African American: 36% (5)</li> <li>➤ Hispanic/Latino: 36% (5)</li> <li>➤ White: 29% (4)</li> <li>➤ Other: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p><i>Age</i></p> <ul style="list-style-type: none"> <li>➤ 17: 0% (0)</li> <li>➤ 18-21: 0% (0)</li> <li>➤ 22-34: 36% (5)</li> <li>➤ 35-44: 43% (6)</li> <li>➤ 45-54: 21% (3)</li> <li>➤ 55-64: 0% (0)</li> <li>➤ 65 and up: 0% (0)</li> <li>➤ Unknown: 0% (0)</li> </ul> <p>FY2021: NA</p>
Budget	<p>From FY2021 Budget Overview <u>Revenue Estimates</u>:</p> <ul style="list-style-type: none"> <li>➤ FY2020 (actual): \$1,154</li> <li>➤ FY2021 (projected): \$2,625</li> </ul>
Estimated Program Cost Per Client; Cost-Benefit Analysis	Not applicable.
COVID-19 Changes	<p>CES stopped face to face services in mid-March 2020 due to the COVID-19 pandemic. We started providing virtual assessments and classes, which began April 2020 to present, so CES Chemical Dependency counselors could provide services from home. However, TDLR mandatory classes have to be launched from the worksite, therefore counselors do so at the Airport site in an empty classroom.</p> <ul style="list-style-type: none"> <li>➤ Virtual services (assessments and classes) provided through the Microsoft TEAMS platform. <ul style="list-style-type: none"> <li>○ Virtual assessments scheduled two per day per counselor versus on-site three assessments per day per counselor</li> <li>○ Virtual classes reduce number of clients to 18 (maximum) versus on-site 25-30 clients per class.</li> </ul> </li> </ul>

## Intercept 5: 40-Hr Cognitive Change Program

- DocuSign Platform utilized to send and receive completed and signed documents/forms. However, documents/forms had to be converted into PDF fillable format for both English and Spanish. In FY 20 – 10,575 pieces of paper were sent through DocuSign with a 90% completion rate.
- Alcohol/Drug (AOD) Assessment paperwork
- Family Violence Assessment paperwork
- TDLR (Texas Department of Licensing and Regulation) Class paperwork (pre and post paperwork)
  - 12-Hour DWI Education Program
  - 15-hour Drug Offender Education Program
  - 30-Hour DWI Intervention Program
- AOD Class paperwork (pre and post paperwork)
  - 8-Hour Spanish AOD
  - 8-Hour Public Intoxication
  - 8-Hour Marijuana
  - 12-Hour AOD
  - 40-Hour Cognitive Change Program
- Process Credit Card payment receipt for signature.
- Process Client Fee Adjustment Request
- Utilize SurveyMonkey to collect data for the following:
  - Customer Service feedback
  - John's class – pre/post survey
- For the Alcohol/Drug (AOD) assessments a link is emailed to the client to complete the ASI-MV assessment tool.
- For the Family Violence and DRI-2 (Driving Risk Inventory) assessments, the evaluating counselors are having to read the questions to the client and document their answers.
- Paperless (No hard files) – document/forms are attached to the clients assigned CES Tiburon electronic E-File.
  - Criminal Consent Form
  - Client Information Form
  - Communication Form
  - Microsoft Teams Acknowledgement Form with instructions
  - NCIC/TCIC
  - Proxy
  - Notice of Clients of Federal Confidentiality of Requirements
  - Level of Care
  - Summary Report
  - If applicable:
    - Non-Criminal Consent Form
    - TDLR form
    - BIPP/Anger Management
    - Mental Status Exam
    - DIN/CCP Screening form

**Intercept 5: 40-Hr Cognitive Change Program**

	<ul style="list-style-type: none"> <li>➤ Purchased electronic version of the SASSI-4 for clients needing to take the 15-Hour Drug or 30-Hour DWI Intervention program as it's a required screening tool per TDLR. A link is emailed to the client to complete.</li> <li>➤ Process credit card payments over the phone instead of in person.</li> <li>➤ Education class workbooks must be mailed out a week prior to class start date.             <ul style="list-style-type: none"> <li>○ 8-Hour Check Writing</li> <li>○ 8-Hour Shoplifting/Petty Theft</li> <li>○ 8-Hour Assault/Misdemeanor</li> <li>○ 8-Hour Spanish</li> <li>○ 12-Hour Cognitive Life Skills I</li> <li>○ 20-Hour Cognitive Life Skill II</li> </ul> </li> <li>➤ Class completion certificates for both AOD and Education classes must be mailed out to the clients.</li> </ul>
Contract Providers	Not applicable.

## **Diversion Programs in Development**

- County Attorney Case Review
- District Attorney Case Review
- Theft Diversion Program (JP5)

# Health and Human Services Asset Map Addendum

### **Introduction**

This document was created as an addendum to the Criminal Justice Diversion Asset Map to provide additional context and information regarding the overlaps and intersections between the work of criminal justice system and that of Health and Human Services. As part of their authorized budget, HHS annually invests in community-based social service programs that meet the needs of residents and align with the mission and goals of the Commissioner's Court through the competitive execution of social service contracts. HHS also manages interlocal agreements with Integral Care, the local mental health authority, for behavioral health services and the City of Austin for public health services. Additionally, HHS through their internal programs provide safety net services for the community at large through the *Family Support Services Division*, as well as other related services for residents through the divisions of *Community Services* and the *Office of Children Services*. HHS engages a holistic service approach that results in a diversity of services for children, youth, individuals, and families.

### **The Sequential Intercept Model (SIM) and HHS**

The Substance Abuse and Mental Health Services Administration (SAMSA) defined The Sequential Intercept Model (SIM),<sup>†</sup> which details how individuals with mental and substance use disorders come into contact with and move through the criminal justice system.

While Travis County Justice Planning uses the SIM Intercepts for its asset mapping organization, HHS's program design and investment strategies are not designed with a criminal justice framework. The departments are not interconnected in how each deliver services; however, both departments' services and supports overlap as the services provided either directly or through contract by HHS could benefit a person who has criminal justice involvement.

HHS programs, both direct and purchased, do not easily align with these SIM intercepts. HHS does not invest in any services intended to address both criminal justice and mental health/substance use concurrently. However, HHS has direct programming and social service investments that serve individuals with criminal justice involvement as well as investments that serve those with mental health/substance use needs.

Below we have identified specific interlocal agreements, social service contracts, and internal HHS programs that intersect with the areas of criminal justice and mental health/substance use. We have excluded any HHS programs and investments that do not cover the intersection of these areas. For example, the Workforce Solutions WERC program has a target population of formerly incarcerated individuals, but the program makes no mention of mental health or substance use and thus was not included below. Further, any HHS program with youth as their primary target population is not included below (e.g. Neighborhood Conference Committee, Reintegration Project, The Children's Partnership, Summer Youth Employment Program, and others).

### **HHS Investment Overview**

HHS created and defined a number of issue areas, which are based on community need and aligned with HHS's purpose and values, to organize the Department's external investment strategies and competitive procurement process. HHS invests in programming across the following issue areas:

---

<sup>†</sup> For more information on the SIM, see <https://www.samhsa.gov/criminal-juvenile-justice/sim-overview>.

## Addendum: HHS Investments, Criminal Justice, and the SIM Intercept

- Access to Basic Supports – Programs and services within this issue area provide: access to food to reduce food insecurity, prevent hunger, promote healthy eating, and improve and sustain food production; transportation access to services; access to obtain and maintain public benefits; and access to obtain or maintain immigration benefits, legal status, or protections for which they are eligible.
- Behavioral Health – Programs and services within this issue area promote identification of behavioral health disorders and early access to treatment, alleviate or heal symptoms of a behavioral health disorder, enhance resiliency by empowering individuals to manage their own treatment needs and symptoms, and collaborate and link with community resources on behalf of those seeking services.
- Child and Youth Development – Programs and services within this issue area promote physically and emotionally healthy infants, children, youth, and their families through a variety of programs and services, which are available, affordable, accessible, and meet expected local, state, and national standards of quality.
- Housing Continuum – Programs and services within this issue area promote both availability of and access to safe, decent, affordable, and stable housing.
- Planning and Evaluation – Programs within this issue area provide assessment, planning and evaluation services.
- Public Health – Programs and services within this issue area work to improve the health and well-being of community members; protect from injury and illness; reduce the occurrence and impact of disease; and increase public health emergency preparedness.
- Safety Intervention Services – Programs and services within this issue area promote the safety and well-being of individuals, families, and communities that are at high risk of, have experienced, or have committed acts of victimization, loss, and/or harm.
- Supportive Services for Community Living – Programs and services within this issue area work to promote independence and well-being of older adults and people with disabilities by supporting living in the home while ensuring safety of person and environment and maximizing quality of life and community engagement.
- Workforce Development – Programs and services within this issue area provide a continuum of employment, training, and adult education services to help individuals improve workplace skills, obtain employment, succeed in the workplace, and help employers secure a skilled workforce.

For more details on the HHS investments in each issue area, including program descriptions, funding, and eligibility requirements, please see the annual *Community Impact Report* available here: <https://www.traviscountytx.gov/health-human-services/research-planning/cir>.

### ***HHS Investments and Programs Included***

The tables below identify specific HHS external investments, including interlocal agreements and social service contracts, as well as HHS internal programs that intersect with the areas of criminal justice and mental health/substance use. We have listed investments and programs in the Intercept that they most closely align with, acknowledging that many services provided will span across multiple Intercepts. The primary intercept that aligns with HHS is Intercept 0: Community Services which encompasses the early intervention points for people with mental and substance use disorders prior to being charged for an offense by law enforcement. Please note the services accessed in Intercept 0 could be utilized by and individual regardless of their status with the criminal justice system.

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

Intercept 0: Community Services	
<i>Intercept 0 encompasses the early intervention points for people with mental and substance use disorders prior to being charged for an offense by law enforcement.</i>	
HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS	
<b>Agency/Program</b>	<b>Integral Care: Main Mental Health Interlocal</b>
Program Description	<p>The Main Mental Health Interlocal investment funds services and supports throughout Integral Care as the Local Mental Health Authority and meets local match requirements for federal and state funding. Integral Care provides four service types: Adult Behavioral Health (Mental Health and Substance Use Disorders) Services, Child, and Family Services, Intellectual and Developmental Disabilities Services, and Crisis Services.</p> <p>Relevant investments in this intercept include HOST, MCOT, and PES. This investment also supports the 24-hour Crisis Helpline.</p>
Eligibility	<p>Integral Care serves any Travis County resident, regardless of age, who has developmental disability and/or behavioral health needs. This includes:</p> <ul style="list-style-type: none"> <li>• Populations with behavioral health needs (including substance use), intellectual and/or developmental disabilities</li> <li>• Target populations as defined by state, local, federal, and private funders</li> <li>• Single diagnosis substance abuse disorder, as defined by a funder contracting for services</li> <li>• HIV services, as defined by funders contracting for services</li> <li>• Children with multiple needs who are part of the multi-agency Children’s Integrated Funding Initiative</li> <li>• Other populations that meet community needs as determined by Integral Care’s Board of Trustees</li> </ul>
HHS Funding <sup>3</sup> and Management	The total HHS investment in the Main Mental Health Interlocal is \$1,411,054. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.
<b>Agency/Program</b>	<b>Integral Care: MAT</b>
Program Description	<p>The Medication Assisted Treatment (MAT) pilot program focuses on treating the increased prevalence of opioid addiction in Travis County. This program allows for medical consultation, access to medication for treatment of opioid addiction, and participation in recovery supports and treatment, and focuses on high-risk individuals who do not have qualifying insurance to cover MAT.</p> <p>Integral Care and CommUnityCare collaboratively provide opioid addiction treatment intervention. Integral Care directs individuals to CommUnityCare for</p>

<sup>3</sup> All HHS funding amounts for interlocal agreements and social service contracts reflect currently executed contracts for FY 2021. HHS funding amounts comprise a portion of the agency’s total program budget.

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

<b>Intercept 0: Community Services</b>	
	screening and enrollment. Individuals with opioid addiction are prescribed MAT, when clinically indicated, and linked to treatment and recovery supports.
Eligibility	The Substance Abuse Managed Services Organization contract currently serves high-risk participants who do not have an alternative funding source for substance use disorder treatment. This program focuses on high-risk individuals, without adequate insurance coverage or resources, who would benefit from the comprehensive approach of MAT and treatment and recovery supports.
HHS Funding and Management	The total HHS investment in the Substance Abuse Managed Services Organization: MAT program is \$75,000. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.
Agency/Program	<b>Integral Care: ThriveCare of Travis County</b>
Program Description	<p>ThriveCare of Travis County increases access to substance use treatment for individuals who are involved or at risk of involvement with the criminal justice system. The program promotes increased screenings and navigation for high-risk populations through proactive community outreach, community-based services and site-based clinic locations with extended and weekend hours, and existing court and criminal justice system programming to identify individuals in need of substance use disorder services. The program offers access to person-centered substance use treatment, including Medication Assisted Treatment (MAT) for opioid addiction, internal programs at Integral Care, and external providers through the Substance Abuse Managed Service Organization (SAMSO) network.</p> <p>Program referrals are made through community outreach, via Homelessness Outreach Street Team; community-based, via Psychiatric Emergency Services and Expanded Mobile Crisis Outreach Team; and the Court system, via Integral Care’s Mental Health Bond Program. If screening identifies a need for services and the individual identifies readiness to take next steps, the referral source navigates the individual to the Recovery Navigation Services (RNS) for further treatment and supportive services.</p>
Eligibility	<p>The program serves adults with a substance use disorder. Priority populations include: women; adults with justice involvement, including those on parole, on probation, recently released from jail, pending Court appearance, or arrested with outstanding charge(s); adults at significant risk of justice involvement due to substance use; and adults with opioid addiction.</p> <p>To be eligible for services, individuals must be age 18 or older, be Travis County residents, have incomes at or below 200% of the Federal Poverty Income Guidelines (FPIG), and display signs and symptoms of substance use disorders.</p>
HHS Funding and Management	The total HHS investment in the Main Mental Health Interlocal: ThriveCare of Travis County program is \$125,000. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

<b>Intercept 0: Community Services</b>	
<b>Agency/Program</b>	<b>Integral Care: SAMSO</b>
Program Description	<p>The Substance Abuse Managed Services Organization (MSO) develops and manages behavioral health support and provider network services. Other MSO functions include: Credentialing, Resource Development and Allocation, Quality Management, Utilization Management, Claims Management and Adjudication, and Ombudsman.</p> <p>Services delivered under this MSO by network providers: 1) substance use disorder treatment services, including assessment, detox, residential, intensive outpatient, psychotherapy, and education/prevention, and 2) supportive non-treatment services such as transitional (sober or recovery) housing and peer recovery coaching. This investment also supports two community-based specialty drug courts: the Downtown Austin Community Court (DACC) and the Parenting In Recovery/Family Drug Treatment Court (PIR/FDTC).</p>
Eligibility	To be eligible for services, individuals must: 1) be at or below 200% of the Federal Poverty Income Guidelines (FPIG), 2) be a resident of, or homeless in, Travis County, 3) require some level of substance use disorder treatment that is not available under their insurance coverage, and 4) be 10 years of age or older.
HHS Funding and Management	The total HHS investment in Substance Abuse Managed Services Organization is \$1,073,799. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.
<b>HHS EXTERNAL INVESTMENTS: SOCIAL SERVICE CONTRACTS</b>	
<b>Agency/Program</b>	<b>LifeWorks: LifeWorks Youth and Adult Counseling (YAC) and Community-Based Peer Support and Counseling (CBPSC)</b>
Program Description	<p>The YAC program is a strengths-based, solution-focused counseling program that helps individuals, families, and couples overcome crises, heal from trauma, identify and provide early access to treatment for behavioral health disorders, restore and increase family stability, enhance protective factors, and strengthen coping skills. The goal is for youth, families, and individuals to resolve issues before they require costly and long-term intervention.</p> <p>The goals of the CBPSC program are to remove or reduce barriers to transition-age youth healing from trauma and recovering from mental health or substance use challenges, reduce the stigma of these challenges, instill hope, connect youth to community resources, and encourage self-sufficiency in order for youth to reach their full potential. Peer Support Specialists work to build trust, engage youth in services, and connect them to the program’s counseling services as needed.</p>
Eligibility	The YAC target population is transition-age youth, 24 years old and younger, and their families. The program serves youth who are experiencing poverty and who are at high risk for family conflict, juvenile delinquency, truancy, and runaway episodes and behaviors. Although youth and families are the target population,

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

<b>Intercept 0: Community Services</b>	
	there is no age limit to receive services for YAC. To be eligible for services, clients must be residents of Travis County and have incomes at or below 250% of the Federal Poverty Income Guidelines (FPIG).
HHS Funding and Management	The total HHS investment in the LifeWorks Youth and Adult Counseling and Community-Based Peer Support and Counseling program is \$126,681. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.
Agency/Program	<b>YWCA Greater Austin: YW Counseling and Referral Center (YWCRC)</b>
Program Description	The YW Counseling and Referral Center (YWCRC) provides trauma-informed, culturally, and linguistically appropriate therapeutic support for the community, including individuals, children, couples, families, and groups, to improve their mental health status and functioning. YWCRC therapists assist clients with issues such as trauma, anxiety, violence, post-traumatic stress disorder (PTSD), grief and loss, depression, attachment, family dynamics, immigration, intimate relationships, and pre/post-natal mental health in effort to promote the mental health of Greater Austin residents. Their services are community and office-based and include group counseling at the Travis County Correctional Complex and the T. Don Hutto Residential Center.
Eligibility	The YWCRC’s target population is people living within Travis County, and includes special populations such as monolingual Spanish-speaking clients, women veterans, people in recovery from addictions, incarcerated individuals, children, and immigrants from all over the world. To be eligible for the program, clients must be residents of Travis County and have incomes at or below 250% of the Federal Poverty Income Guidelines (FPIG).
HHS Funding and Management	The total HHS investment in the YW Counseling and Referral Center program is \$133,050. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.
<b>HHS INTERNAL PROGRAMS</b>	
Program	<b>Family Support Services (FSS): Travis County Community Centers</b>
Description	The Family Support Services Division, with seven Travis County Community Centers, provides access to food, rent, utility, and mortgage assistance, and limited case management and social work services. These services aren’t exclusive to individuals involved in the criminal justice system; rather, FSS provides services to any individual with limited income who presents with a need for services.
Program	<b>Travis County Services for the Deaf and Hard of Hearing (TCSDDH)</b>
Description	TCSDDH strives to bridge the gap between deaf and hearing citizens of Travis County by providing advocacy, information, and outreach to the deaf and hard of hearing community. Available services include: Case management services,

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

Intercept 0: Community Services	
	<p>Crisis intervention, Assistance with legal system, Advocacy, Information and referral, Notary services, Interpreting services, Outreach/education to City of Austin and Travis County Departments, Adaptive equipment for deaf persons with low income, Computer Assisted Real Time Captioning (CART) for Travis County functions on request, and Public station for video phone calls.</p> <p>Interpreter services are provided at the following locations: Travis County Courts and jail; Commissioners Court; Travis County including: Family Support Services, Healthy Families, Weatherization, Justice of Peace offices, Constables, Sheriff, Tax Assessor, Justice and Public Safety, County Clerk, Community Supervision, and Corrections, Sheriff Department etc.; Counseling/Programs of Travis County including: The Short Program, Hot Check classes, Violence Diversion, and Substance Abuse and Counseling; City of Austin Municipal Court; City of Austin Health Department: HIV/AIDS program, Environmental Health Services, Family Health Services, Youth Services, and Immunization; and CommUnity Care Clinics.</p>

**HHS has a much more limited scope in Intercepts 1 through 5. Therefore, there will be minimal content reflected in each of the next Intercepts.**

Intercept 1: Law Enforcement (Initial Contact)	
<i>The primary activity at Intercept 1 is law enforcement and emergency services responses to people with mental and substance use disorders.</i>	
<b>HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS</b>	
Agency/Program	Integral Care: EMCOT (Expanded Mobile Crisis Outreach Team)
Program Description	<i>See Justice Planning Asset Map</i>
Eligibility	<i>See Justice Planning Asset Map</i>
HHS Funding and Management	The total HHS investment in EMCOT is \$764,819. HHS provides management and oversight of this investment, including contract execution, monitoring, and reporting.

Intercept 2: Initial Detention/Initial Court Hearings (Pretrial and Initial Hearings)	
<i>At Intercept 2, an individual is detained and faces an initial hearing presided over by a judge or magistrate.</i>	
<b>HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS</b>	
Relevant HHS investments that overlap	The investments below were described in Intercept 0. However, these services can be provided across multiple SIM Intercepts because entry into these services is not exclusively dependent on an individual’s criminal justice involvement:

**Addendum: HHS Investments, Criminal Justice, and the SIM Intercept**

with this Intercept	<ul style="list-style-type: none"> <li>• Integral Care: MAT</li> <li>• Integral Care: ThriveCare</li> <li>• Integral Care: SAMSO</li> </ul>
---------------------	---

**Intercept 3: Jails/Courts (Specialty Courts and Jail Alternatives)**  
*During Intercept 3, people with mental and substance use disorders who have not yet been diverted at earlier intercepts may be held in pretrial detention at a local jail while awaiting the disposition of their criminal cases.*

**HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS AND SOCIAL SERVICE CONTRACTS**

Relevant HHS investments that overlap with this Intercept	There is no documented service provision in this Intercept funded by HHS. However, there is a potential that some programs overlap with this Intercept but have not been identified during the contracting process.
---	---

**HHS INTERNAL PROGRAMS**

Program	<b>Office of Children Services: PIR/FDTC</b>
Description	The PIR/FDTC program combines treatment and recovery supports with a specialized court that provides judicial oversight for parents with substance dependency for whom a civil lawsuit has been filed on behalf of Child Protective Services (CPS) due to abuse/neglect of a child. The PIR/FDTC program coordinates both the judicial aspects and the services continuum with a collaborative team comprised of Travis County personnel from various departments, State CPS staff and representatives from numerous community agencies. The program has both a parent and child track that ensures individualized supports and services for each with the goal of promoting a safe, healthy family unit that is self-sufficient and living in recovery.

**Intercept 4: Reentry (Reentry/Preventing Recidivism)**  
*At Intercept 4, people plan for and transition from jail or prison back into the community.*

**HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS AND SOCIAL SERVICE CONTRACTS**

Relevant HHS investments that overlap with this Intercept	Integral Care and other social service agencies provide individuals with behavioral health support upon release from incarceration. Criminal justice involvement is not a qualifier for service. Therefore, there are no systems in place to collect or verify this information.
---	--

**HHS INTERNAL PROGRAMS**

Program	<b>Family Support Services: Travis County Community Centers</b>
---------	---

## Addendum: HHS Investments, Criminal Justice, and the SIM Intercept

Description	<i>See Intercept 0 above for details</i>
-------------	--

### Intercept 5: Community Corrections

*People under correctional supervision are usually on probation or parole as part of their sentence, as part of the step-down process from prison, or as part of other requirements by state statutes.*

#### **HHS EXTERNAL INVESTMENTS: INTERLOCAL AGREEMENTS AND SOCIAL SERVICE CONTRACTS**

Relevant HHS investments that overlap with this Intercept	Integral Care and other social service agencies provide individuals with behavioral health support upon release from incarceration. Criminal justice involvement is not a qualifier for service. Therefore, there are no systems in place to collect or verify this information.
---	--